FBBC - SSI April 2019

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6. Security staff respond quickly in emergencies.	17. Adequate financial aid is available for most students.	٥
	36. Security staff respond quickly in emergencies.	

FBBC - SSI April 2019 55. Major requirements are clear and reasonable.	Student Satisfaction Invent
34. I am able to register for classes I need with few conflicts.	0
63. Student disciplinary procedures are fair.	0
12. Financial aid awards are announced to students in time to be helpful in college planning.	0
47. Faculty provide timely feedback about student progress in a course.	0
69. There is a good variety of courses provided on this campus.	0
Benchmarks	
Higher Satisfaction vs. National Four-Year Privates	
68. Nearly all of the faculty are knowledgeable in their field.	
8. The content of the courses within my major is valuable.	
58. The quality of instruction I receive in most of my classes is excellent.	
16. The instruction in my major field is excellent.	
39. I am able to experience intellectual growth here.	
2. The campus staff are caring and helpful.	
7. The campus is safe and secure for all students.	
66. Tuition paid is a worthwhile investment.	
45. Students are made to feel welcome on this campus.	
59. This institution shows concern for students as individuals.	
33. My academic advisor is knowledgeable about requirements in my major.	
25. Faculty are fair and unbiased in their treatment of individual students.	
29. It is an enjoyable experience to be a student on this campus.	
6. My academic advisor is approachable.	
22. Counseling staff care about students as individuals.	
17. Adequate financial aid is available for most students.	
51. This institution has a good reputation within the community.	
36. Security staff respond quickly in emergencies.	
41. There is a commitment to academic excellence on this campus.	
55. Major requirements are clear and reasonable.	
14. My academic advisor is concerned about my success as an individual.	
3. Faculty care about me as an individual.	
34. I am able to register for classes I need with few conflicts.	
65. Faculty are usually available after class and during office hours.	
63. Student disciplinary procedures are fair.	
5. Financial aid counselors are helpful.	
72. On the whole, the campus is well-maintained.	

FBBC - SSI April 2019 12. Financial aid awards are announced to students in time to be helpful in college planning.	Student Satisfaction Inventory
62. There is a strong commitment to racial harmony on this campus.	
4. Admissions staff are knowledgeable.	
47. Faculty provide timely feedback about student progress in a course.	
69. There is a good variety of courses provided on this campus.	
Higher Importance vs. National Four-Year Privates	
68. Nearly all of the faculty are knowledgeable in their field.	
8. The content of the courses within my major is valuable.	
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63. Student disciplinary procedures are fair.	
5. Financial aid counselors are helpful.	
12. Financial aid awards are announced to students in time to be helpful in college planning.	
62. There is a strong commitment to racial harmony on this campus.	
4. Admissions staff are knowledgeable.	

FBBC - SSI April 2019 Sort on each column to see data from highest to lowest.

		Faith Baptist Bible College and Seminary - SSI			National Four-Year Privates		
Item	Importance	Satisfaction / SD	Gap	Importance	Satisfaction / SD	Gap	Difference
1. Most students feel a sense of belonging here.	6.18	6.18 / 1.11	0.00	6.10	5.28 / 1.44	0.82	0.90 ***
★ 2. The campus staff are caring and helpful.	6.66	6.67 / 0.70	-0.01	6.39	5.65 / 1.32	0.74	1.02 ***
★ 3. Faculty care about me as an individual.	6.48	6.55 / 0.81	-0.07	6.26	5.58 / 1.38	0.68	0.97 ***
4. Admissions staff are knowledgeable.	6.41	6.16 / 1.08	0.25	6.22	5.47 / 1.44	0.75	0.69 ***
5. Financial aid counselors are helpful.	6.44	6.27 / 1.02	0.17	6.26	5.20 / 1.63	1.06	1.07 ***
\star 6. My academic advisor is approachable.	6.59	6.70 / 0.71	-0.11	6.43	5.82 / 1.51	0.61	0.88 ***
7. The campus is safe and secure for all students.	6.66	6.02 / 1.23	0.64	6.51	5.75 / 1.41	0.76	0.27 **
8. The content of the courses within my major is valuable.	6.77	6.38 / 0.98	0.39	6.60	5.71 / 1.33	0.89	0.67 ***
9. A variety of intramural activities are offered.	5.01	5.95 / 1.14	-0.94	5.23	5.17 / 1.55	0.06	0.78 ***
10. Administrators are approachable to students.	6.23	6.37 / 0.81	-0.14	6.07	5.40 / 1.43	0.67	0.97 ***
11. Billing policies are reasonable.	6.35	6.14 / 0.99	0.21	6.12	4.78 / 1.67	1.34	1.36 ***
12. Financial aid awards are announced to students in time to be helpful in college planning.	6.43	6.16 / 0.98	0.27	6.27	5.19 / 1.61	1.08	0.97 ***
13. Library staff are helpful and approachable.	5.78	6.41 / 0.84	-0.63	5.80	5.78 / 1.31	0.02	0.63 ***
★ 14. My academic advisor is concerned about my success as an individual.	6.49	6.58 / 0.75	-0.09	6.35	5.64 / 1.56	0.71	0.94 ***
15. The staff in the health services area are competent.	6.36	6.25 / 0.95	0.11	6.11	5.23 / 1.62	0.88	1.02 ***
16. The instruction in my major field is excellent.	6.69	6.42 / 0.94	0.27	6.57	5.71 / 1.36	0.86	0.71 ***
17. Adequate financial aid is available for most students.	6.56	6.23 / 0.94	0.33	6.38	5.02 / 1.64	1.36	1.21 ***
18. Library resources and services are adequate.	6.19	6.04 / 1.05	0.15	6.11	5.71 / 1.30	0.40	0.33 ***
19. My academic advisor helps me set goals to work toward.	5.83	5.91 / 1.07	-0.08	6.08	5.22 / 1.70	0.86	0.69 ***
20. The business office is open during hours which are convenient for most students.	6.08	5.93 / 1.09	0.15	5.97	5.32 / 1.48	0.65	0.61 ***
21. The amount of student parking space on campus is adequate.	5.89	5.11 / 1.58	0.78	5.99	3.93 / 2.10	2.06	1.18 ***
★ 22. Counseling staff care about students as individuals.	6.58	6.42 / 0.96	0.16	6.19	5.41 / 1.52	0.78	1.01 ***
23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)	6.39	6.23 / 0.90	0.16	6.19	4.76 / 1.73	1.43	1.47 ***

	Faith Baptist Bible College and Seminary - SSI			National Four-Year Privates			
Item	Importance	Satisfaction / SD	Gap	Importance	Satisfaction / SD	Gap	Difference
24. The intercollegiate athletic programs contribute to a strong sense of school spirit.	5.47	5.92 / 1.15	-0.45	5.34	4.62 / 1.82	0.72	1.30 ***
25. Faculty are fair and unbiased in their treatment of individual students.	6.59	6.30 / 1.02	0.29	6.38	5.38 / 1.52	1.00	0.92 ***
26. Computer labs are adequate and accessible.	5.86	6.30 / 0.92	-0.44	6.19	5.58 / 1.50	0.61	0.72 ***
27. The personnel involved in registration are helpful.	6.29	6.37 / 0.89	-0.08	6.22	5.53 / 1.44	0.69	0.84 ***
28. Parking lots are well-lighted and secure.	6.20	5.75 / 1.28	0.45	6.07	5.14 / 1.67	0.93	0.61 ***
st 29. It is an enjoyable experience to be a student on this campus.	6.59	6.42 / 1.04	0.17	6.44	5.47 / 1.56	0.97	0.95 ***
30. Residence hall staff are concerned about me as an individual.	6.38	6.33 / 1.05	0.05	5.88	5.17 / 1.67	0.71	1.16 ***
31. Males and females have equal opportunities to participate in intercollegiate athletics.	5.73	6.30 / 0.99	-0.57	5.87	5.68 / 1.48	0.19	0.62 ***
32. Tutoring services are readily available.	5.77	6.31 / 0.96	-0.54	6.11	5.69 / 1.41	0.42	0.62 ***
★ 33. My academic advisor is knowledgeable about requirements in my major.	6.61	6.54 / 0.85	0.07	6.51	5.82 / 1.51	0.69	0.72 ***
34. I am able to register for classes I need with few conflicts.	6.48	5.99 / 1.29	0.49	6.49	5.20 / 1.73	1.29	0.79 ***
35. The assessment and course placement procedures are reasonable.	6.00	6.11 / 0.93	-0.11	6.23	5.47 / 1.42	0.76	0.64 ***
36. Security staff respond quickly in emergencies.	6.54	5.95 / 1.27	0.59	6.42	5.39 / 1.60	1.03	0.56 ***
37. I feel a sense of pride about my campus.	5.94	6.19 / 1.20	-0.25	5.96	5.30 / 1.65	0.66	0.89 ***
38. There is an adequate selection of food available in the cafeteria.	6.16	5.34 / 1.41	0.82	6.09	4.28 / 1.94	1.81	1.06 ***
st 39. I am able to experience intellectual growth here.	6.68	6.52 / 0.78	0.16	6.49	5.79 / 1.34	0.70	0.73 ***
40. Residence hall regulations are reasonable.	6.17	5.88 / 1.26	0.29	5.98	5.03 / 1.71	0.95	0.85 ***
pprox 41. There is a commitment to academic excellence on this campus.	6.54	6.41 / 0.82	0.13	6.38	5.67 / 1.39	0.71	0.74 ***
42. There are a sufficient number of weekend activities for students.	5.12	6.00 / 1.11	-0.88	5.58	4.75 / 1.77	0.83	1.25 ***
43. Admissions counselors respond to prospective students' unique needs and requests.	6.11	6.27 / 0.92	-0.16	6.09	5.43 / 1.47	0.66	0.84 ***
44. Academic support services adequately meet the needs of students.	6.24	6.26 / 0.87	-0.02	6.20	5.50 / 1.40	0.70	0.76 ***
★ 45. Students are made to feel welcome on this campus.	6.62	6.51 / 0.96	0.11	6.37	5.66 / 1.44	0.71	0.85 ***
46. I can easily get involved in campus organizations.	5.93	6.18 / 1.05	-0.25	5.97	5.48 / 1.51	0.49	0.70 ***
47. Faculty provide timely feedback about student progress in a course.	6.40	5.92 / 1.19	0.48	6.34	5.27 / 1.50	1.07	0.65 ***

FBBC - SSI April 2019

Student Satisfaction Inventory

		Faith Baptist Bible College and Seminary - SSI			National Four-Year Privates			
	Item	Importance	Satisfaction / SD	Gap	Importance	Satisfaction / SD G	ap I	Difference
	48. Admissions counselors accurately portray the campus in their recruiting practices.	6.32	5.94 / 1.29	0.38	6.16	5.21 / 1.63 0	.95	0.73 ***
	49. There are adequate services to help me decide upon a career.	6.11	5.87 / 1.13	0.24	6.29	5.40 / 1.52 0	.89	0.47 ***
	50. Class change (drop/add) policies are reasonable.	6.14	6.23 / 0.94	-0.09	6.15	5.56 / 1.49 0.	.59	0.67 ***
*	51. This institution has a good reputation within the community.	6.56	6.51 / 0.95	0.05	6.26	5.65 / 1.52 0	.61	0.86 ***
	52. The student center is a comfortable place for students to spend their leisure time.	5.99	6.40 / 0.90	-0.41	5.91	5.30 / 1.63 0	.61	1.10 ***
	53. Faculty take into consideration student differences as they teach a course.	6.30	6.07 / 1.05	0.23	6.21	5.23 / 1.54 0	.98	0.84 ***
	54. Bookstore staff are helpful.	5.91	6.40 / 0.80	-0.49	5.83	5.61 / 1.46 0	.22	0.79 ***
9	55. Major requirements are clear and reasonable.	6.52	6.21 / 0.98	0.31	6.44	5.68 / 1.39 0	.76	0.53 ***
	56. The student handbook provides helpful information about campus life.	6.21	6.07 / 1.04	0.14	5.71	5.32 / 1.51 0	.39	0.75 ***
	57. I seldom get the "run-around" when seeking information on this campus.	6.22	5.96 / 1.24	0.26	6.08	4.98 / 1.73 1	.10	0.98 ***
*	58. The quality of instruction I receive in most of my classes is excellent.	6.72	6.47 / 0.79	0.25	6.50	5.61 / 1.36 0	.89	0.86 ***
*	59. This institution shows concern for students as individuals.	6.62	6.55 / 0.83	0.07	6.37	5.42 / 1.58 0	.95	1.13 ***
	60. I generally know what's happening on campus.	6.13	5.99 / 1.19	0.14	5.98	5.25 / 1.58 0	.73	0.74 ***
	61. Adjunct faculty are competent as classroom instructors.	6.30	6.20 / 0.95	0.10	6.23	5.51 / 1.45 0	.72	0.69 ***
	62. There is a strong commitment to racial harmony on this campus.	6.43	6.39 / 0.98	0.04	6.17	5.58 / 1.49 0	.59	0.81 ***
9	63. Student disciplinary procedures are fair.	6.45	6.05 / 1.23	0.40	6.18	5.36 / 1.59 0	.82	0.69 ***
	64. New student orientation services help students adjust to college.	6.39	6.25 / 1.01	0.14	6.08	5.35 / 1.58 0	.73	0.90 ***
*	65. Faculty are usually available after class and during office hours.	6.46	6.48 / 0.76	-0.02	6.33	5.81 / 1.30 0	.52	0.67 ***
9	66. Tuition paid is a worthwhile investment.	6.65	6.23 / 1.02	0.42	6.44	4.95 / 1.73 1	.49	1.28 ***
	67. Freedom of expression is protected on campus.	6.09	6.02 / 1.28	0.07	6.28	5.48 / 1.56 0	.80	0.54 ***
*	68. Nearly all of the faculty are knowledgeable in their field.	6.78	6.65 / 0.64	0.13	6.55	5.94 / 1.26 0.	.61	0.71 ***
9	69. There is a good variety of courses provided on this campus.	6.40	5.99 / 1.15	0.41	6.41	5.57 / 1.48 0	.84	0.42 ***
	70. Graduate teaching assistants are competent as classroom instructors.	6.04	6.09 / 0.97	-0.05	6.07	5.43 / 1.44 0	.64	0.66 ***
	71. Channels for expressing student complaints are readily available.	6.05	5.82 / 1.23	0.23	6.11	4.91 / 1.73 1.	.20	0.91 ***
*	72. On the whole, the campus is well-maintained.	6.44	6.41 / 0.90	0.03	6.32	5.75 / 1.41 0	.57	0.66 ***
	73. Student activities fees are put to good use.	6.21	6.10 / 0.97	0.11	6.11	4.87 / 1.71 1.	.24	1.23 ***

		otist Bible College an Seminary - SSI	nd	National Four-Year Privates			
Item	Importance	Satisfaction / SD	Gap	Importance	Satisfaction / SD	Gap	Differenc
★ 74. Campus item 1	6.51	6.62 / 0.74	-0.11				
★ 75. Campus item 2	6.66	6.70 / 0.57	-0.04				
76. Campus item 3	6.34	6.28 / 0.93	0.06				
★ 77. Campus item 4	6.49	6.42 / 0.84	0.07				
78. Campus item 5	6.31	6.14 / 1.07	0.17				
79. Campus item 6	6.48	6.40 / 0.76	0.08				
★ 80. Campus item 7	6.61	6.44 / 0.85	0.17				
81. Campus item 8	6.66	6.31 / 0.93	0.35				
윅 82. Campus item 9	6.82	6.44 / 0.97	0.38				
윅 83. Campus item 10	6.57	6.28 / 1.04	0.29				
84. Institution's commitment to part-time students?		6.10 / 1.08			5.34 / 1.49		0.76 ***
85. Institution's commitment to evening students?		5.53 / 1.41			5.32 / 1.51		0.21
86. Institution's commitment to older, returning learners?		6.21 / 0.98			5.46 / 1.47		0.75 ***
87. Institution's commitment to under-represented populations?		6.14 / 1.04			5.35 / 1.53		0.79 ***
88. Institution's commitment to commuters?		6.08 / 1.11			5.19 / 1.65		0.89 ***
89. Institution's commitment to students with disabilities?		6.01 / 1.12			5.52 / 1.52		0.49 ***
90. Cost as factor in decision to enroll.	6.11			6.15			
91. Financial aid as factor in decision to enroll.	6.41			6.27			
92. Academic reputation as factor in decision to enroll.	6.15			6.14			
93. Size of institution as factor in decision to enroll.	4.73			5.47			
94. Opportunity to play sports as factor in decision to enroll.	4.00			3.93			
95. Recommendations from family/friends as factor in decision to enroll.	5.77			4.93			
96. Geographic setting as factor in decision to enroll.	4.47			5.48			
97. Campus appearance as factor in decision to enroll.	5.11			5.53			
98. Personalized attention prior to enrollment as factor in decision to enroll.	5.46			5.67			

National Group Means are based on 213573 records

*Difference statistically significant at the .05 level

**Difference statistically significant at the .01 level

***Difference statistically significant at the .001 level

			otist Bible College ar Seminary - SSI	nd	National Four-Year Privates			
	Scale / Item	Importance	Satisfaction / SD	Gap	Importance	Satisfaction / SD	Gap	Difference
	Student Centeredness	6.48	6.45 / 0.74	0.03	6.29	5.48 / 1.19	0.81	0.97 ***
	1. Most students feel a sense of belonging here.	6.18	6.18 / 1.11	0.00	6.10	5.28 / 1.44	0.82	0.90 ***
*	2. The campus staff are caring and helpful.	6.66	6.67 / 0.70	-0.01	6.39	5.65 / 1.32	0.74	1.02 ***
	10. Administrators are approachable to students.	6.23	6.37 / 0.81	-0.14	6.07	5.40 / 1.43	0.67	0.97 ***
*	29. It is an enjoyable experience to be a student on this campus.	6.59	6.42 / 1.04	0.17	6.44	5.47 / 1.56	0.97	0.95 ***
*	45. Students are made to feel welcome on this campus.	6.62	6.51 / 0.96	0.11	6.37	5.66 / 1.44	0.71	0.85 ***
*	59. This institution shows concern for students as individuals.	6.62	6.55 / 0.83	0.07	6.37	5.42 / 1.58	0.95	1.13 ***
	Campus Life	5.98	6.07 / 0.74	-0.09	5.90	5.11 / 1.17	0.79	0.96 ***
	9. A variety of intramural activities are offered.	5.01	5.95 / 1.14	-0.94	5.23	5.17 / 1.55	0.06	0.78 ***
	23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)	6.39	6.23 / 0.90	0.16	6.19	4.76 / 1.73	1.43	1.47 ***
	24. The intercollegiate athletic programs contribute to a strong sense of school spirit.	5.47	5.92 / 1.15	-0.45	5.34	4.62 / 1.82	0.72	1.30 ***
	30. Residence hall staff are concerned about me as an individual.	6.38	6.33 / 1.05	0.05	5.88	5.17 / 1.67	0.71	1.16 ***
	31. Males and females have equal opportunities to participate in intercollegiate athletics.	5.73	6.30 / 0.99	-0.57	5.87	5.68 / 1.48	0.19	0.62 ***
	38. There is an adequate selection of food available in the cafeteria.	6.16	5.34 / 1.41	0.82	6.09	4.28 / 1.94	1.81	1.06 ***
	40. Residence hall regulations are reasonable.	6.17	5.88 / 1.26	0.29	5.98	5.03 / 1.71	0.95	0.85 ***
	42. There are a sufficient number of weekend activities for students.	5.12	6.00 / 1.11	-0.88	5.58	4.75 / 1.77	0.83	1.25 ***
	46. I can easily get involved in campus organizations.	5.93	6.18 / 1.05	-0.25	5.97	5.48 / 1.51	0.49	0.70 ***
	52. The student center is a comfortable place for students to spend their leisure time.	5.99	6.40 / 0.90	-0.41	5.91	5.30 / 1.63	0.61	1.10 ***
	56. The student handbook provides helpful information about campus life.	6.21	6.07 / 1.04	0.14	5.71	5.32 / 1.51	0.39	0.75 ***
9	63. Student disciplinary procedures are fair.	6.45	6.05 / 1.23	0.40	6.18	5.36 / 1.59	0.82	0.69 ***
	64. New student orientation services help students adjust to college.	6.39	6.25 / 1.01	0.14	6.08	5.35 / 1.58	0.73	0.90 ***
	67. Freedom of expression is protected on campus.	6.09	6.02 / 1.28	0.07	6.28	5.48 / 1.56	0.80	0.54 ***
	73. Student activities fees are put to good use.	6.21	6.10 / 0.97	0.11	6.11	4.87 / 1.71	1.24	1.23 ***

	Faith Baptist Bible College and Seminary - SSI			National Four-Year Privates			
Scale / Item	Importance	Satisfaction / SD	Gap	Importance	Satisfaction / SD	Gap	Difference
Instructional Effectiveness	6.52	6.32 / 0.61	0.20	6.39	5.59 / 1.05 0	0.80	0.73 ***
★ 3. Faculty care about me as an individual.	6.48	6.55 / 0.81	-0.07	6.26	5.58 / 1.38 0	0.68	0.97 ***
8. The content of the courses within my major is valuable.	6.77	6.38 / 0.98	0.39	6.60	5.71 / 1.33 0	0.89	0.67 ***
16. The instruction in my major field is excellent.	6.69	6.42 / 0.94	0.27	6.57	5.71 / 1.36 0	0.86	0.71 ***
25. Faculty are fair and unbiased in their treatment of individual students.	6.59	6.30 / 1.02	0.29	6.38	5.38 / 1.52 1	1.00	0.92 ***
★ 39. I am able to experience intellectual growth here.	6.68	6.52 / 0.78	0.16	6.49	5.79 / 1.34 0	0.70	0.73 ***
\star 41. There is a commitment to academic excellence on this campus.	6.54	6.41 / 0.82	0.13	6.38	5.67 / 1.39 0	0.71	0.74 ***
47. Faculty provide timely feedback about student progress in a course.	6.40	5.92 / 1.19	0.48	6.34	5.27 / 1.50 1	1.07	0.65 ***
53. Faculty take into consideration student differences as they teach a course.	6.30	6.07 / 1.05	0.23	6.21	5.23 / 1.54 0	0.98	0.84 ***
★ 58. The quality of instruction I receive in most of my classes is excellent.	6.72	6.47 / 0.79	0.25	6.50	5.61 / 1.36 0	0.89	0.86 ***
61. Adjunct faculty are competent as classroom instructors.	6.30	6.20 / 0.95	0.10	6.23	5.51 / 1.45 0	0.72	0.69 ***
st 65. Faculty are usually available after class and during office hours.	6.46	6.48 / 0.76	-0.02	6.33	5.81 / 1.30 0	0.52	0.67 ***
st 68. Nearly all of the faculty are knowledgeable in their field.	6.78	6.65 / 0.64	0.13	6.55	5.94 / 1.26 0	0.61	0.71 ***
🝠 69. There is a good variety of courses provided on this campus.	6.40	5.99 / 1.15	0.41	6.41	5.57 / 1.48 0	0.84	0.42 ***
70. Graduate teaching assistants are competent as classroom instructors.	6.04	6.09 / 0.97	-0.05	6.07	5.43 / 1.44 0	0.64	0.66 ***
Recruitment and Financial Aid	6.38	6.17 / 0.74	0.21	6.23	5.25 / 1.23 0	0.98	0.92 ***
4. Admissions staff are knowledgeable.	6.41	6.16 / 1.08	0.25	6.22	5.47 / 1.44 0	0.75	0.69 ***
5. Financial aid counselors are helpful.	6.44	6.27 / 1.02	0.17	6.26	5.20 / 1.63 1	1.06	1.07 ***
12. Financial aid awards are announced to students in time to be helpful in college planning.	6.43	6.16 / 0.98	0.27	6.27	5.19 / 1.61 1	1.08	0.97 ***
f 17. Adequate financial aid is available for most students.	6.56	6.23 / 0.94	0.33	6.38	5.02 / 1.64 1	1.36	1.21 ***
43. Admissions counselors respond to prospective students' unique needs and requests.	6.11	6.27 / 0.92	-0.16	6.09	5.43 / 1.47 0	0.66	0.84 ***
48. Admissions counselors accurately portray the campus in their recruiting practices.	6.32	5.94 / 1.29	0.38	6.16	5.21 / 1.63 0	0.95	0.73 ***
Campus Support Services	5.98	6.23 / 0.63	-0.25	6.07	5.61 / 1.04 0	0.46	0.62 ***
13. Library staff are helpful and approachable.	5.78	6.41 / 0.84	-0.63	5.80	5.78 / 1.31 0	0.02	0.63 ***
18. Library resources and services are adequate.	6.19	6.04 / 1.05	0.15	6.11	5.71 / 1.30 (0.40	0.33 ***

	Faith Baptist Bible College and Seminary - SSI			National Four-Year Privates				
Scale / Item	Importance	Satisfaction / SD	Gap	Importance	Satisfaction / SD	Gap	Difference	
26. Computer labs are adequate and accessible.	5.86	6.30 / 0.92	-0.44	6.19	5.58 / 1.50	0.61	0.72 ***	
32. Tutoring services are readily available.	5.77	6.31 / 0.96	-0.54	6.11	5.69 / 1.41	0.42	0.62 ***	
44. Academic support services adequately meet the needs of students.	6.24	6.26 / 0.87	-0.02	6.20	5.50 / 1.40	0.70	0.76 ***	
49. There are adequate services to help me decide upon a career.	6.11	5.87 / 1.13	0.24	6.29	5.40 / 1.52	0.89	0.47 ***	
54. Bookstore staff are helpful.	5.91	6.40 / 0.80	-0.49	5.83	5.61 / 1.46	0.22	0.79 ***	
Academic Advising	6.41	6.39 / 0.65	0.02	6.36	5.64 / 1.26	0.72	0.75 ***	
★ 6. My academic advisor is approachable.	6.59	6.70 / 0.71	-0.11	6.43	5.82 / 1.51	0.61	0.88 ***	
★ 14. My academic advisor is concerned about my success as an individual.	6.49	6.58 / 0.75	-0.09	6.35	5.64 / 1.56	0.71	0.94 ***	
19. My academic advisor helps me set goals to work toward.	5.83	5.91 / 1.07	-0.08	6.08	5.22 / 1.70	0.86	0.69 ***	
★ 33. My academic advisor is knowledgeable about requirements in my major.	6.61	6.54 / 0.85	0.07	6.51	5.82 / 1.51	0.69	0.72 ***	
55. Major requirements are clear and reasonable.	6.52	6.21 / 0.98	0.31	6.44	5.68 / 1.39	0.76	0.53 ***	
Registration Effectiveness	6.27	6.13 / 0.75	0.14	6.19	5.27 / 1.19	0.92	0.86 ***	
11. Billing policies are reasonable.	6.35	6.14 / 0.99	0.21	6.12	4.78 / 1.67	1.34	1.36 ***	
20. The business office is open during hours which are convenient for most students.	6.08	5.93 / 1.09	0.15	5.97	5.32 / 1.48	0.65	0.61 ***	
27. The personnel involved in registration are helpful.	6.29	6.37 / 0.89	-0.08	6.22	5.53 / 1.44	0.69	0.84 ***	
34. I am able to register for classes I need with few conflicts.	6.48	5.99 / 1.29	0.49	6.49	5.20 / 1.73	1.29	0.79 ***	
50. Class change (drop/add) policies are reasonable.	6.14	6.23 / 0.94	-0.09	6.15	5.56 / 1.49	0.59	0.67 ***	
Safety and Security	6.32	5.71 / 1.06	0.61	6.25	5.06 / 1.31	1.19	0.65 ***	
7. The campus is safe and secure for all students.	6.66	6.02 / 1.23	0.64	6.51	5.75 / 1.41	0.76	0.27 **	
21. The amount of student parking space on campus is adequate.	5.89	5.11 / 1.58	0.78	5.99	3.93 / 2.10	2.06	1.18 ***	
28. Parking lots are well-lighted and secure.	6.20	5.75 / 1.28	0.45	6.07	5.14 / 1.67	0.93	0.61 ***	
36. Security staff respond quickly in emergencies.	6.54	5.95 / 1.27	0.59	6.42	5.39 / 1.60	1.03	0.56 ***	
Concern for the Individual	6.52	6.46 / 0.65	0.06	6.25	5.44 / 1.18	0.81	1.02 ***	
★ 3. Faculty care about me as an individual.	6.48	6.55 / 0.81	-0.07	6.26	5.58 / 1.38	0.68	0.97 ***	
★ 14. My academic advisor is concerned about my success as an individual.	6.49	6.58 / 0.75	-0.09	6.35	5.64 / 1.56	0.71	0.94 ***	
✿ 22. Counseling staff care about students as individuals.	6.58	6.42 / 0.96	0.16	6.19	5.41 / 1.52	0.78	1.01 ***	

FBBC - SSI April 2019

Student Satisfaction Inventory

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		Faith Baptist Bible College and Seminary - SSI			National Four-Year Privates		
Scale / Item	Importance	Satisfaction / SD	Gap	Importance	Satisfaction / SD	Gap	Difference
25. Faculty are fair and unbiased in their treatment of individual students.	6.59	6.30 / 1.02	0.29	6.38	5.38 / 1.52	1.00	0.92 ***
30. Residence hall staff are concerned about me as an individual.	6.38	6.33 / 1.05	0.05	5.88	5.17 / 1.67	0.71	1.16 ***
\star 59. This institution shows concern for students as individuals.	6.62	6.55 / 0.83	0.07	6.37	5.42 / 1.58	0.95	1.13 ***
Service Excellence	6.26	6.24 / 0.71	0.02	6.11	5.35 / 1.11	0.76	0.89 ***
★ 2. The campus staff are caring and helpful.	6.66	6.67 / 0.70	-0.01	6.39	5.65 / 1.32	0.74	1.02 ***
13. Library staff are helpful and approachable.	5.78	6.41 / 0.84	-0.63	5.80	5.78 / 1.31	0.02	0.63 ***
15. The staff in the health services area are competent.	6.36	6.25 / 0.95	0.11	6.11	5.23 / 1.62	0.88	1.02 ***
★ 22. Counseling staff care about students as individuals.	6.58	6.42 / 0.96	0.16	6.19	5.41 / 1.52	0.78	1.01 ***
27. The personnel involved in registration are helpful.	6.29	6.37 / 0.89	-0.08	6.22	5.53 / 1.44	0.69	0.84 ***
57. I seldom get the "run-around" when seeking information on this campus.	6.22	5.96 / 1.24	0.26	6.08	4.98 / 1.73	1.10	0.98 ***
60. I generally know what's happening on campus.	6.13	5.99 / 1.19	0.14	5.98	5.25 / 1.58	0.73	0.74 ***
71. Channels for expressing student complaints are readily available.	6.05	5.82 / 1.23	0.23	6.11	4.91 / 1.73	1.20	0.91 ***
Responsiveness to Diverse Populations		6.03 / 0.95			5.36 / 1.41		0.67 ***
84. Institution's commitment to part-time students?		6.10 / 1.08			5.34 / 1.49		0.76 ***
85. Institution's commitment to evening students?		5.53 / 1.41			5.32 / 1.51		0.21
86. Institution's commitment to older, returning learners?		6.21 / 0.98			5.46 / 1.47		0.75 ***
87. Institution's commitment to under-represented populations?		6.14 / 1.04			5.35 / 1.53		0.79 ***
88. Institution's commitment to commuters?		6.08 / 1.11			5.19 / 1.65		0.89 ***
89. Institution's commitment to students with disabilities?		6.01 / 1.12			5.52 / 1.52		0.49 ***
Campus Climate	6.39	6.28 / 0.72	0.11	6.25	5.42 / 1.12	0.83	0.86 ***
1. Most students feel a sense of belonging here.	6.18	6.18 / 1.11	0.00	6.10	5.28 / 1.44	0.82	0.90 ***
★ 2. The campus staff are caring and helpful.	6.66	6.67 / 0.70	-0.01	6.39	5.65 / 1.32	0.74	1.02 ***
🖈 3. Faculty care about me as an individual.	6.48	6.55 / 0.81	-0.07	6.26	5.58 / 1.38	0.68	0.97 ***
🖪 7. The campus is safe and secure for all students.	6.66	6.02 / 1.23	0.64	6.51	5.75 / 1.41	0.76	0.27 **
10. Administrators are approachable to students.	6.23	6.37 / 0.81	-0.14	6.07	5.40 / 1.43	0.67	0.97 ***
st 29. It is an enjoyable experience to be a student on this campus.	6.59	6.42 / 1.04	0.17	6.44	5.47 / 1.56	0.97	0.95 ***
37. I feel a sense of pride about my campus.	5.94	6.19 / 1.20	-0.25	5.96	5.30 / 1.65	0.66	0.89 ***

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FBBC - SSI April 2019

Student Satisfaction Inventory

B0 - 001 April 2013					otadont o	anorad	
	Faith Baptist Bible College and Seminary - SSI			National Four-Year Privates			
Scale / Item	Importance	Satisfaction / SD	Gap	Importance	Satisfaction / SD	Gap	Difference
41. There is a commitment to academic excellence on this campus.	6.54	6.41 / 0.82	0.13	6.38	5.67 / 1.39	0.71	0.74 ***
45. Students are made to feel welcome on this campus.	6.62	6.51 / 0.96	0.11	6.37	5.66 / 1.44	0.71	0.85 ***
51. This institution has a good reputation within the community.	6.56	6.51 / 0.95	0.05	6.26	5.65 / 1.52	0.61	0.86 ***
57. I seldom get the "run-around" when seeking information on this campus.	6.22	5.96 / 1.24	0.26	6.08	4.98 / 1.73	1.10	0.98 ***
59. This institution shows concern for students as individuals.	6.62	6.55 / 0.83	0.07	6.37	5.42 / 1.58	0.95	1.13 ***
60. I generally know what's happening on campus.	6.13	5.99 / 1.19	0.14	5.98	5.25 / 1.58	0.73	0.74 ***
62. There is a strong commitment to racial harmony on this campus.	6.43	6.39 / 0.98	0.04	6.17	5.58 / 1.49	0.59	0.81 ***
66. Tuition paid is a worthwhile investment.	6.65	6.23 / 1.02	0.42	6.44	4.95 / 1.73	1.49	1.28 ***
67. Freedom of expression is protected on campus.	6.09	6.02 / 1.28	0.07	6.28	5.48 / 1.56	0.80	0.54 **
71. Channels for expressing student complaints are readily available.	6.05	5.82 / 1.23	0.23	6.11	4.91 / 1.73	1.20	0.91 **
	 Scale / Item 41. There is a commitment to academic excellence on this campus. 45. Students are made to feel welcome on this campus. 51. This institution has a good reputation within the community. 57. I seldom get the "run-around" when seeking information on this campus. 59. This institution shows concern for students as individuals. 60. I generally know what's happening on campus. 62. There is a strong commitment to racial harmony on this campus. 66. Tuition paid is a worthwhile investment. 67. Freedom of expression is protected on campus. 	Scale / ItemImportance41. There is a commitment to academic excellence on this campus.6.5445. Students are made to feel welcome on this campus.6.6251. This institution has a good reputation within the community.6.5657. I seldom get the "run-around" when seeking information on this campus.6.6259. This institution shows concern for students as individuals.6.6260. I generally know what's happening on campus.6.1362. There is a strong commitment to racial harmony on this campus.6.4366. Tuition paid is a worthwhile investment.6.6567. Freedom of expression is protected on campus.6.09	Faith Baptist Bible College ar Seminary - SSIScale / ItemImportanceSatisfaction / SD41. There is a commitment to academic excellence on this campus.6.546.41 / 0.8245. Students are made to feel welcome on this campus.6.626.51 / 0.9651. This institution has a good reputation within the community.6.566.51 / 0.9557. I seldom get the "run-around" when seeking information on this campus.6.225.96 / 1.2459. This institution shows concern for students as individuals.6.626.55 / 0.8360. I generally know what's happening on campus.6.135.99 / 1.1962. There is a strong commitment to racial harmony on this campus.6.436.39 / 0.9866. Tuition paid is a worthwhile investment.6.656.23 / 1.0267. Freedom of expression is protected on campus.6.096.02 / 1.28	Faith Baptist Bible College and Seminary - SSIScale / ItemImportanceSatisfaction / SDGap41. There is a commitment to academic excellence on this campus.6.546.41 / 0.820.1345. Students are made to feel welcome on this campus.6.626.51 / 0.960.1151. This institution has a good reputation within the community.6.566.51 / 0.950.0557. I seldom get the "run-around" when seeking information on this campus.6.626.55 / 0.830.0760. I generally know what's happening on campus.6.135.99 / 1.190.1462. There is a strong commitment to racial harmony on this campus.6.436.32 / 0.980.0466. Tuition paid is a worthwhile investment.6.656.23 / 1.020.4267. Freedom of expression is protected on campus.6.096.02 / 1.280.07	Faith Baptist Bible College and Seminary - SSINationalScale / ItemImportanceSatisfaction / SDGapImportance41. There is a commitment to academic excellence on this campus.6.546.41 / 0.820.136.3845. Students are made to feel welcome on this campus.6.626.51 / 0.960.116.3751. This institution has a good reputation within the community.6.566.51 / 0.950.056.2657. I seldom get the "run-around" when seeking information on this campus.6.225.96 / 1.240.266.0859. This institution shows concern for students as individuals.6.6135.99 / 1.190.145.9860. I generally know what's happening on campus.6.436.436.39 / 0.980.046.1766. Tuition paid is a worthwhile investment.6.656.23 / 1.020.426.4467. Freedom of expression is protected on campus.6.096.02 / 1.280.076.28	Faith Baptist Bible College and Seminary - SSINational Four-Year PrivateScale / ItemImportanceSatisfaction / SDGapImportanceSatisfaction / SD41. There is a commitment to academic excellence on this campus.6.546.41 / 0.820.136.385.67 / 1.3945. Students are made to feel welcome on this campus.6.626.51 / 0.960.116.375.66 / 1.4451. This institution has a good reputation within the community.6.566.51 / 0.950.056.265.65 / 1.5257. I seldom get the "run-around" when seeking information on this campus.6.626.55 / 0.830.076.375.42 / 1.5860. I generally know what's happening on campus.6.135.99 / 1.190.145.985.25 / 1.5862. There is a strong commitment to racial harmony on this campus.6.436.39 / 0.980.046.175.58 / 1.4966. Tuition paid is a worthwhile investment.6.096.02 / 1.280.076.285.48 / 1.5667. Freedom of expression is protected on campus.6.096.02 / 1.280.076.285.48 / 1.56	Faith Baptist Bible College and Seminary - SSI National Four-Year Privates Scale / Item Importance Satisfaction / SD Gap Importance Satisfaction / SD Gap 41. There is a commitment to academic excellence on this campus. 6.54 6.41 / 0.82 0.13 6.38 5.67 / 1.39 0.71 45. Students are made to feel welcome on this campus. 6.62 6.51 / 0.95 0.05 6.26 5.65 / 1.52 0.61 51. This institution has a good reputation within the community. 6.56 6.51 / 0.95 0.05 6.26 5.65 / 1.52 0.61 57. I seldom get the "run-around" when seeking information on this campus. 6.22 5.96 / 1.24 0.26 6.08 4.98 / 1.73 1.10 59. This institution shows concern for students as individuals. 6.62 6.55 / 0.83 0.07 6.37 5.42 / 1.58 0.73 60. I generally know what's happening on campus. 6.43 6.39 / 0.98 0.04 6.17 5.58 / 1.49 0.59 64. Tuition paid is a worthwhile investment. 6.69 6.23 / 1.02 0.42 6.44 4.95 / 1.73 1.49

National Group Means are based on 213573 records

*Difference statistically significant at the .05 level

**Difference statistically significant at the .01 level

***Difference statistically significant at the .001 level

FBBC - SSI April 2019

	Faith Baptist Bible College and Seminary - SSI	National Four-Year Privates	
Summary			Difference
So far, how has your college experience met your expectations?	5.42	4.65	0.77 ***
1=Much worse than expected	0%	2%	
2=Quite a bit worse than I expected	0%	3%	
3=Worse than I expected	2%	11%	
4=About what I expected	22%	31%	
5=Better than I expected	28%	24%	
6=Quite a bit better than I expected	19%	13%	
7=Much better than expected	26%	12%	
Rate your overall satisfaction with your experience here thus far.	6.13	5.29	0.84 ***
1=Not satisfied at all	0%	1%	
2=Not very satisfied	1%	4%	
3=Somewhat dissatisfied	3%	8%	
4=Neutral	2%	11%	
5=Somewhat satisfied	8%	18%	
6=Satisfied	42%	37%	
7=Very satisfied	41%	19%	
All in all, if you had to do it over, would you enroll here again?	6.37	5.23	1.14 ***
1=Definitely not	0%	4%	
2=Probably not	1%	7%	
3=Maybe not	1%	6%	
4=I don't know	4%	10%	
5=Maybe yes	4%	12%	
6=Probably yes	25%	26%	
7=Definitely yes	62%	31%	

Sort on each column to see data from highest to lowest.

This report provides a look at the percentage of responses that indicated an answer of 6 or 7 to the items in the survey: 6 is considered "important" or "satisfied" and 7 is considered "very important" or "very satisfied."

	Faith Baptist Bible College and Seminary - SSI		National Four-Year Privates			;	
Item	Importance %	Satisfaction %	Gap	Importance %	Satisfaction %	Gap	Difference
1. Most students feel a sense of belonging here.	83%	83%	0%	76%	51%	25%	32%
★ 2. The campus staff are caring and helpful.	96%	93%	3%	86%	63%	23%	30%
★ 3. Faculty care about me as an individual.	89%	94%	-5%	81%	61%	20%	33%
4. Admissions staff are knowledgeable.	87%	80%	7%	79%	58%	21%	22%
5. Financial aid counselors are helpful.	91%	85%	6%	81%	51%	30%	34%
★ 6. My academic advisor is approachable.	93%	93%	0%	86%	70%	16%	23%
7. The campus is safe and secure for all students.	95%	75%	20%	88%	67%	21%	8%
8. The content of the courses within my major is valuable.	98%	89%	9%	91%	65%	26%	24%
9. A variety of intramural activities are offered.	41%	73%	-32%	49%	48%	1%	25%
10. Administrators are approachable to students.	83%	90%	-7%	74%	55%	19%	35%
11. Billing policies are reasonable.	86%	84%	2%	77%	39%	38%	45%
🝠 12. Financial aid awards are announced to students in time to be helpful in college	88%	82%	6%	82%	51%	31%	31%
planning.							
13. Library staff are helpful and approachable.	65%	87%	-22%	64%	66%	-2%	21%
lpha 14. My academic advisor is concerned about my success as an individual.	91%	94%	-3%	84%	64%	20%	30%
15. The staff in the health services area are competent.	87%	86%	1%	76%	52%	24%	34%
16. The instruction in my major field is excellent.	97%	88%	9%	91%	65%	26%	23%
17. Adequate financial aid is available for most students.	93%	84%	9%	85%	45%	40%	39%
18. Library resources and services are adequate.	84%	79%	5%	76%	64%	12%	15%
19. My academic advisor helps me set goals to work toward.	69%	71%	-2%	75%	52%	23%	19%
20. The business office is open during hours which are convenient for most students.	77%	73%	4%	71%	52%	19%	21%
21. The amount of student parking space on campus is adequate.	72%	49%	23%	74%	29%	45%	20%
★ 22. Counseling staff care about students as individuals.	94%	89%	5%	79%	56%	23%	33%
23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)	92%	85%	7%	80%	39%	41%	46%
24. The intercollegiate athletic programs contribute to a strong sense of school spirit.	59%	73%	-14%	55%	37%	18%	36%
25. Faculty are fair and unbiased in their treatment of individual students.	95%	86%	9%	85%	56%	29%	30%

	Faith Baptis	t Bible College a	nd	National Fo	our-Year Priv		lion inventory
	Seminary - SSI						
Item	Importance %	Satisfaction %	Gap	Importance %	Satisfaction %	Gap	Difference
26. Computer labs are adequate and accessible.	67%	87%	-20%	79%	62%	17%	25%
27. The personnel involved in registration are helpful.	87%	90%	-3%	80%	60%	20%	30%
28. Parking lots are well-lighted and secure.	81%	69%	12%	75%	50%	25%	19%
\star 29. It is an enjoyable experience to be a student on this campus.	95%	89%	6%	87%	59%	28%	30%
30. Residence hall staff are concerned about me as an individual.	89%	87%	2%	69%	50%	19%	37%
31. Males and females have equal opportunities to participate in intercollegiate athletics.	70%	82%	-12%	70%	65%	5%	17%
32. Tutoring services are readily available.	65%	87%	-22%	76%	64%	12%	23%
★ 33. My academic advisor is knowledgeable about requirements in my major.	95%	91%	4%	89%	70%	19%	21%
34. I am able to register for classes I need with few conflicts.	93%	77%	16%	89%	53%	36%	24%
35. The assessment and course placement procedures are reasonable.	75%	82%	-7%	81%	58%	23%	24%
36. Security staff respond quickly in emergencies.	92%	74%	18%	85%	57%	28%	17%
37. I feel a sense of pride about my campus.	71%	82%	-11%	71%	54%	17%	28%
38. There is an adequate selection of food available in the cafeteria.	79%	52%	27%	76%	31%	45%	21%
★ 39. I am able to experience intellectual growth here.	97%	92%	5%	88%	68%	20%	24%
40. Residence hall regulations are reasonable.	85%	73%	12%	73%	47%	26%	26%
★ 41. There is a commitment to academic excellence on this campus.	94%	88%	6%	85%	64%	21%	24%
42. There are a sufficient number of weekend activities for students.	43%	74%	-31%	60%	39%	21%	35%
43. Admissions counselors respond to prospective students' unique needs and requests.	82%	86%	-4%	76%	56%	20%	30%
44. Academic support services adequately meet the needs of students.	88%	87%	1%	80%	58%	22%	29%
★ 45. Students are made to feel welcome on this campus.	96%	92%	4%	85%	64%	21%	28%
46. I can easily get involved in campus organizations.	70%	83%	-13%	72%	58%	14%	25%
47. Faculty provide timely feedback about student progress in a course.	92%	74%	18%	84%	51%	33%	23%
48. Admissions counselors accurately portray the campus in their recruiting practices.	89%	75%	14%	78%	52%	26%	23%
49. There are adequate services to help me decide upon a career.	80%	72%	8%	83%	55%	28%	17%
50. Class change (drop/add) policies are reasonable.	80%	85%	-5%	77%	62%	15%	23%
★ 51. This institution has a good reputation within the community.	93%	90%	3%	81%	65%	16%	25%
52. The student center is a comfortable place for students to spend their leisure time.	72%	89%	-17%	69%	54%	15%	35%
53. Faculty take into consideration student differences as they teach a course.	89% Noel Levitz, All Rights F	82%	7%	80%	50%	30%	32%

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			Faith Baptist Bible College and Seminary - SSI		National Four-Year Privates			
	Item	Importance %	Satisfaction %	Gap	Importance %	Satisfaction %	Gap	Difference
	54. Bookstore staff are helpful.	69%	91%	-22%	66%	62%	4%	29%
9	55. Major requirements are clear and reasonable.	93%	86%	7%	87%	64%	23%	22%
	56. The student handbook provides helpful information about campus life.	84%	76%	8%	64%	52%	12%	24%
	57. I seldom get the "run-around" when seeking information on this campus.	83%	76%	7%	76%	46%	30%	30%
	58. The quality of instruction I receive in most of my classes is excellent.	97%	90%	7%	89%	61%	28%	29%
	59. This institution shows concern for students as individuals.	94%	92%	2%	85%	57%	28%	35%
	60. I generally know what's happening on campus.	80%	78%	2%	72%	52%	20%	26%
	61. Adjunct faculty are competent as classroom instructors.	88%	82%	6%	81%	59%	22%	23%
	62. There is a strong commitment to racial harmony on this campus.	89%	89%	0%	79%	62%	17%	27%
9	63. Student disciplinary procedures are fair.	91%	80%	11%	79%	56%	23%	24%
	64. New student orientation services help students adjust to college.	90%	83%	7%	76%	55%	21%	28%
	65. Faculty are usually available after class and during office hours.	93%	92%	1%	84%	68%	16%	24%
9	66. Tuition paid is a worthwhile investment.	96%	84%	12%	87%	45%	42%	39%
	67. Freedom of expression is protected on campus.	82%	77%	5%	82%	60%	22%	17%
	68. Nearly all of the faculty are knowledgeable in their field.	98%	96%	2%	90%	73%	17%	23%
9	69. There is a good variety of courses provided on this campus.	92%	75%	17%	86%	61%	25%	14%
	70. Graduate teaching assistants are competent as classroom instructors.	79%	81%	-2%	75%	56%	19%	25%
	71. Channels for expressing student complaints are readily available.	74%	67%	7%	76%	43%	33%	24%
	72. On the whole, the campus is well-maintained.	89%	88%	1%	83%	67%	16%	21%
	73. Student activities fees are put to good use.	84%	78%	6%	76%	42%	34%	36%
	74. Campus item 1	93%	94%	-1%				
	75. Campus item 2	96%	96%	0%				
	76. Campus item 3	88%	87%	1%				
	77. Campus item 4	95%	88%	7%				
	78. Campus item 5	85%	80%	5%				
	79. Campus item 6	92%	88%	4%				
	80. Campus item 7	96%	91%	5%				
7	81. Campus item 8	98%	88%	10%				
9	82. Campus item 9	100%	90%	10%				
9	83. Campus item 10	94%	87%	7%				
	84. Institution's commitment to part-time students?		80%			53%		27%

	Faith Baptist Bible College and Seminary - SSI		National Four-Year Privates			>	
item	Importance %	Satisfaction %	Gap	Importance		Gap	Difference
85. Institution's commitment to evening students?		61%		%	% 53%		8%
86. Institution's commitment to older, returning learners?		83%			57%		26%
87. Institution's commitment to under-represented populations?		81%			54%		27%
88. Institution's commitment to commuters?		78%			51%		27%
89. Institution's commitment to students with disabilities?		75%			61%		14%
90. Cost as factor in decision to enroll.	78%			78%			
91. Financial aid as factor in decision to enroll.	87%			82%			
92. Academic reputation as factor in decision to enroll.	79%			78%			
93. Size of institution as factor in decision to enroll.	37%			57%			
94. Opportunity to play sports as factor in decision to enroll.	31%			34%			
95. Recommendations from family/friends as factor in decision to enroll.	66%			45%			
96. Geographic setting as factor in decision to enroll.	34%			59%			
97. Campus appearance as factor in decision to enroll.	43%			59%			
98. Personalized attention prior to enrollment as factor in decision to enroll.	58%			64%			

National Group Means are based on 213573 records

FBBC - SSI April 2019

\divideontimes Indicates the response option that was selected by the majority of survey participants.

Gender

		N	%
*	Female	122	55.71%
	Male	97	44.29%
	Total	219	100%
	No Answer	4	

Age

		Ν	%
	18 and under	26	11.87%
*	19 to 24	186	84.93%
	25 to 34	4	1.83%
	35 to 44	2	0.91%
	45 and over	1	0.46%
	Total	219	100%
	No Answer	4	

Ethnicity/Race

		Ν	%
	African-American	2	0.92%
	American Indian or Alaskan Native	2	0.92%
	Asian or Pacific Islander	10	4.59%
⋇	Caucasian/White	196	89.91%
	Hispanic	2	0.92%
	Other race	2	0.92%
	Race - Prefer not to respond	4	1.83%
	Total	218	100%
	No Answer	5	

Current Enrollment Status

		Ν	%
*	Day	219	100.00%
	Evening	0	0%

Current Residence

		Ν	%
*	Residence hall	186	84.93%
	Fraternity / Sorority	0	0%
	Own house	6	2.74%
	Rent room or apt off campus	15	6.85%
	Parent's home	10	4.57%
	Other residence	2	0.91%
	Total	219	100%
	No Answer	4	

Residence Classification

		Ν	%
	In-state	95	43.38%
*	Out-of-state	121	55.25%
	International (not U.S. citizen)	3	1.37%
	Total	219	100%
	No Answer	4	

Disabilities

		Ν	%
	Yes - Disability	12	5.50%
*	No - Disability	206	94.50%
	Total	218	100%
	No Answer	5	

Institution Was My

		Ν	%
*	1st choice	165	75.34%
	2nd choice	41	18.72%
	3rd choice or lower	13	5.94%
	Total	219	100%
	No Answer	4	

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	Ν	%
Weekend	0	0%
Total	219	100%
No Answer	4	

Current Class Load

		Ν	%
*	Full-time	210	95.89%
	Part-time	9	4.11%
	Total	219	100%
	No Answer	4	

Class Level

		N	%
⋇	Freshman	91	41.55%
	Sophomore	58	26.48%
	Junior	40	18.26%
	Senior	30	13.70%
	Special student	0	0%
	Graduate/Professional	0	0%
	Other class level	0	0%
	Total	219	100%
	No Answer	4	

Current GPA

		N	%
	No credits earned	1	0.46%
	1.99 or below	5	2.31%
	2.0 - 2.49	13	6.02%
	2.5 - 2.99	31	14.35%
	3.0 - 3.49	71	32.87%
*	3.5 or above	95	43.98%
	Total	216	100%
	No Answer	7	

Institution Question

	Ν	%
item - Answer 1	1	100.00%
item - Answer 2	0	0%
item - Answer 3	0	0%
item - Answer 4	0	0%
item - Answer 5	0	0%
item - Answer 6	0	0%
	1	100%
ver	222	
	item - Answer 1 item - Answer 2 item - Answer 3 item - Answer 4 item - Answer 5 item - Answer 6	item - Answer 11item - Answer 20item - Answer 30item - Answer 40item - Answer 50item - Answer 6011

Institution Question 2

		Ν	%
*	Campus item 2 - Answer 1	0	0%
*	Campus item 2 - Answer 2	0	0%
*	Campus item 2 - Answer 3	0	0%
*	Campus item 2 - Answer 4	0	0%
*	Campus item 2 - Answer 5	0	0%
*	Campus item 2 - Answer 6	0	0%
	Total	0	100%
	No Answer	223	

Group Code

	N	%
0115	1	0.45%
1100	20	8.97%
2100	14	6.28%
2200	10	4.48%
2300	11	4.93%
3100	23	10.31%
3200	5	2.24%
3300	5	2.24%
4100	8	3.59%
4200	15	6.73%

Educational Goal

		N	%
	Associate degree	37	16.97%
*	Bachelor's degree	126	57.80%
	Master's degree	30	13.76%
	Doctorate or professional degree	4	1.83%
	Certification (initial/renewal)	5	2.29%
	Self-improvement/pleasure	4	1.83%
	Job-related training	1	0.46%
	Other educational goal	11	5.05%
	Total	218	100%
	No Answer	5	

		Ν	%
	5000	20	8.97%
	6100	6	2.69%
	6200	34	15.25%
	7100	2	0.90%
	7200	4	1.79%
*	8100	37	16.59%
	8200	3	1.35%
	8300	5	2.24%
	Total	223	100%
	No Answer	0	

Student Satisfaction Inventory

Employment

		Ν	%
	Full-time off campus	13	5.99%
*	Part-time off campus	97	44.70%
	Full-time on campus	11	5.07%
	Part-time on campus	66	30.41%
	Not employed	30	13.82%
	Total	217	100%
	No Answer	6	