

FBBC&TS Dining Services FAQs

- **What is FBBC&TS Dining?**
 - FBBC&TS Dining Services is currently comprised of three partitions: Benson Dining, Twigs Coffee Shop, and Catering.
 - Benson Dining is the primary dining hall serving breakfast, lunch, and dinner.
 - Twigs Coffee Shop is our convenience store concept with a variety of grab & go foods, coffee, and other beverages.
 - Catering does on-campus special breaks, luncheons, and dinners throughout the year.
 - Management (based on need, personality, and work ethic) makes decisions on an applicant's placement within the organization.
- **Is FBBC&TS Dining Services part of the college or a national chain?**
 - FBBC&TS Dining Services is proudly an independent arm of the college and is not part of a national chain like Aramark, Sodexo, or Pioneer. We believe that independence gives us the ability to respond to student needs, challenges, and requests more quickly, efficiently, and more personally. We do not answer to a corporate board in New York or California; we answer to the administration and students of FBBC&TS!
 - We are members of the National Association of College and University Food Services (NACUFS). With over 500 member collegiate institutions, NACUFS and its membership serve as a huge resource. FBBC&TS Dining Services has been a recognized and award-winning member of the association since 1979!
- **What are the pay rates?**
 - All first-semester employees start at \$8.50 per hour (new rates this fall). Since you will be working at your educational institution, FICA taxes are not withheld, which makes your pay rate equivalent to \$9.20 per hour at off-campus employment locations.
 - With the passing of ServSafe™ certification that increases to \$8.75 per hour. There is a set raise for each semester of continual work that, if applicable, continues through the senior year.
- **How many hours per week may I expect?**
 - A lot depends on your class schedule and your desires, as well as on and off-campus involvements (as it will with any employer). We have had student-employees work as little as 10 hours per week or over 25.
- **What if I need off for a special event?**
 - Once the schedule is set, the job is yours to fill, and we expect you to follow through with your responsibilities. However, we do have a substitution policy, and there are usually a good number of fellow workers who are willing to help a friend in need.
- **What is ServSafe™?**
 - ServSafe™ is a nationally recognized food safety program that covers all aspects of keeping our customers safe and healthy. Upon completion and passing of the program, each participant receives a certificate that is good for five years across the U.S. as well as some other countries.

- **What positions are available?**
 - In general, we do not hire for specific positions. We hire team members and try to cross-train everyone for as many positions as possible. Those areas include dishroom, cashier, cook, and runner. When we identify the right people, there are a few positions within the team requiring more experience, responsibility, and leadership, which are specific hires; those include team leader, storeroom, and baker. Working together, everyone is responsible for cleanup and sanitation of the facility.
- **Can Dining Services work around athletics schedules?**
 - As with any other campus involvement, it can be challenging and takes a bit of innovativeness on the part of the student and Dining Services, but we have made it work. It is definitely something we can discuss on an individual basis.
- **What are the usual service hours of Dining Services?**
 - Service hours for Benson Dining center are:
 - Monday-Friday: breakfast is 6:30-8 a.m. Lunch is 11:30 a.m.-1 p.m. Dinner is 5:30-6:45 p.m.
 - Saturday: brunch is 10-11 a.m. Dinner is 5:30-6:45 p.m.
 - Sunday: breakfast is 7:30-9 a.m. Lupper is 2-3 p.m.
 - Work shifts can begin as early as 5:30 a.m. for breakfast shifts. Student lunch shifts usually start around 11 a.m. and end around 2 p.m. Dinner shifts begin around 3 p.m. and end as late as 8:30-9 p.m. Only during special campus events involving Dining Services would a dinner shift potentially end later than 9 p.m.
 - Service hours for Twigs Coffee Shop are:
 - Monday-Friday: 9:30 a.m.-10 p.m.
 - Saturday: 1 p.m.-10 p.m.
 - Sunday: Twigs is closed.
 - Work shifts usually begin just prior to the close of Chapel services in the morning, around 1 p.m. in the afternoon, and 5:30 p.m. in the evening.
 - Service hours for Catering are dependent on the catering customer and their needs.

Dining Services