

# FREQUENTLY ASKED QUESTIONS



Some of you may have a million questions running through your head about moving to campus! To help you out, we have put together a list of frequently asked questions. This may answer all your questions or make you think of new ones. Feel free to email us with any dorm or campus questions. We want to help make your transition to life at Faith as easy as possible.

**Q: What furniture is provided in each room?**

Each student has his/her own bed, desk, dresser, and two bookcases. The desk has a light for doing some late night studying. You may want to bring a lamp (not halogen) to hook onto your bed if you like to read at night without keeping your roommate up with the main light. No additional furniture may be brought into the dorms, with the exception of one small bookshelf or similar-sized item per person.

**Q: Can I hang things on the wall?**

It's always fun to personalize your room with things from home, a cork board, pictures, clock, etc. You may use small brad nails when hanging things on the walls. 3-M tabs, pull tabs, and wall stickers or decals cannot be used on the dorm walls.

**Q: When will I hear about my room assignment?**

We are working hard to match you with the right roommate and suite. Since room assignments can change frequently, we wait until you arrive on campus to give you your room assignment. If you have a roommate request, please let us know. While we cannot guarantee all requests, we do our best to honor as many requests as possible.

**Q: Is there laundry available in the dorms?**

Free laundry is provided on each floor of the dorm. You will also want to bring an iron and ironing board to make sure that you look sharp for class.



# FAQs



## Q: What if I don't have a computer?

Computers are available for all students to use in the dormitories, computer lab, Student Center, and library. Printers are also available in the library, dormitories, and computer lab. Each student has a printing and copying account that can be used for printing and copying. You are welcome to bring your own computers, laptops, tablets, and printers. Devices such as chromebooks and tablets are not recommended for your main school device as they are not compatible with all of the apps and web-based platforms used for coursework. Students are also able to access Office 365® and download to their personal computer via their school email account.

## Q: What kind of linens do I need?

You will want to bring your own sheets—sized extra-long twin—to fit on your mattress. Each bed will also need an extra-long twin waterproof mattress pad. Bring any bedspreads, blankets, and towels you will want as well.

## Q: How can I receive mail from home while on campus?

In your orientation packet, you will receive a mailbox key to your own box. You can use the school's address (1900 NW 4th St. Ankeny, IA 50023) with your box number to receive mail. Make sure you tell people at home some of your favorite things so they can mail you packages throughout the semester!

## Q: Where do I go when I arrive on campus?

Registration and Orientation are in building #5, the Nettleton Center. This is the biggest building on campus, and it holds the gym, some classrooms, the Student Center, the bookstore, mailboxes, the Fitness Center, and the Student Life Department.

## Q: What types of shops or food places are near campus?

If you are coming from far away and have never been to campus, you may be picturing a school in the middle of a cornfield. Rest assured, Faith is in a great location—only 7 miles from downtown Des Moines! Within 5-10 minutes you will find all of these places: Walmart, Target, Kohl's, TJ Maxx, Dunkin' Donuts, Starbucks, Caribou, Pancheros, Fazoli's, Menards, Buffalo Wild Wings, Chili's, Applebee's, Taco John's, Chick-fil-A, McDonald's, Burger King, Wendy's, Culver's, HyVee, Shoe Carnival, Michaels, Old Chicago, Walgreens, Sportsman's Warehouse, Cazador, Chipotle, Panda Express, Hu-Hot, Panera, IHOP, Subway, and so much more. Within 25 minutes you can find three big malls with even more places to eat and shop.



# FAQs



## **Q: What if I don't have a car?**

Not all students on campus have a car. That's ok. There are always students making Walmart runs, and you can catch a ride with them. Your Resident Advisor will help you if you can't find a ride. Some churches provide a van for our students to take on Sundays and Wednesdays for church, so you can always have a ride to church as well.

## **Q: Is there a bank nearby?**

There are several banks within minutes of campus if you want to deposit paychecks here instead of sending them home. Some of the banks nearby are Community State Bank, Wells Fargo, Bank of the West, US Bank, Northwest Bank, Lincoln Savings Bank, and Veridian Credit Union.

## **Q: What if I get sick?**

A registered nurse is available on campus with regular office hours and is accessible at home or via her cell phone for emergencies. Students having emergency medical situations are taken to Mercy North Urgent Care in Ankeny or Iowa Lutheran Hospital or Mercy Hospital in Des Moines. Should you require a doctor's attention, the nurse will direct you to a clinic of local doctors.

## **Q: Can I cook food in the dorm if I miss a meal?**

Each dorm floor has a kitchen with an oven, stove, microwave, fridge, and freezer. Students can use any of this to make an afternoon snack or a late night need-to-stay-awake-while-I-study snack. You can also have small appliances like a toaster, coffee pot, or mini fridge in your personal room. No toaster ovens or microwaves are allowed.

## **Q: What exactly is the dress code?**

You can find the full dress code in the Student Handbook located under the Current Students tab on our website, [faith.edu](http://faith.edu).

*If you have any other questions that weren't answered here, please feel free to call or email. We are counting the days until you are here!*

