

A survey of students from Faith Baptist Bible College  
on how they perceive their experience at the school.  
Given in the context of Assessment Day 2025

# FBBC Student Satisfaction Survey

given: April 8, 2025

Faith Baptist Bible College, 1900 NW 4th Street, Ankeny, IA 50023

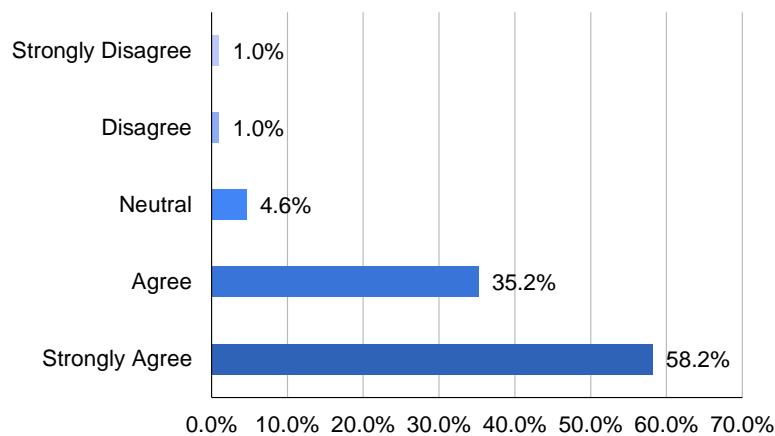
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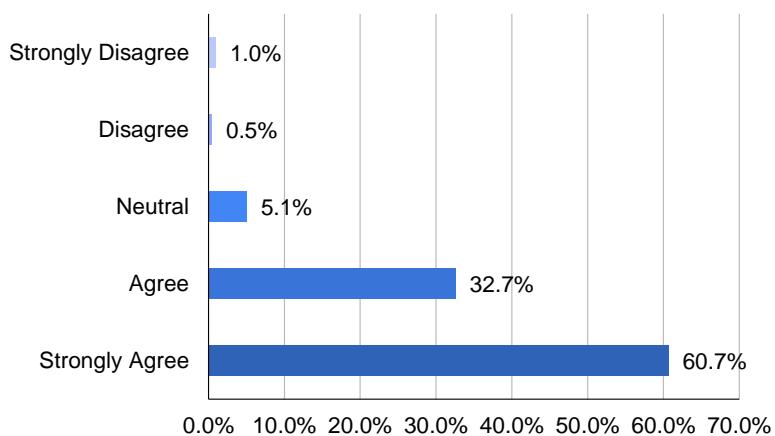
## Admissions / Recruitment

	1) My overall experience in working through the admissions process was positive	2) My questions were answered in a timely manner by the Admissions Staff	3) I found the Admissions Staff to be friendly and knowledgeable	4) I found the web site to have helpful information about Faith and the admissions process	5) The financial aid page on Faith's web site was/is helpful in answering my financial questions	6) The interactions with Faith's Admissions Office compared favorably with those of other institutions	7) My visit to Faith was very helpful in my overall decision to attend Faith	8) I would recommend Faith to a friend
Strongly Disagree	2	2	2	3	2	2	2	2
Disagree	2	1	0	1	4	0	2	1
Neutral	9	10	3	22	38	32	35	14
Agree	69	64	43	88	76	55	45	31
Strongly Agree	114	119	148	82	76	107	112	148

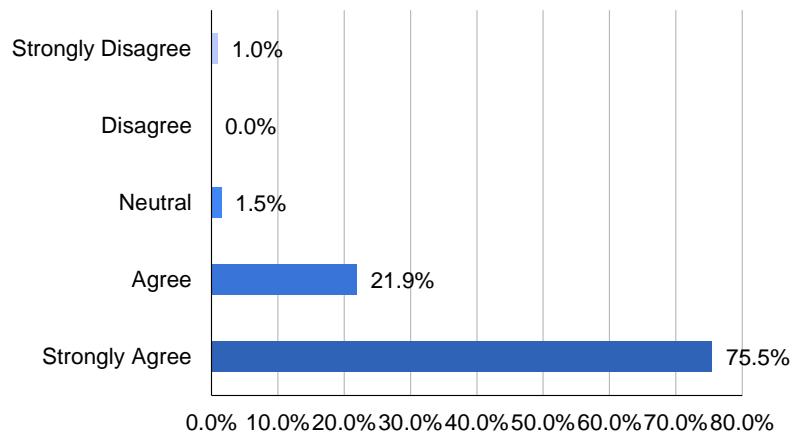
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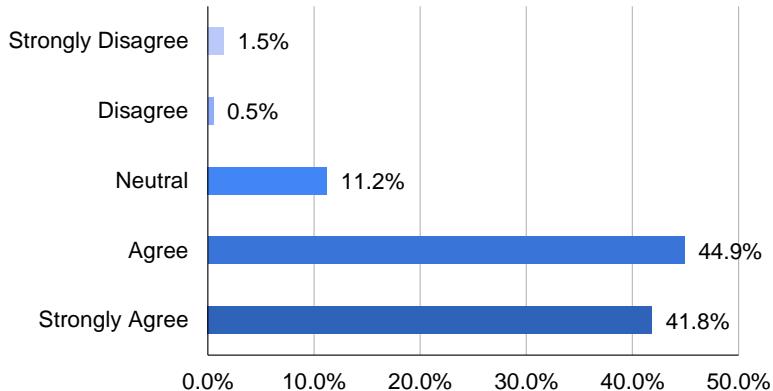
2) My questions were answered in a timely manner by the Admissions Staff



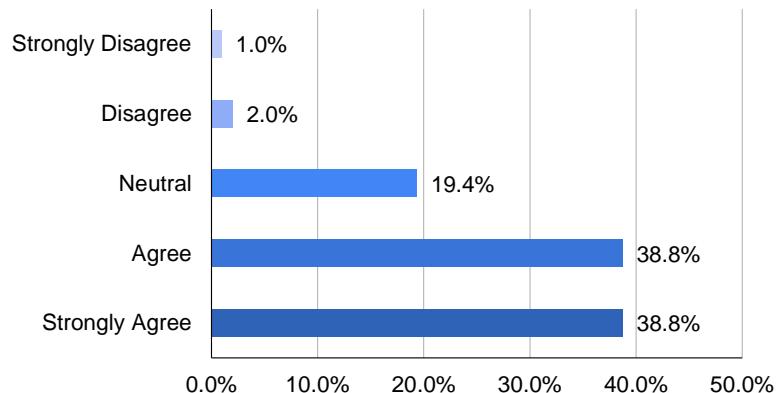
3) I found the Admissions Staff to be friendly and knowledgeable



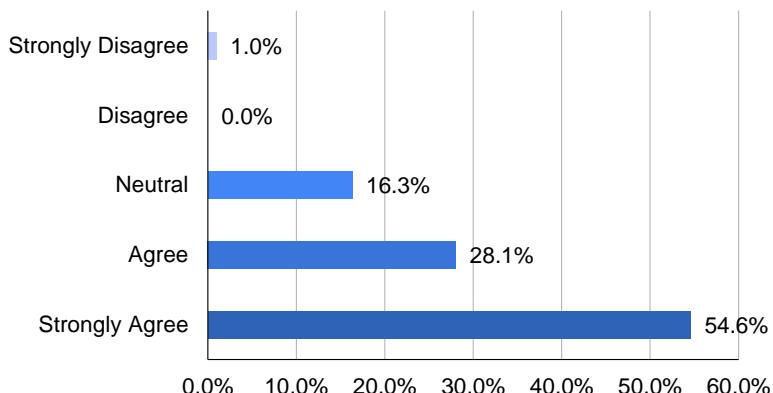
4) I found the web site to have helpful information about Faith and the admissions process



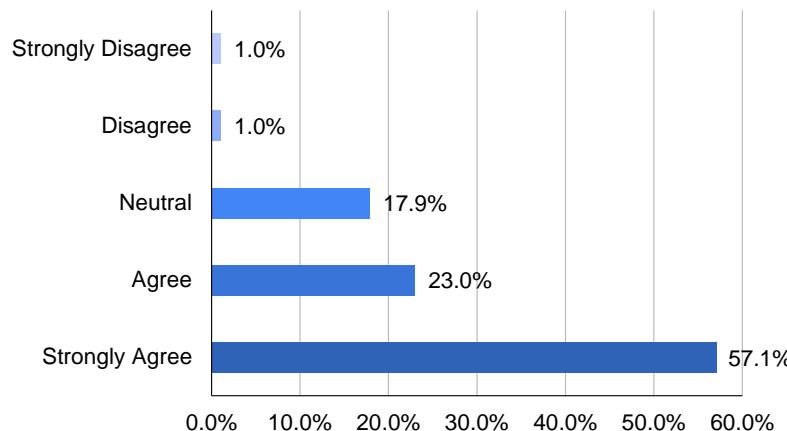
5) The financial aid page on Faith's web site was/is helpful in answering my financial questions



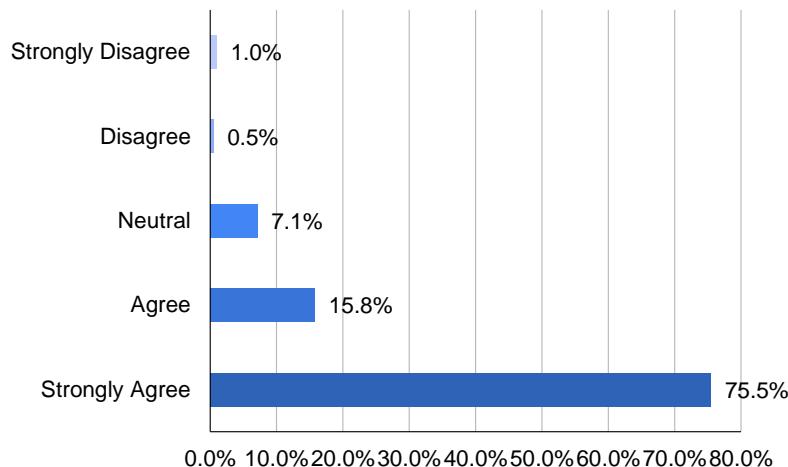
6) The interactions with Faith's Admissions Office compared favorably with those of other institutions



7) My visit to Faith was very helpful in my overall decision to attend Faith



8) I would recommend Faith to a friend



Please comment here about any of the statements above that you would like to expand upon.

- \* I have really appreciated the personal connection that I have with each faculty member
- \* I love Faith
- \* I am a international student, so admissions was tricky
- \* The admissions team and students that contacted me were very helpful for making the decision to come to Faith.
- \* I did not visit Faith during the school year before coming here as a student.
- \* I have thoroughly enjoyed my first year at FBBC. Overall, I have had a positive experience with the staff, school, and student body.
- \* The website does not always seem accurate nor helpful
- \* When I was first contacting Faith as a junior in high school, I had difficulty getting responses from admissions. But I think that has improved in the last couple years and the person who wouldn't reply to me no longer works in admissions
- \* I think the best part about applying to faith and doing the admissions is how friendly everyone was and how available they are. Being able to meet with someone the day of when I have questions is unlike all the other colleges I was interested in.
- \* The environment of Faith was one of the major contributions to my decision to attend.
- \* My first admissions counselor was not good, but then I got switched to Bethany and she was super helpful!
- \* I don't remember seeing much about financial aid on their website.
- \* Did not visit Faith before attending
- \* I never visited Faith before coming here so that's why I put neutral
- \* The website, I know it just had a recent update, it can be difficult sometimes to find what I am looking for, just because there is extra things I must click.
- \* I had not visited Faith for preview.

\* I don't know if I'd fully recommend Faith to people I know, mainly because I know they wouldn't agree with all the rules. To me, if someone chooses not to go to Faith for that reason, that's valid.

\* All the faculty and staff are great.

\* honestly I don't really remember working with admission so I figured I'd let you know that.

\* My visit to Faith during Scholarship Weekend and FaithFest helped solidify my choice to attend school here. Everyone was super friendly and the community felt very special, helped me feel more comfortable going to school here.

\* I am very glad that people here were welcoming and informative when I first visited Faith back when I was considering it as a potential possibility for Bible College. Back then, I knew I wanted to come to a Bible college, but I had several options in front of me, and didn't know which one to pick. If I remember correctly, I only attended one class while here at Faith, but the tour given by Mark Felderman was very appreciated. Then, to be able to talk with students and ask them why they chose Faith, I always kept getting the response that it felt like a family here and the fellowship was amazing. Only now do I fully understand what they meant. I remember going back to my guest apartment room and making a list of all the reasons why I should come here to Faith vs all the reasons why I shouldn't. I kid you not, I easily came up with 7 or 8 reasons why I should come here, and I literally wracked my brain all night trying to come up with a single reason why I shouldn't attend here...and couldn't think of one. It was then that I was sure this is where God was calling me, and the rest has been history. I have already learned much since coming here, and don't regret my decision for a moment. Sure, if I knew someone was looking for a Bible college, I would recommend Faith...but I would also tell them go where God leads them. If that's not here at Faith, then they shouldn't come here. I know if they did though, they would be warmly welcomed.

\* Go Jessica Fowler!!!!

\* I think everything is good the way it is.

\* Faith is great!

\* Allyssa Rodgers was my admissions assistant. She was always friendly, punctual, and had real answers to questions. She was a real asset to the admissions department, and knowing the family, it was sad to see her go.

\* The admissions counselors were very friendly

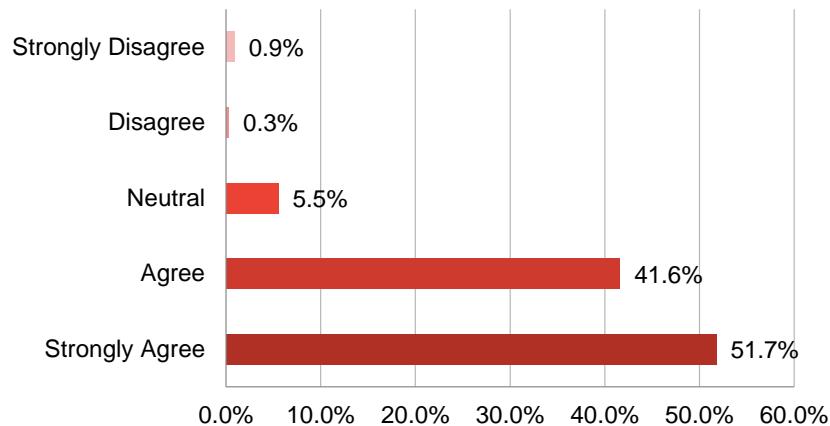
\* I did not visit Faith beforehand.

\* I would recommend Faith to a friend because I am sure it will be benefit for their future ministry. The faculty and the staff are care about their student. They are always there for to help us with our spiritual growth and for our education improvement. I came at faith without knowing anything but ended up with many good friend which I can count them as my sister and brother.

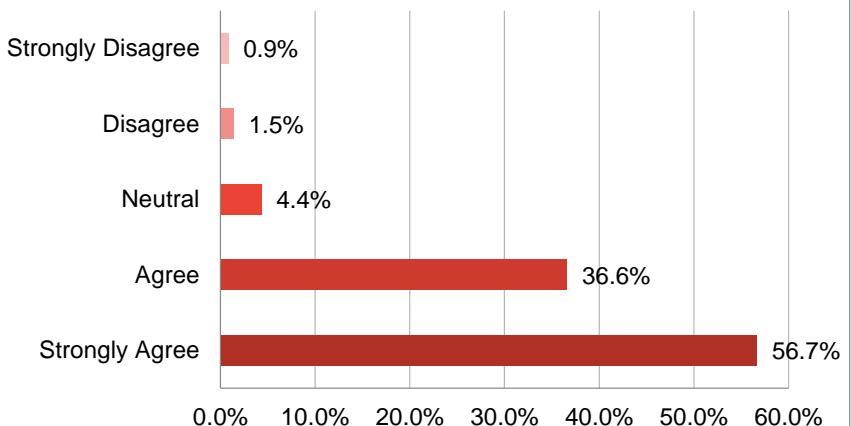
## Education

	1) The content of the courses within my major is valuable	2) I believe my education at Faith has prepared me well for my future life and ministry	3) The quality of instruction I receive in most of my classes is excellent	4) There is a commitment to academic excellence on this campus	5) My academic advisor is knowledgeable and helpful about the requirements in my major	6) I believe that the cost of my education at Faith is a worthwhile investment	7) I am in agreement with the overall philosophy and direction of FBBC
Strongly Disagree	3	3	2	3	3	5	4
Disagree	1	5	3	6	1	3	3
Neutral	19	15	16	27	16	51	24
Agree	143	126	132	142	99	131	135
Strongly Agree	178	195	191	166	225	154	178

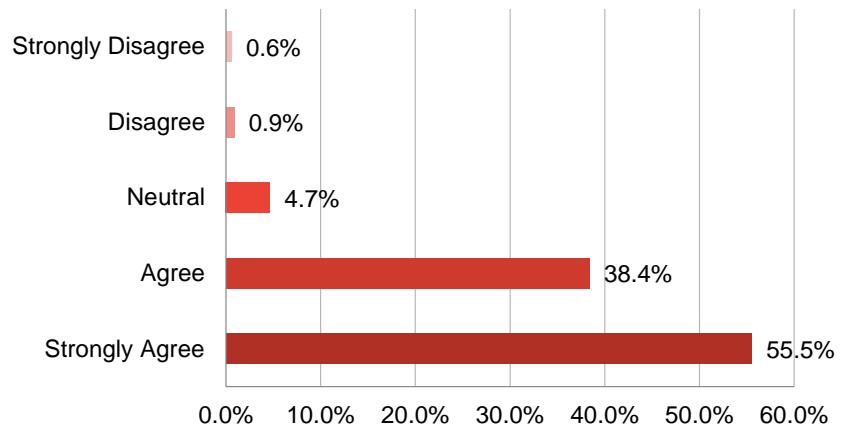
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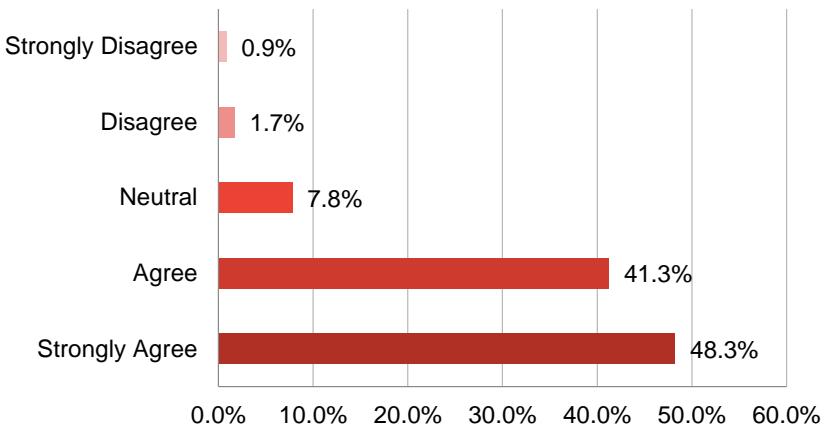
2) I believe my education at Faith has prepared me well for my future life and ministry.



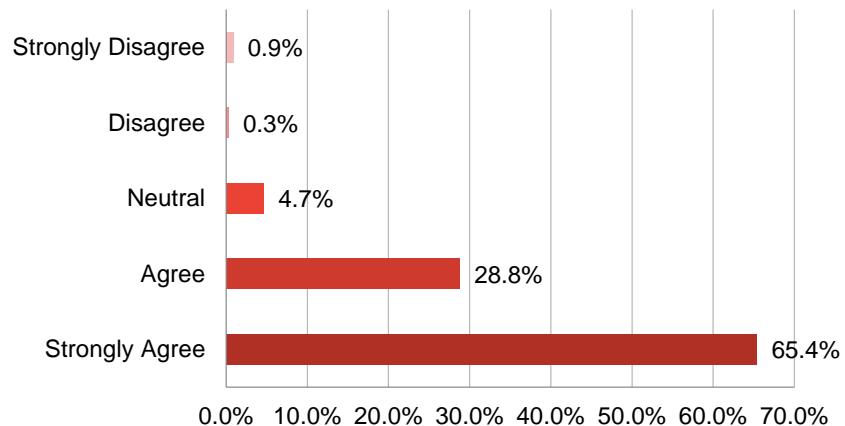
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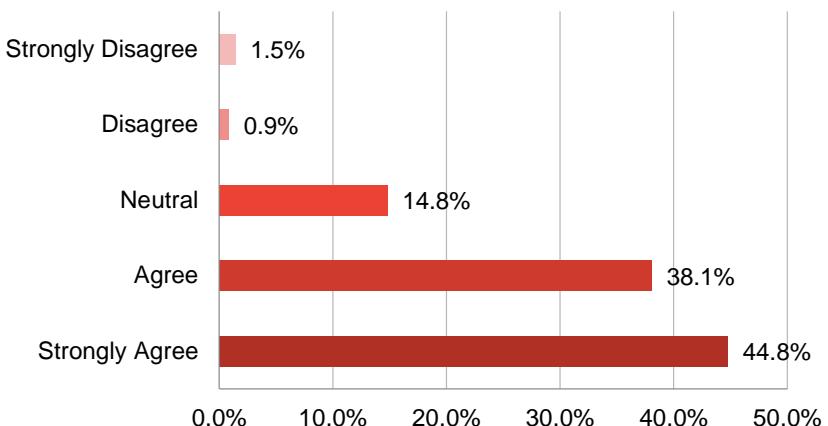
4) There is a commitment to academic excellence on this campus.



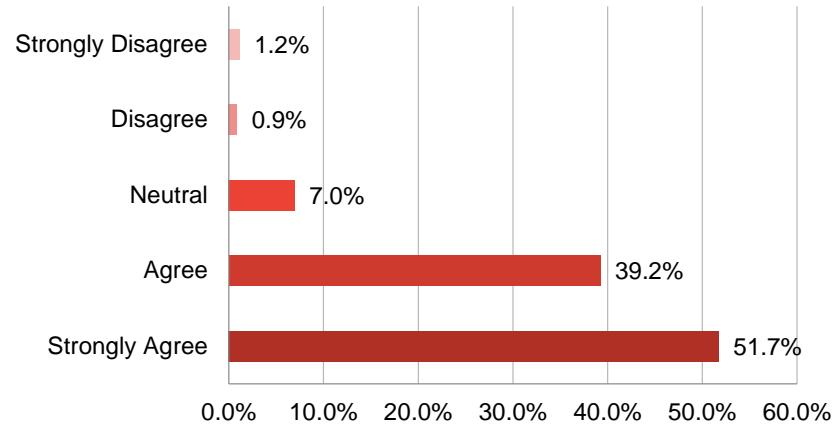
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7) I am in agreement with the overall philosophy and direction of FBBC.

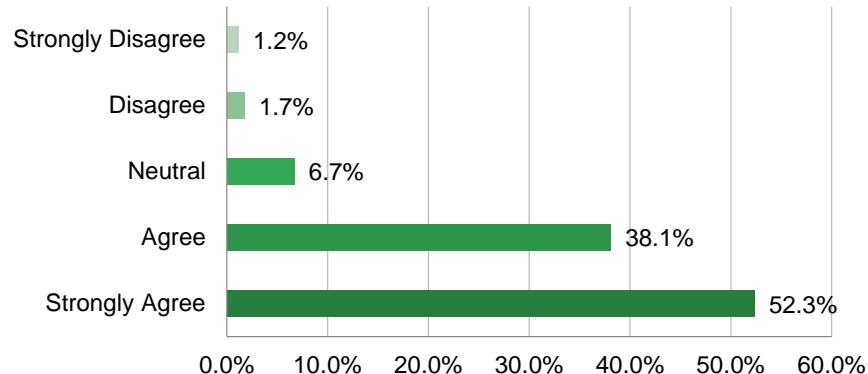


## Student Life

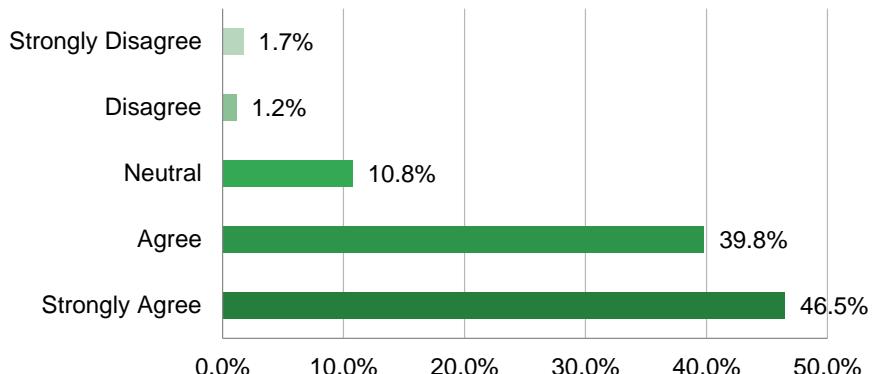
	1) The atmosphere on campus is conducive for spiritual growth.	2) Chapel is spiritually refreshing and encouraging.	3) My Resident Advisor has been a help to me.	4) I am able to experience intellectual growth here.	5) I have grown spiritually as a result of my Deepen Group.	6) I have seen evidence of God working on this campus.	7) There is a sufficient number of activities available for students.
Strongly Disagree	4	6	8	2	9	3	2
Disagree	6	4	9	2	37	0	6
Neutral	23	37	61	18	88	18	30
Agree	131	137	104	123	122	119	146
Strongly Agree	180	160	162	199	88	204	160

	8) The provided activities are varied and fun.	9) Channels for expressing valid student complaints are readily available.	10) It is an enjoyable experience to be a student on this campus.	11) FBBC shows concern for students as individuals.	12) I have grown in my relationship with God while here at Faith.	13) Student Leadership (SA and class officers) is a beneficial part of campus life.	14) The Student Handbook clearly communicates campus information and expectations.
Strongly Disagree	4	11	2	3	3	6	4
Disagree	6	20	1	5	0	15	12
Neutral	43	81	30	19	10	57	35
Agree	153	137	108	102	88	146	149
Strongly Agree	138	95	203	215	243	120	144

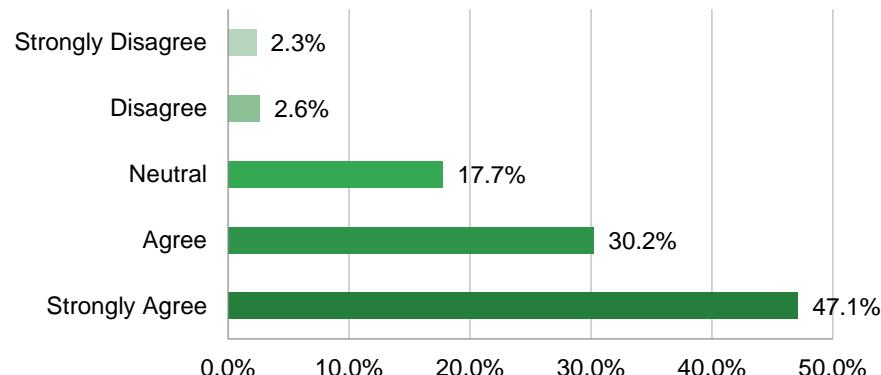
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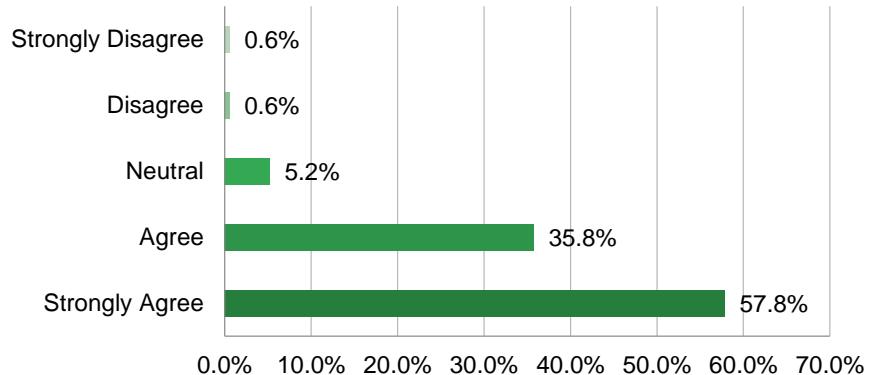
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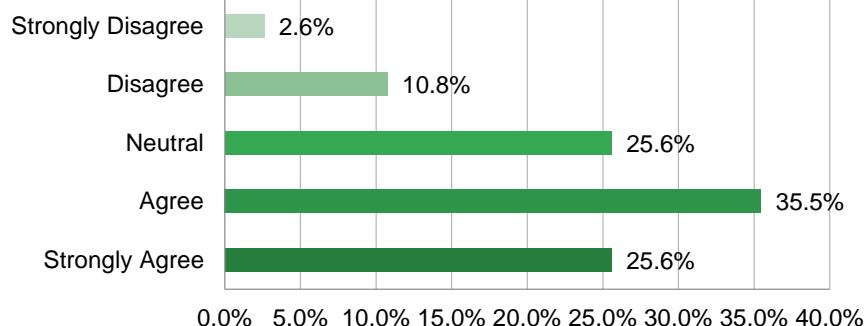
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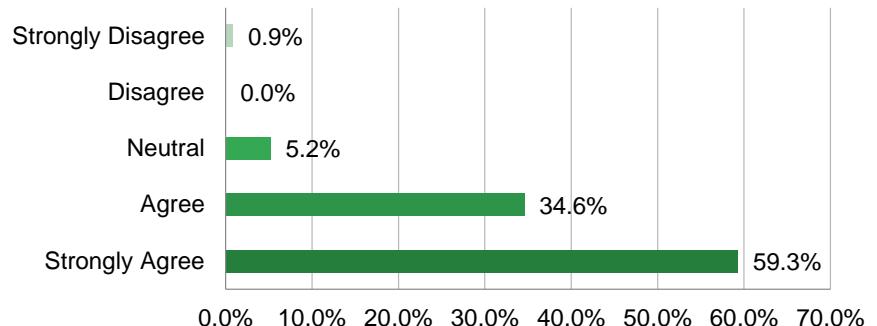
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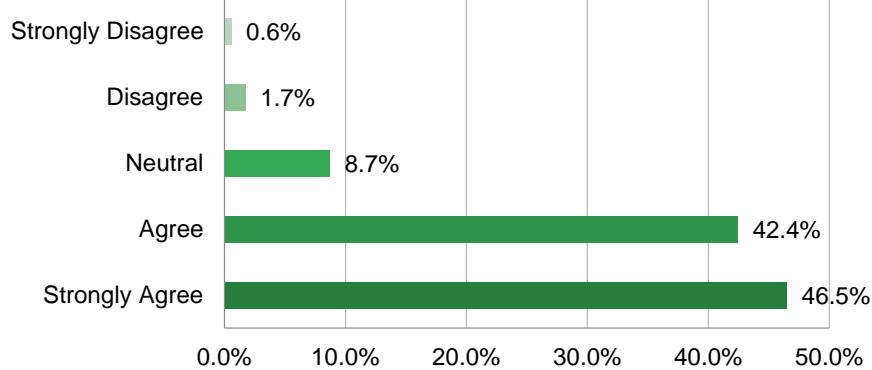
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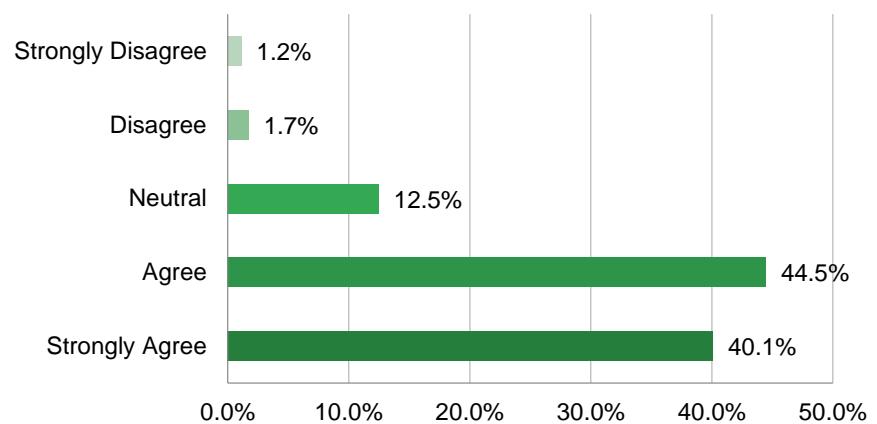
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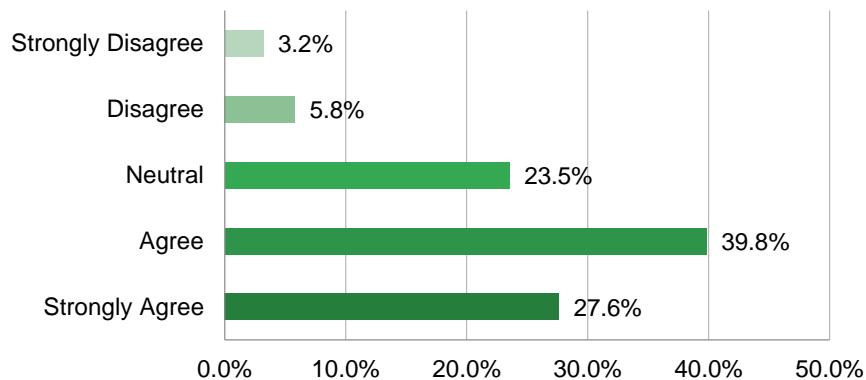
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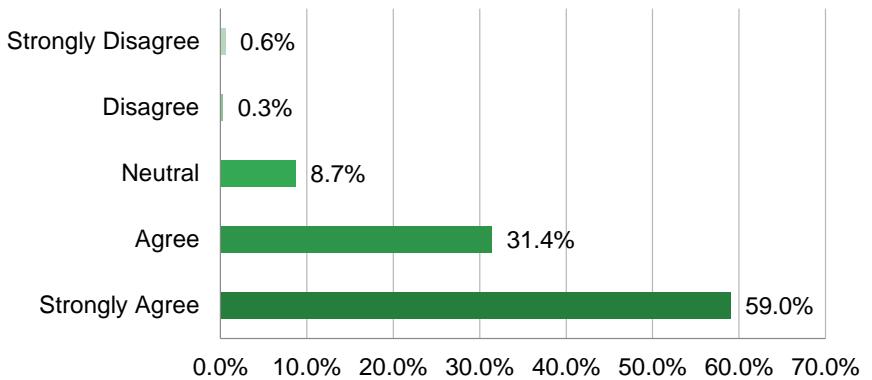
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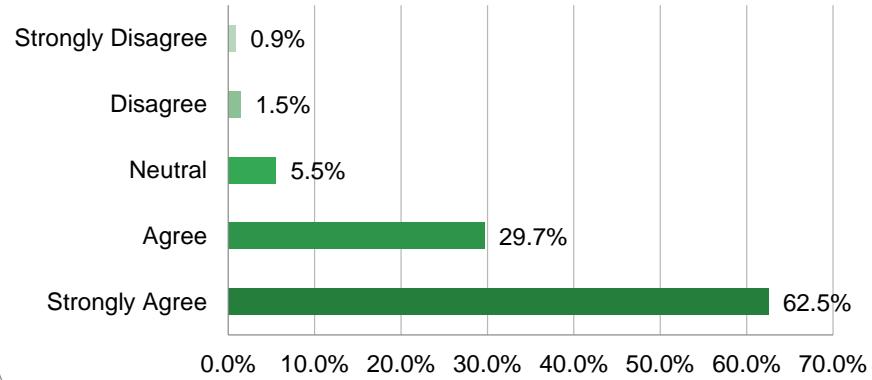
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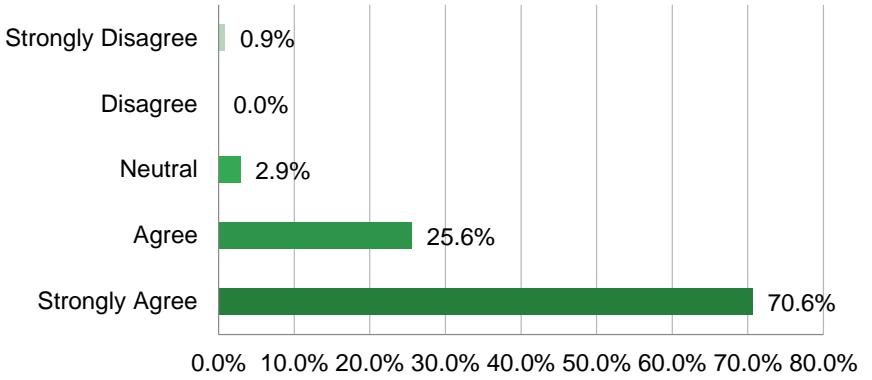
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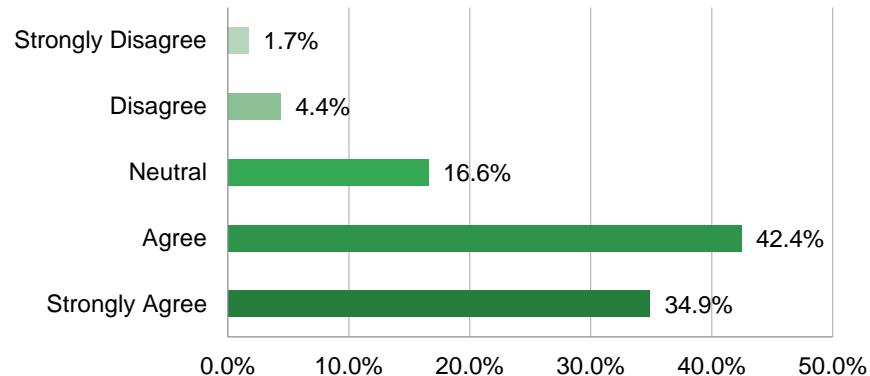
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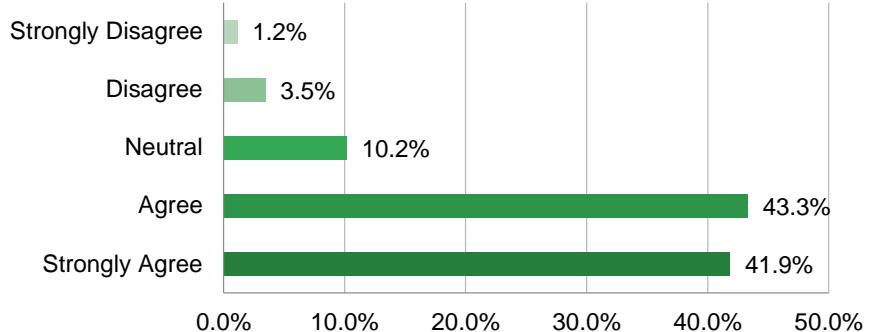
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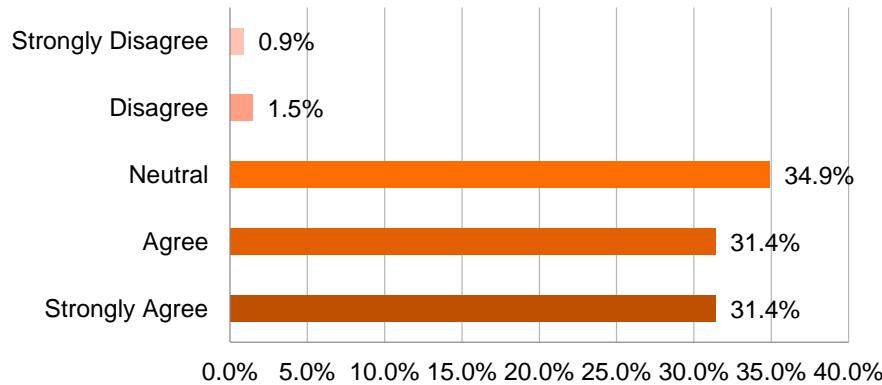
14) The Student Handbook clearly communicates campus information and expectations.



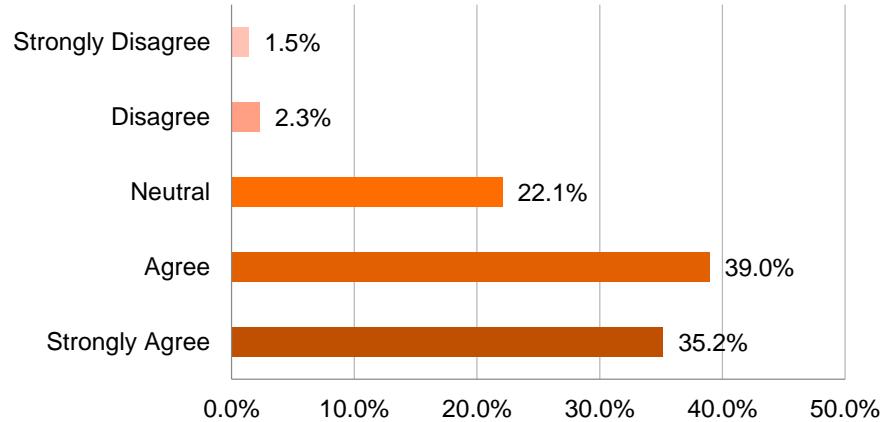
## Facilities

	1) The computer lab more than meets my computer needs.	2) I feel a sense of pride about my campus.	3) When I use the library, I almost always find materials relevant to my research.	4) The library is an important component for accomplishing success in my academic work.	5) The campus is safe and secure for all students.
Strongly Disagree	3	5	3	9	16
Disagree	5	8	11	28	42
Neutral	120	76	85	93	56
Agree	108	134	151	107	142
Strongly Agree	108	121	94	107	88

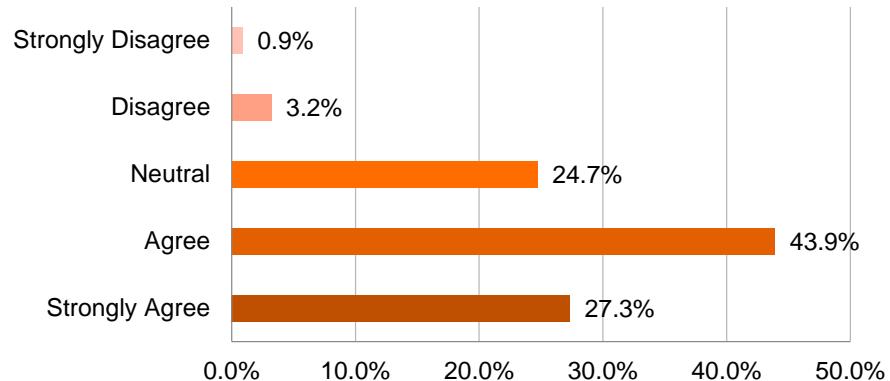
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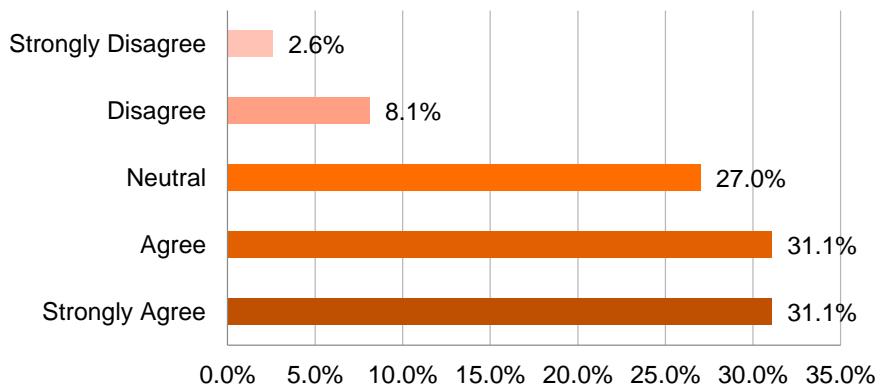
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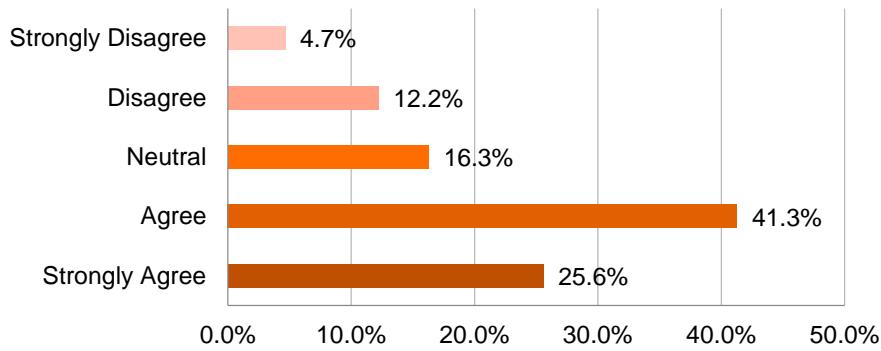
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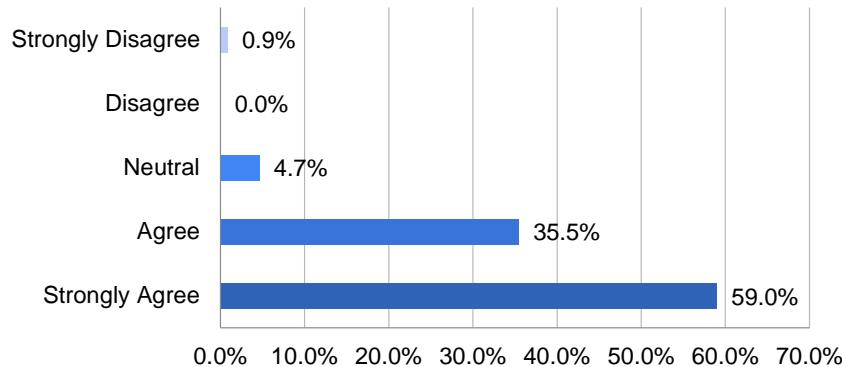
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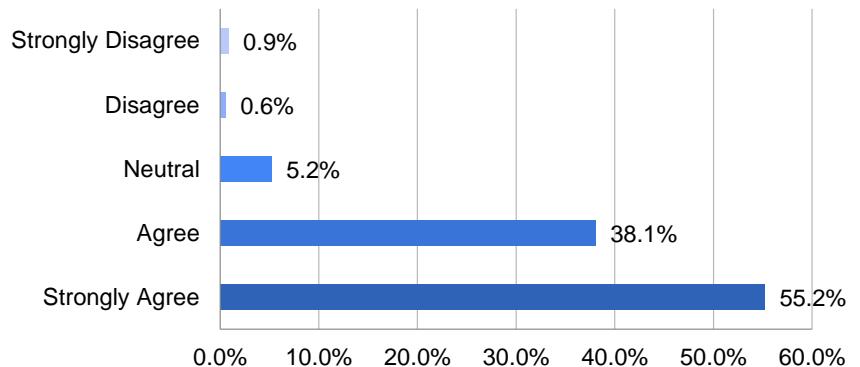
## FBBC Staff

	1) The Registrar's Office staff is very knowledgeable and helpful	2) I find the registration process (for the next semester's classes) easy to navigate.	3) The Student Life Department staff members are approachable, accessible and helpful.	4) The staff members in the Financial Aid Office are knowledgeable and helpful.	5) My Room Leader has been a help to me.	6) Overall, the staff around campus are caring and helpful.
Strongly Disagree	3	3	4	3	6	3
Disagree	0	2	4	1	13	1
Neutral	16	18	17	13	85	8
Agree	122	131	118	117	119	108
Strongly Agree	203	190	201	210	121	224

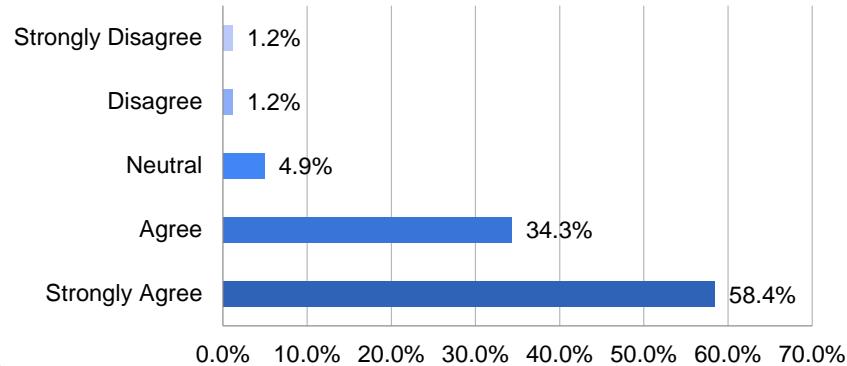
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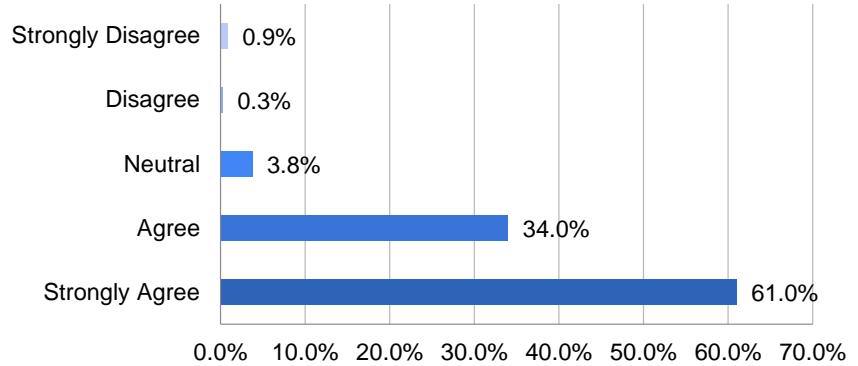
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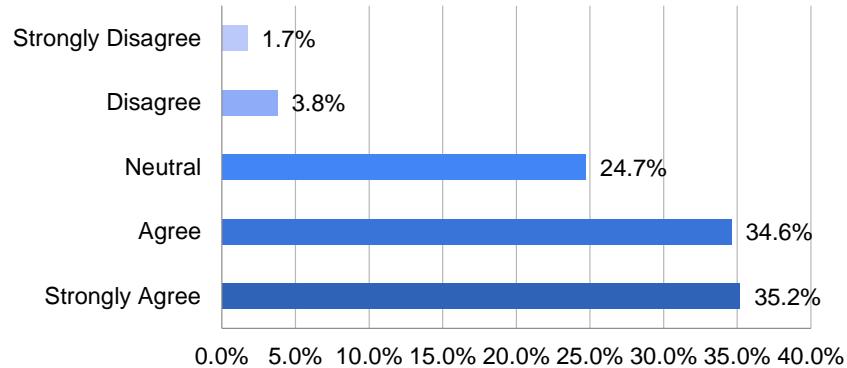
3) The Student Life Department staff members are approachable, accessible and helpful.



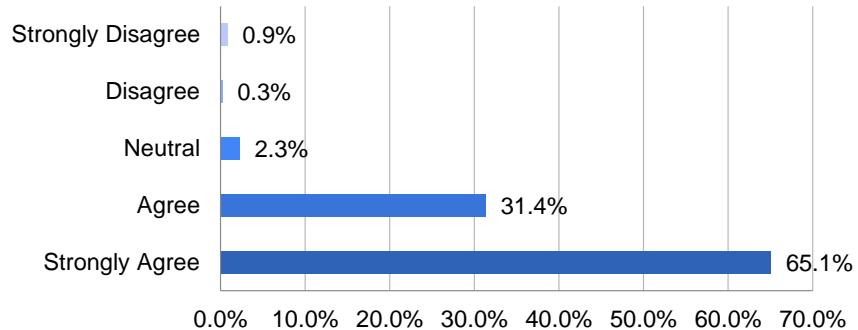
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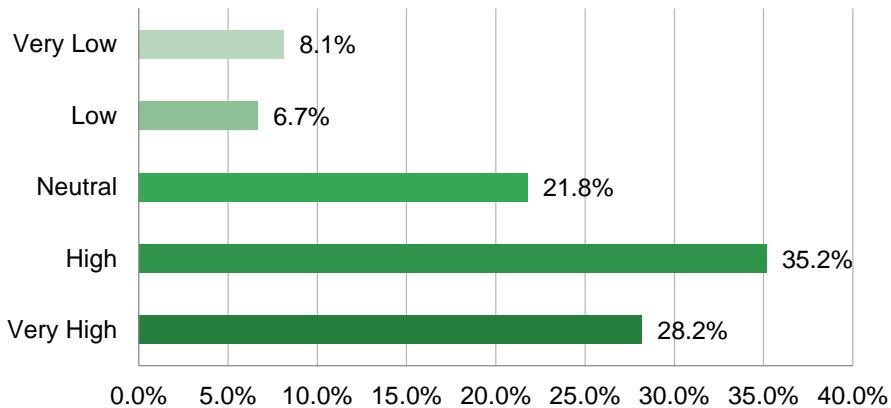


## What factors were important in your decision to attend Faith?

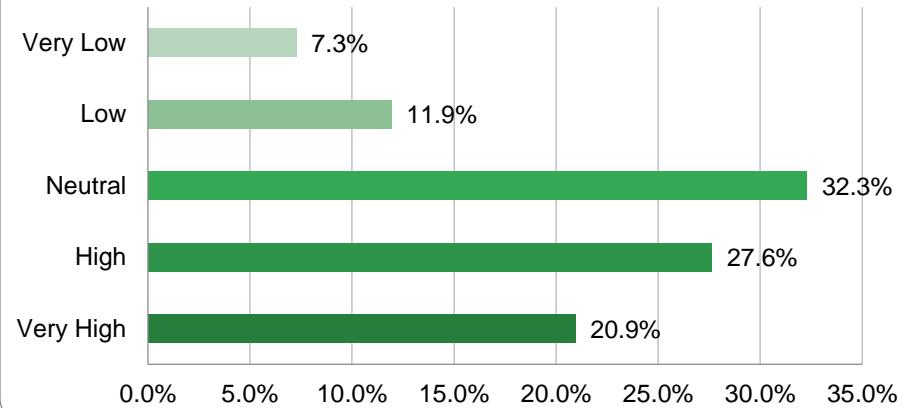
	1) Campus Visit	2) Interaction with Admissions Counselor	3) Interaction with Traveling Representative at my church or school or camp	4) Athletic opportunities	5) Music opportunities	6) Academic program
Very Low	28	25	90	118	127	16
Low	23	41	43	41	46	11
Neutral	75	111	126	88	88	66
High	121	95	49	45	51	136
Very High	97	72	36	52	32	115

	7) Faith's theological position (Baptistic and Dispensational)	8) Faculty	9) Parent or pastoral referral	10) Scholarships	11) Other**
Very Low	5	17	28	17	52
Low	12	19	24	21	1
Neutral	68	72	76	71	157
High	118	130	106	112	49
Very High	141	106	110	123	85

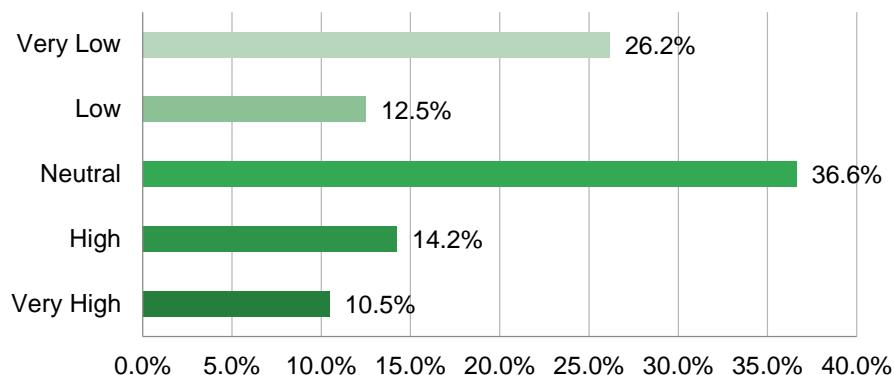
### 1) Campus Visit



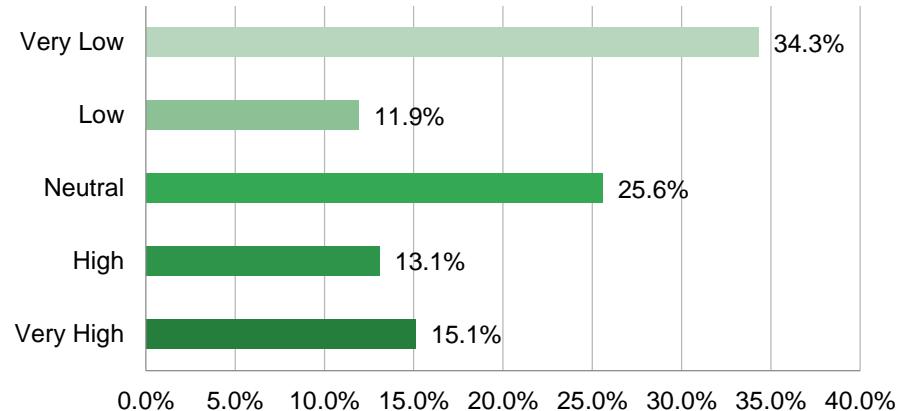
### 2) Interaction with Admissions Counselor



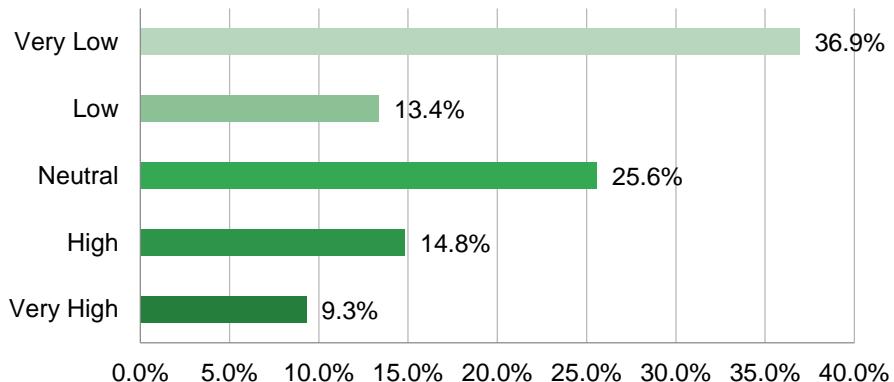
### 3) Interaction with Traveling Representative at my church or school or camp



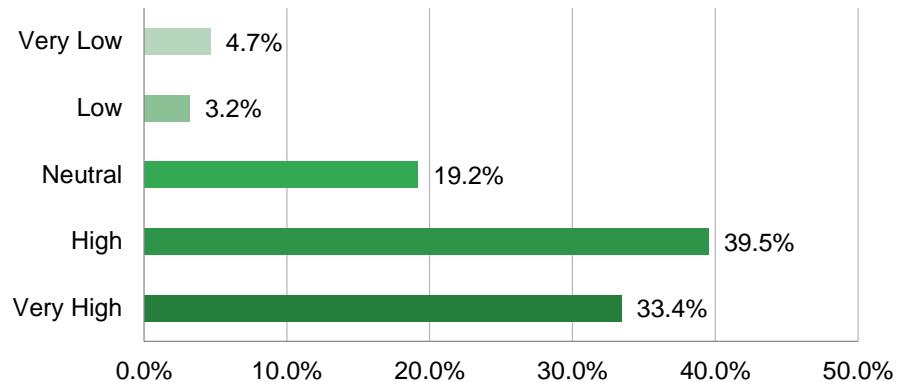
### 4) Athletic opportunities



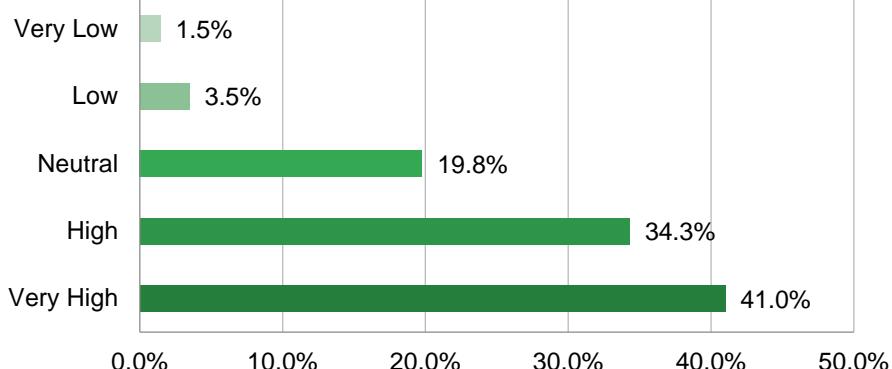
### 5) Music opportunities



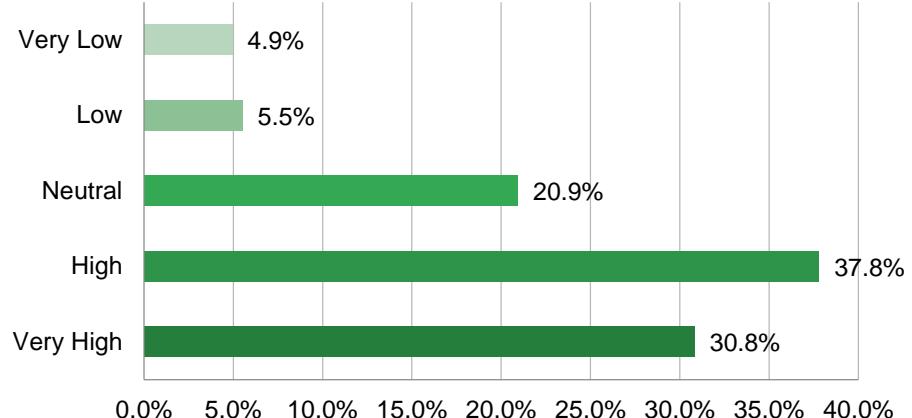
### 6) Academic program



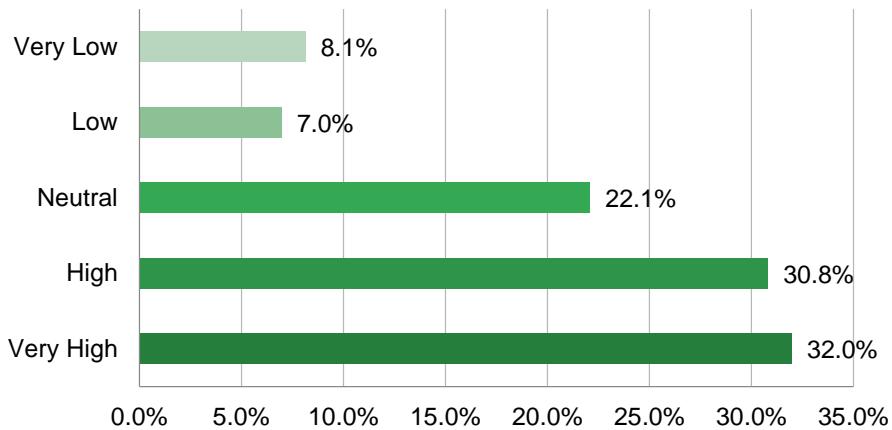
### 7) Faith's theological position (Baptistic and Dispensational)



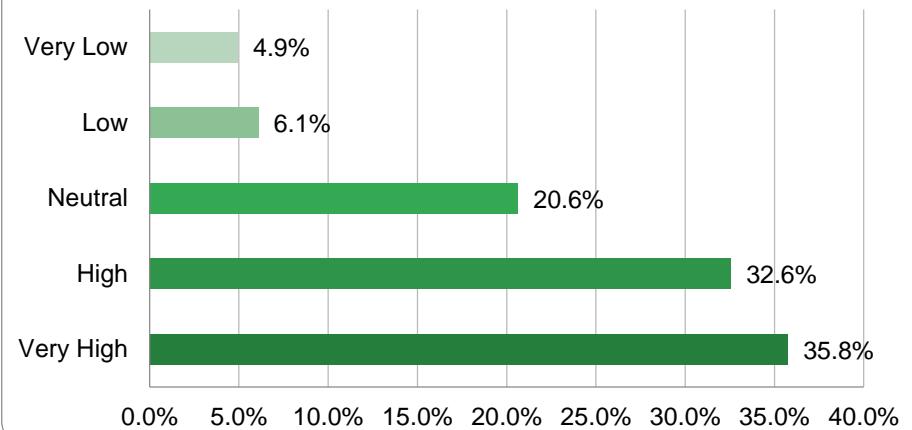
### 8) Faculty

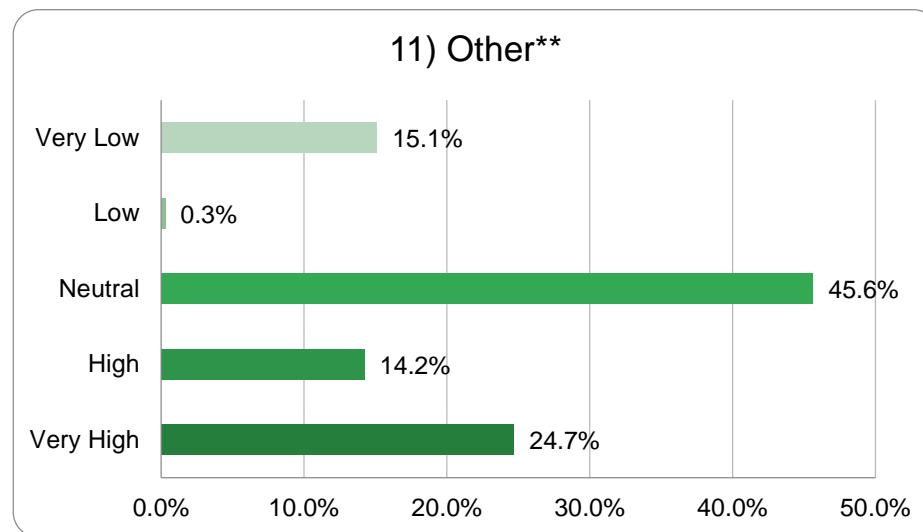


### 9) Parent or pastoral referral



### 10) Scholarships





**\*\*Other Reason not listed above**

other students

I loved the one year Bible option!

The conservative philosophy at FBBC, including its dress and music standards

Knowing and watching alumni and current students growth and maturity.

My camp director

Taking a Jump Start Class

family goes/has gone here

Travelling Choir to Germany

Chapel every day

Friend's Recommendation

student life

Family currently at Faith.

Atmosphere of the student body

My sister own experience here on campus.

It was close to home, family & friends attend, the teachers are amazing.

Quality, Biblical courses

Graduate interactons

Friend recommendation

Former Students referal

Sister Talya Penrod's encouragement (:

The discipleship atmosphere among the student body.

The community

The atmosphere of the campus, and I liked the smaller size.

JumpStart

Alumni

Community

Close to home

Financial

Family member

The community of students at FBBC

I had an answered prayer for my reason to attend college again as well as a reason to stay in the area so faith was the only option

My older Brother Joe Turman attended before me and got me to consider Faith

Online courses taken in advance

Atmosphere

Close to home

Friends

Location

Referral from friends

My grandma

I'm poor

The other two seniors in high school I met at scholarship weekend that I later went on to live with.

Others suggesting FBBC to me

Other students telling me about their experience at Faith

environment of campus

sibling previously graduated here

Atmosphere of discipleship

Spiritual Growth

quality of food

God

It was the only Bible College in the States aht I was aware of and would consider because my parents an grandparents came here before leaving for the field

Previous experience in visiting Faith for basketball tournaments & conferences and other siblings having come to Faith  
A chance for me to get out of the circle I had always been a part of, and to immerse myself in the midst of people who have a strong heart for God.

Friends

Because I grew up with faith and I'm familiar with the college

It is near to my home.

Friends attending

Just wanted to come to school here since my father attended here, also wanted a smaller campus feel

knowing people on campus already

Someone I know works here

The discipleship mindset of the faculty and students

God's calling

The people I know here

The size and closeness of Faith was a big factor for me. I like the smaller classes and the feeling that everyone knows everyone.

The atmosphere of discipleship and the students who wanted to serve God.

The one year Bible

Drama Department

hearing high praise from the people that I knew.

Wanting to grow in my relationship with Christ

Campus atmosphere

Friendliness of students.

Family history at Faith

Environment

my sister and brother referred me to come to faith

Price

Having small class sizes was an important factor for me!

Positive reviews from family

Missions focus

Recommendation from friends

siblings went here -- Best school to prepare for ministry

fellowship with other believers

Interactions with students not during a campus visit, taking online classes prior to becoming a full student

Kirt Fincham used to be my pastor

Prayer about God's will for my life.

Cousins and family

Brother's referral

Proximity to home

Programs Offered, Cost, and Location.

I felt God was calling me to quit my job in construction to go to Bible college, so I went. It was not a spur of the moment decision; it took lots of consideration. However, FBBC was the The size of the school was a draw for me. I was looking for a small close community environment.

My family connections to faith

I always wanted to go to faith due to my family's connection with the college

Interaction with my sister who was a student first

A lot of family has gone here.

Proximity to home, rather than a flight, it is a drive. Not that you guys can change much about it, but it was a factor.

Overall atmosphere on campus and students that I met.

family attended here

FBBC was close to home and where I felt God was leading me

Family in the Midwest

I think the environment was also very important in making my decision to come here. The campus is nice and small, so it's easy to navigate.

My older sisters attended Faith, and had great things to say.

Students from FBBC talking about how great it is in specific ways.

With the word to the world mission statement

Current students that I was friends with reaching out when they found out I was interested in coming.

People pouring into my life urging me to at least try one year at Faith.

My other siblings who have attended before me

A lot of people from my home church in MN are, or were, or will be, Faith students!

Being located close to my home

When I first visited I was nervous but so many of the students said hi and made me feel welcome.

Campus Location

A place to take time and study Yahweh's word

recommendations from people from camp

Spiritual Growth// courses

the experience

President Tillotson visited our church when I was in high school, and that made a big impact.

Online dual credit classes

My faith and growth

Coming to campus for Jump Start and other camps

Graduates who I got to know well.

A board member (and member of the church I grew up in) recommended the college

A student

My sister came here

My Sister

Faith's ministry focus

Chapel

Faith's smaller size was also a significant motivation for me wanting to attend.

President spoke at my church

Opportunity for discipling relationships and friendships

Over all cost

Family members who were students at faith

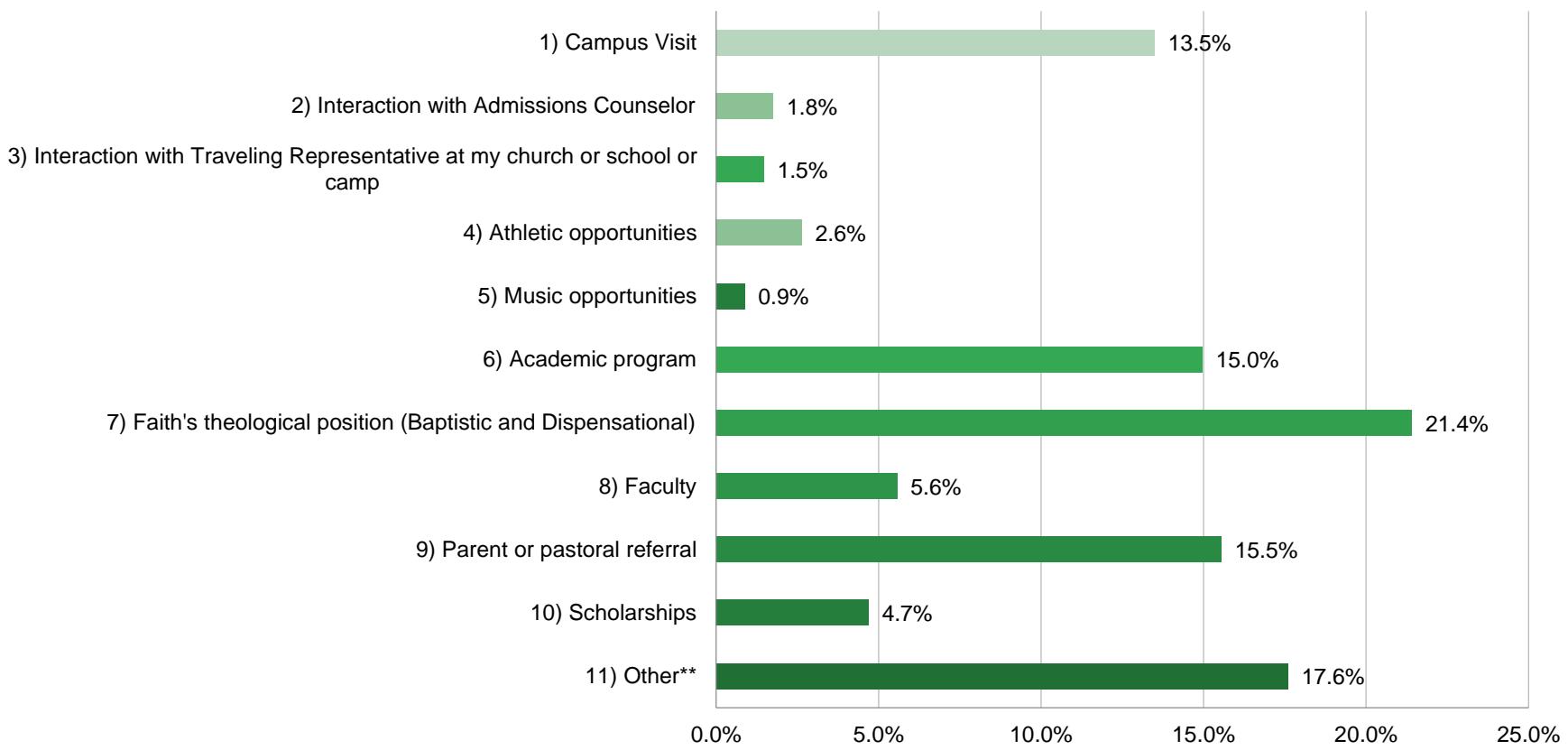
It was in Iowa, which was a good location for me. Also, the godly influences were needed during this stage of life.

Friend referral

## Which item on the list above was the most important reason for attending Faith?

1) Campus Visit	2) Interaction with Admissions Counselor	3) Interaction with Traveling Representative at my church or school or camp	4) Athletic opportunities	5) Music opportunities	6) Academic program	7) Faith's theological position (Baptistic and Dispensational)	8) Faculty	9) Parent or pastoral referral	10) Scholarships	11) Other**
46	6	5	9	3	51	73	19	53	16	60

Most Important Reason for Attendance



## **\*\* Other Answers**

other students

not sure

I did not know what I was going to do as God had just changed my heart and my direction so the one year Bible option was a great option for me.

The fact that it is a bible college

Local Church Connection

I went to Jump Start in 2021 and I took Intro to Bible Study. It was very influential in my life at the time. It helped me to see the need for Biblical training in my life.

Other\*\*: Taking a Jump Start Class

The discipleship and relational aspects

The fact it is a Baptist Christian college

Close to home

Quality, Biblical courses

Interacting with a graduate growing up

The Community of fellow believers

JumpStart

The community of Faith

Atmosphere

My dad works here so its free, and It is a biblically sound institution with my prefered major.

People in general and overall atmosphere

Army

just seemed like a good place to figure things out

The atmosphere of discipleship on campus

Spiritual Growth

God

I was already comfortable here.

Small campus feel

The fact that I could grow spiritually at faith and The discipleship mindset of the faculty and students

God's calling

I saw it was a godly college where I was able learn more about God.

spiritual growth

Environment

That it is a Christian college

Missions focus

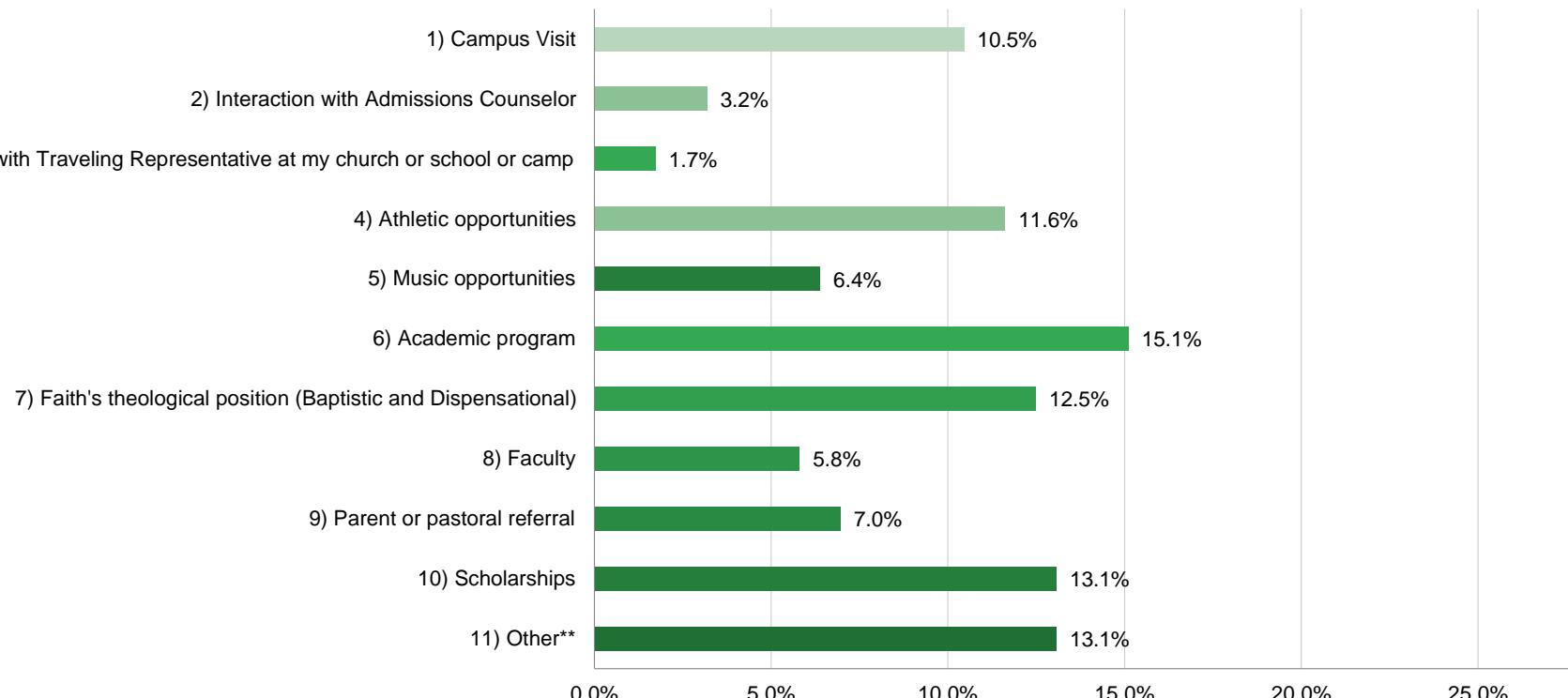
fellowship with other believers

Christ-centeredness

## Which item was second in importance?

		3) Interaction with Traveling Representative at my church or school or camp	4) Athletic opportunities	5) Music opportunities	6) Academic program	7) Faith's theological position (Baptistic and Dispensational)	8) Faculty	9) Parent or pastoral referral	10) Scholarships	11) Other**
1) Campus Visit	36	11	6	40	22	52	43	20	24	45

**Second Most Important Reason for Attendance**



## \*\* Other Answers

Friends  
not sure  
Inviting Staff  
The culture at Faith  
I already knew quite a few people who went here already  
Friends  
Former Student Referal  
Campus life  
The staff  
School atmosphere  
I talked to others who had gone  
My older brothers experience here at Faith.  
The environment. I feel safe at Faith and the people here are amazing. It is easy to connect with people and make lifelong friendships. I also love the professors and faculty here, everyone has always enviornment  
Referrals from friends.  
Drill Sergeant  
Christian college  
a knowledge of who the staff are and the overall atmosphere  
The quality of food  
I liked the size of the campus  
the staff  
Siblings attending  
I only heard good things about it from others  
Personal Referal  
dont have one  
Knowing that the student body was welcoming and encouraging.  
Other (Proximity to home)  
Location.  
God's leading  
My sister being a student here  
it has good resources and good staff that are always willing to help  
Christian school  
It was very convenient location  
The exposure I got to Faith via IRBC  
Getting to know President Tillotson.  
The reputation and experience of meeting graduates.  
Referral  
My sister  
Hearing a lot of good things said of it from alumni, students, and pastors I talked to.

## **For upperclassmen: What has been the most important factor in your choosing to continue your education at Faith?**

connections with other students and brothers in christ

connection with professors, relationships

I continue at FBBC because of its philosophy, the faculty and staff's love for the students, the level of academic excellence, and the godly friendships I have built education

I really love this place. It's a bit different now than when I first visited which is a bit sad, but overall, I still love being here.

I have enjoyed the community and the investment of professors in my life

the people ive met and friends ive made

to get a degree

The staff & classmates

the faculty and atmosphere

I know I will get the training I need through good doctrine and practical theology.

The class content is so good. I truly believe that what I am learning is preparation for ministry.

Great Professors and an environement that promotes spiritual growth

The atmosphere of the people. Everyone is very encouraging and they support each other in their walk with the Lord.

The relationships made with staff, faculty, and fellow students

the atmosphere of the campus

I live nearby and am not going into debt over it. Plus, I have strong bonds with my friends.

The professors' and faculties' care for the students.

The atmosphere and the faculty

Learning more in my degree

Campus life

The Faculty

The classes, and atmosphere

finishing what I started

Love being a student here at FBBC and what I learn in classes. My local church here in Iowa.

The community here at Faith. It is the people that make you want to stay.

Ease of not transferring

The school in general

friendly staff

The Spiritual growth that I have experienced

The Christian Family dynamic that travels across campus: the love Eagle nations exudes and the love the faculty expresses!

The culture and the quality, biblical education

My spiritual growth

The continued growth of my academic program

Program

That the faculty care about the students and want to interact with them and chapel

The atmosphere

I have grown to love the campus atmosphere, the staff and faculty, and the education program preparing me for my future.

The students and faculty that have poured into me while attending

I have grown and learned a lot, and so being able to continue that has been helpful

Faculty/staff

The level of excellence pursued in theological and musical training.

The Spiritual Growth

Being godly friendships

The environment, the people, and the encouragement of Christian service. not the classes

Faith's approach to incorporating the Bible in every aspect on campus

I love the community here. A lot of spiritual growth has happened while I have been attending Faith

I grew a lot last year

I wanted to grow in my faith and play sports in college and faith offered both.

an atmosphere that encourages spiritual growth and an amazing faculty/staff.

Again, the faculty are amazing. That has been the most important factor.

Student Life, Professors

the mission of the school to disciple students for ministry

The people

Its free and I like my major.

The incorporation of the Bible in each and every class, especially going into the education field.

Faculty, relationships built here, desire to finish my degree affordably

Scholarships

People

People here care more about how I am doing and how my relationship with God is going than my schooling. I am not saying that they do not value my schooling because they do; they just have what seems to me to be a very good and godly concern for my spiritual life over academic success

It's too late to pull out

I am able to learn in environment that challenges me to be more like Christ

The intellectual growth

Academic & Spiritual Growth

My friends and faculty

The atmosphere of care for one another and desiring to grow opportunities in my degree

Well, get there when we get there.

The most important thing would be to grow spiritually and making lots of good and godly friends.

The overall atmosphere of spiritual growth has been the most important factor in my decision to stay at FBBC.

The emphasis on spiritual growth  
the community and my friends

I enjoyed the academic and Biblical growth I had freshmen year, and very much appreciated the people that I have gotten to know.

Just the people and the kind atmosphere. Plus I have enjoyed the program I am in.

Faculty

The opportunity to keep learning more and gaining more skills to use in life.

The faculty in the ed. department have been so kind and helpful to me. I know they genuinely care about me and want me to succeed academically but, most importantly, spiritually.

The environment

Small class size, reasonable enough tuition cost, and the scholarships that the school helps you get

My desire to be better equipped for future ministry.

mrs. Whitcher, Mrs. Earnest, mr. & Mrs. stupka

The faculty and theological position is what kept me

The people

The atmosphere and people (Including staff)

Faculty and Theological Position

I still want the degree I started attending for

I would like to finish my degree, I also love the friends I have made along the way, and how much my relationship with the Lord has grown since coming here!

Pastoral classes being put in the last two years of college

The people and the feeding of God's Word.

I love that I have been able to grow spiritually.

Bible

To grow faith and people from Faith

The staff and students here on campus. I could switch to a different Bible college and get a similar academic experience but I don't know that I would get the same love from the staff and students on the small campus atmosphere as I do here at Faith.

My church here has been a huge factor in my decision to stay. I also just didn't want to go through the hassle of transferring.

Growing in Biblical knowledge and people

how the professors taught

The friendships I have built

I believe that Faith is where God has me to be.

classes

How important God's word is in my life

The ability to learn about the Bible and grow in my relationship with Christ even through my classes.

Faith environment and people

God has made it clear through His provision of opportunities that I am to continue learning more about Him here to equip me for future ministry, where ever that may be. the knowledge and helpfulness of my professor/advisor who will walk us through how to do things and always has a cheerful willingness to help us.

culture for following Christ

My spiritual growth and God's provision financially

I need training for the pastoral ministry. And it's the best I can get and it's what we got.

the prof.

the people

Friends, the environment, and I want to pursue my major.

I would say affordability.

The relationships I have made with people that have been a huge help in growing spiritually

Well, it was two things. First, it was President Tillotsen encouraging us to keep going one more day when we don't think we can, and secondly, since God showed me which Bible college He wanted me to attend, I have a promise to keep to a beloved family member.

the discipleship

Scholarship - financial assistance as the need is presented.

The atmosphere and the many relationships that I have built here with others

My church and cost

Professors and courses

The care that staff/faculty have for students.

There's never been a question about whether I'd continue here! I love it, and God would have to make it very clear that He wanted me to leave for me to consider it.

The leadership/faculty and the atmosphere.

Scholarships

Knowing with absolute certainty this is where God wants me!

Ministry opportunities

The fellow students and the faculties care

loving and knowledgeable staff

The caring staff and faculty and a biblical instruction

my faith in God

The friends I've made

The value I get from my time here, the growth I've seen, and the relationships I've been blessed with.

The theological positions

God's will for me

The Faculty and Spiritual Growth

They focus on growing in a love for God's word

I would say the professor and the program. The school is not big but they have a good program and a caring professor which is so important to have in school.

It is theocentric and applicable for life in career and ministry.

People at faith

Theological Position

The education I have received there and the friendly environment that is on the athletics teams and campus.

An atmosphere that is conducive to spiritual growth

credentials and financials

theological positon of FBBC

The Faculty has a high regard for God's Word and seeks to pass on sound biblical teaching and a burden for ministry to the next generation.

The quality and emphasis on Bible (Professor Stearns classes!), overal focus on discipleship, and atmosphere of care, fun, and desire for spiritual maturity.

The amount of spiritual growth and connection here.

Relationships with friends and professors

Music program and Bible education

its affordability and the opportunities I have been continuously provided with

I wanna finish my degree

Ministry

The need for continued education with a solid biblical theology. The christian community on campus is another major factor.

Becoming more like the men at Faith who love God, His Word, and people very well

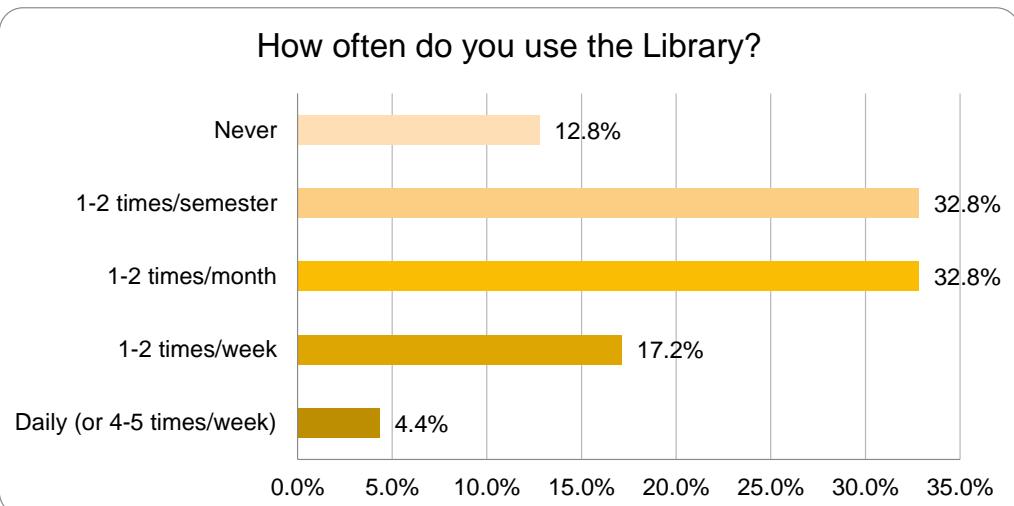
Holy Spirit

the structure of the program and the college culture

## Library

**How often do you use the Library? (Don't include class attendance in a library classroom.)**

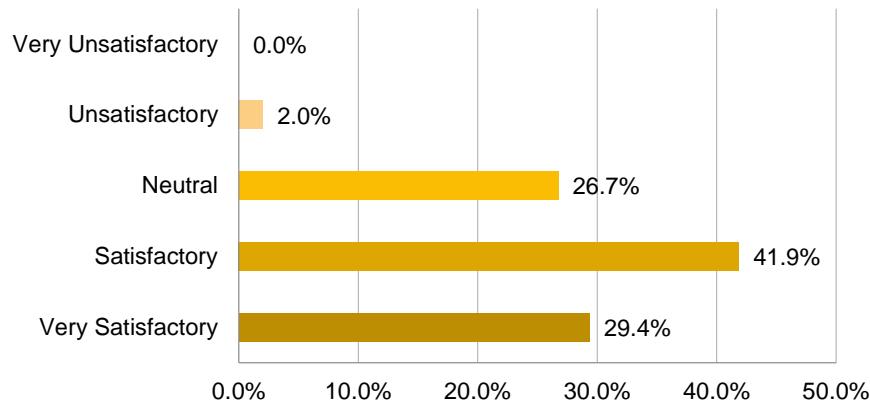
Never	44
1-2 times/semester	113
1-2 times/month	113
1-2 times/week	59
Daily (or 4-5 times/week)	15



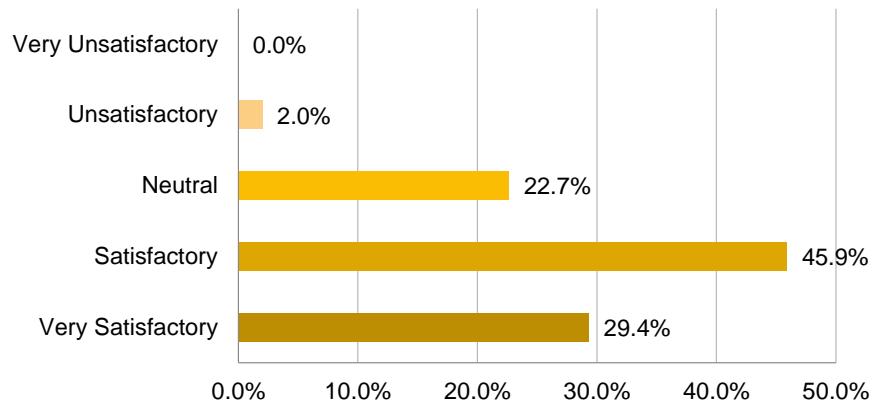
**Please rate the Library's resources and services below:**

	1) Overall Collection	2) Availability of reading materials	3) Ability to obtain materials from other libraries	4) Ease in finding library materials	5) Ease in checking out library materials	6) Library web page
Very Unsatisfactory	0	0	1	2	0	7
Unsatisfactory	7	7	7	11	1	21
Neutral	92	78	169	106	71	110
Satisfactory	144	158	105	132	115	118
Very Satisfactory	101	101	62	93	157	88

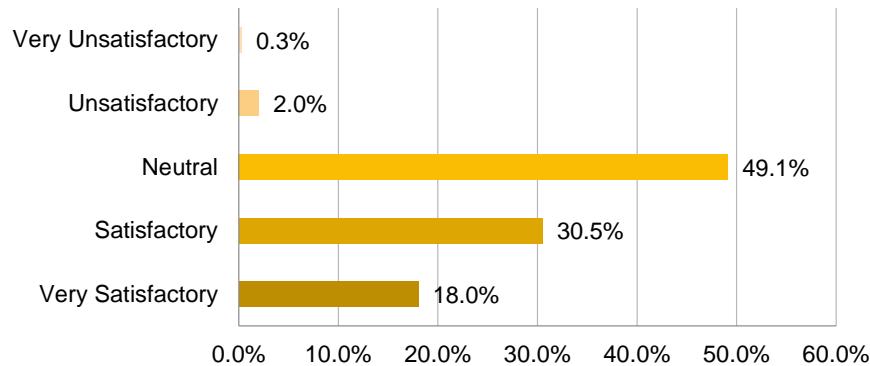
### 1) Overall Collection



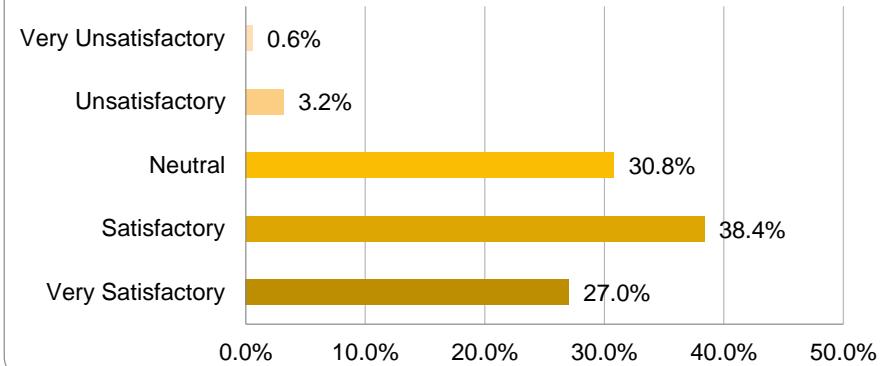
### 2) Availability of reading materials



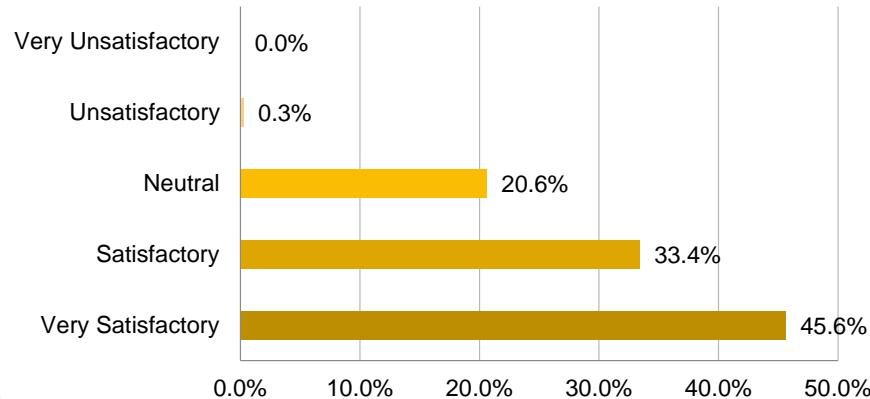
### 3) Ability to obtain materials from other libraries



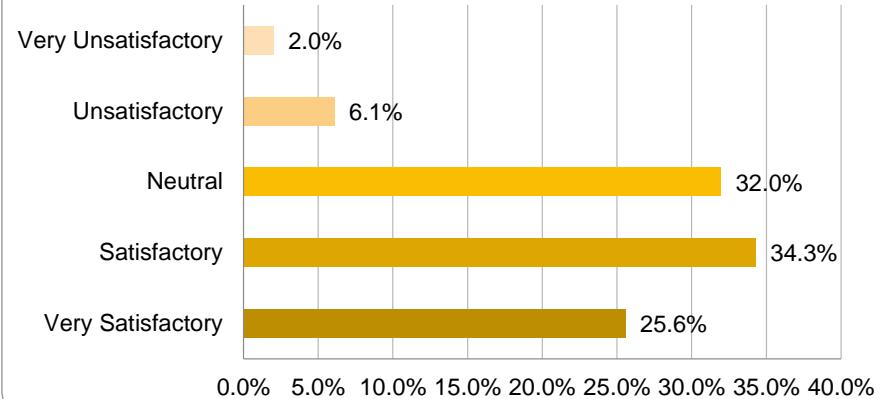
### 4) Ease in finding library materials



### 5) Ease in checking out library materials



### 6) Library web page

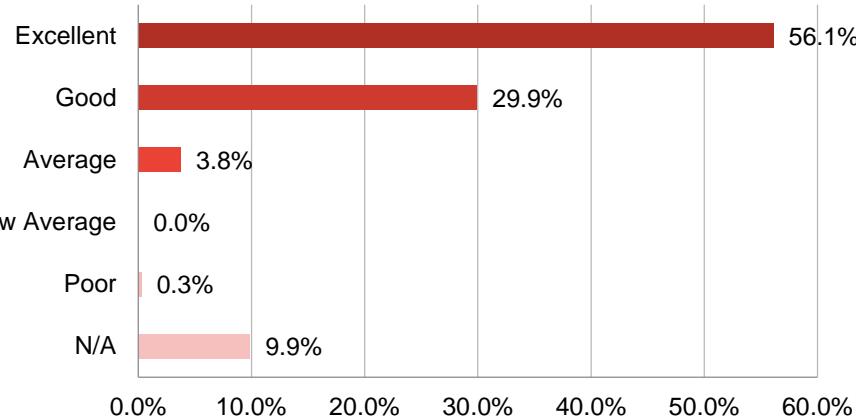


## Financial Aid

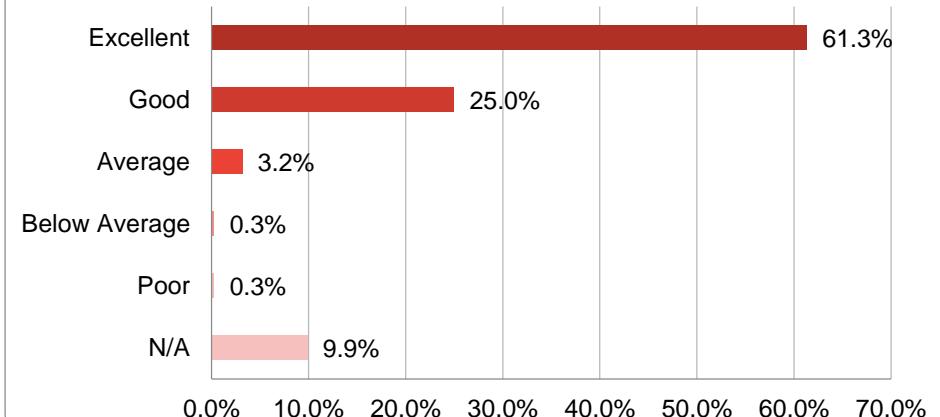
If you visited with someone from the Financial Aid Office, please rate the following aspects of your experience:

	1) Quality of service provided	2) Courtesy of staff	3) Knowledge and competence of staff	4) Ability of staff to understand your concerns / request	5) Overall experience with service provided by staff
Excellent	193	211	219	207	218
Good	103	86	75	86	77
Average	13	11	15	16	11
Below Average	0	1	1	1	4
Poor	1	1	0	0	0
N/A	34	34	34	34	34

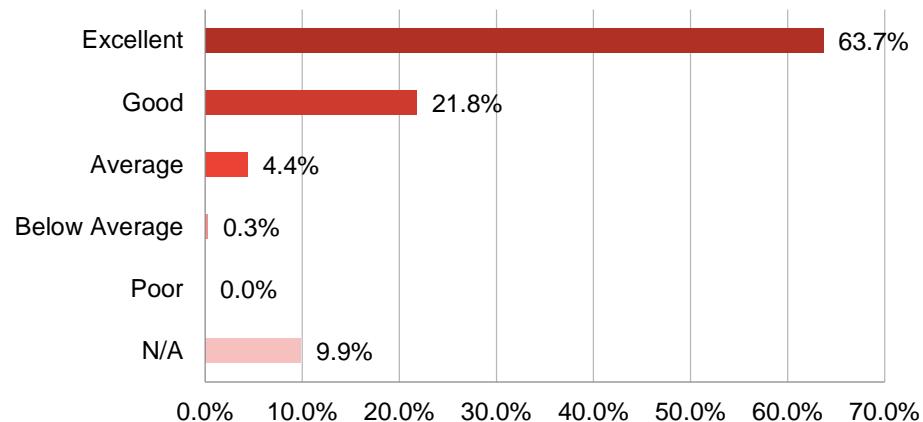
### 1) Quality of service provided



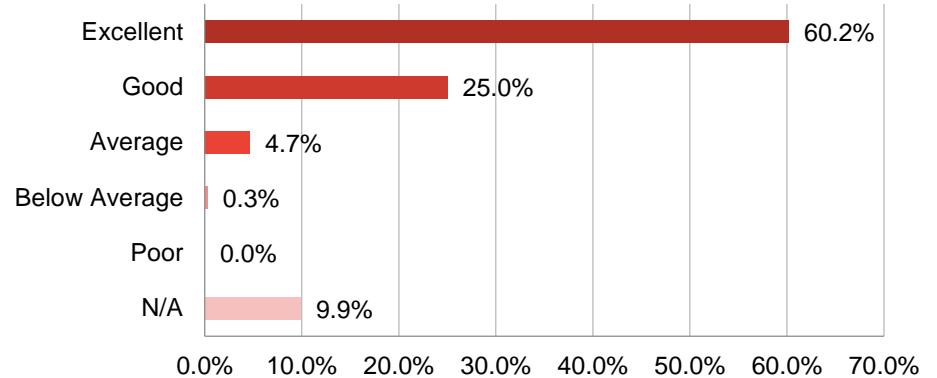
### 2) Courtesy of staff



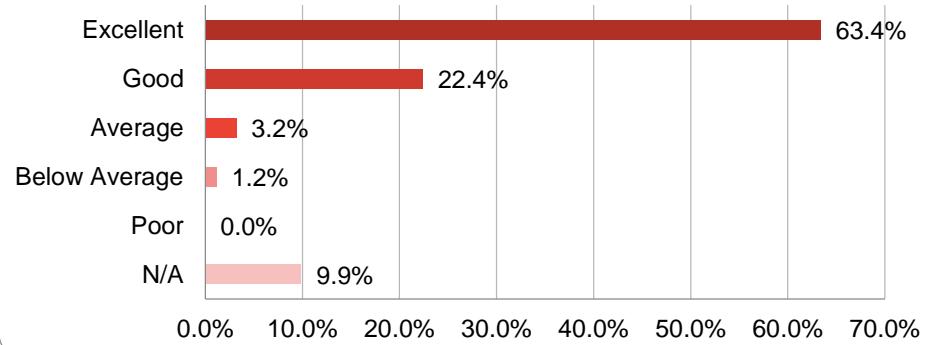
### 3) Knowledge and competence of staff



### 4) Ability of staff to understand your concerns / request



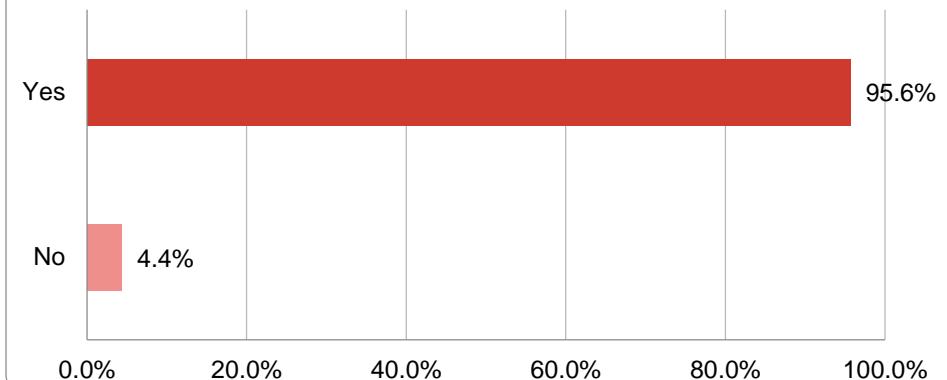
### 5) Overall experience with service provided by staff



**Financial Aid: Were your questions answered to your satisfaction on the day of your visit?**

Yes	329
No	15

Were your questions answered to your satisfaction on the day of your visit?



**If no, please explain:**

I did not visit Faith during the school year before college.

I didn't have a visit

didn't meet with someone

My questions were answered as quickly as possible, but it took a little more time because of the question.

I ended up paying 8 grand out of pocket freshman year because we couldn't get my military aid figured out.

Things were a little complicated

A scholarship opportunity needed to be discussed with others in the office before I could have my answer.

Working with VA funding is a little bit of a hassle on the staff and student's end.

there was scholarship stuff happening without there approval

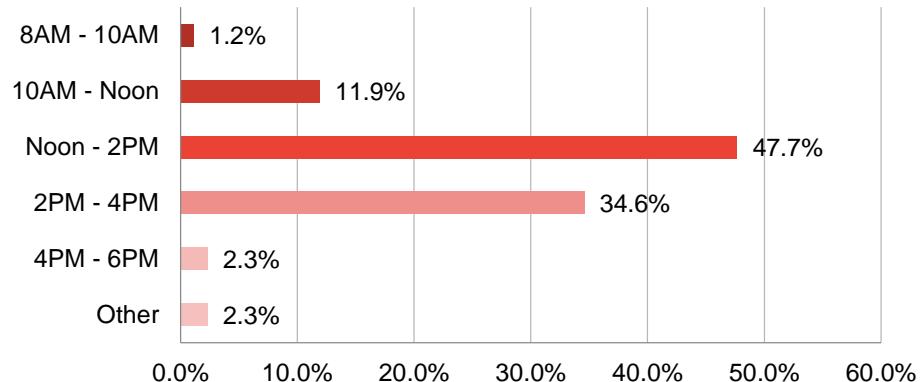
Sometimes things did need investigated, but Mrs. Bunjer always had an answer in a timely manner.

I did not know what questions to ask and no one was able to explain all the information that was before me.

**During which of the following hours are you most likely to contact the Financial Aid Office?**

8AM - 10AM	4
10AM - Noon	41
Noon - 2PM	164
2PM - 4PM	119
4PM - 6PM	8
Other	8

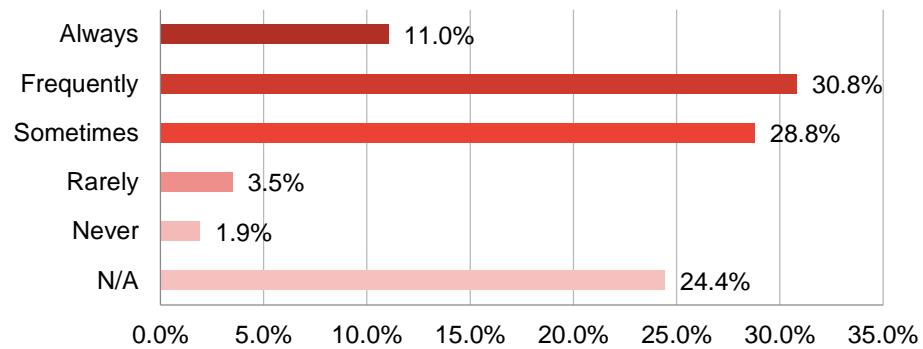
**During which of the following hours are you most likely to contact the Financial Aid Office?**



**Did you find the financial aid page on our website to be helpful in answering your financial aid questions?**

Always	38
Frequently	106
Sometimes	99
Rarely	12
Never	5
N/A	84

**Did you find the financial aid page on our website to be helpful in answering your financial aid questions?**



**Please indicate the three biggest problems or challenges you encountered when going through the Financial Aid process:**

**"No Problems": 159 responses**

**Other Responses:**

insufficient information on the website

it can be a little confusing, it takes time to figure it out, it takes awhile

I don't really have problems with the financial aid process. Usually coming up with the rest of the money is the most challenging part.

1. Return of Fasfa2. Recognition that it is completed3. Where to find that it has been completed

just having to split loans accross terms and it being a bit confusing but i understand it now

Having moneytrying to get more scholarshipsfinancial needsno challenges with the process other than lack of aid

1. Limited Conversations 2. Hard to understand wording

None

The three biggest problems were: FAFSA issues, extra scholarships, and the best way to ensure graduating with no debt.

Uncertainty in optionsKnowledge in outside applicationsThe time of disbursement

Figuring out what scholarships I qualify for, Figuring out what my total bill was gonna be, None

Credit transfer being weird

making enough money to try and go debt free.. honestly it feels like that's been close to it, don't really have a complaint against the financial aid department

FAFSA/billing, nothing?

I Just don't know a lot about finances

FAFSA

If anything, I think I could've been more on top of paying off my school bill. I payed off both semesters in a timely manner, but I think it would've been better to have a structured plan.

Not making us aware AHEAD of time how much school will actually be and then expecting us to pay it in 3 months is crazy

I originally had a scholarship, but then I applied for another scholarship and received it but then they took away the first one

Doing all the paperwork

My lack of money, lack of time on my part, and a few misunderstandings on my part

I do not have enough money to pay bill:)

putting wrong fees on my account, figuring out the FAFSA, there wasn't anything else

knowing when all my financial aid is distributed. Knowing the final amount to pay.

Finding a good time to do it; The other parties involved; A lot of busy work

Working with the Pell Grant. Making sure that I have all of the things I need to have. FASFA.

Not having exact amounts listed for the following year Not having itemized billsLong forms to fill out

1. How credit load affected financial aid, 2. how much financial aid I was getting, 3. student loans

getting the final draft of my financial aid; N/A

Issues with my FAFSA, other than that, there were not any difficulties

Dealing with FASFA

My decision to come here was so last minute that I really didn't know much about what financial aid would look like until right before I got here. So I wouldn't say I have much to go off of for this question.

1) How I sometimes dealt with multiple different people 2) The delayed certainty of a scholarship 3) I can't think of a third

Completing my Fafsa for the government

Uncertainty of what my final school bill would be and how long it takes for scholarships to be applied to my account

Qualifying

being unfamiliar with the process

It was all new to me, knowing what to do, and where to find things.

Maybe fafsa just being annoying...

Time, and slight confusion.

Confusion (just on my part), navigating Populi for the first time, and figuring out which loans I was taking.

The financial aid process at Faith is very smooth. I do not recall any problems with applying to or receiving financial aid.

Sometimes I think it would be helpful to have a more clearly laid out cost per semester/year and how much it is going to cost.

Finding it at first, understand the scholarship transactions, and finding the contact information.

I usually am not informed on what is available to me. The Financial Aid office has always been helpful to inform me. No problems/challenges

I didn't have any problems going through the process. I do not believe there is much information regarding finances on the faith website.

FAFSA

1. Financial aid doesn't get added onto my bill right away, so I don't set up a payment plan as early as I would like to. 2. I don't have any other issues I can think of.

Having the right information/papers, remembering passwords

1. FAFSA 2. navigating Populi 3. gathering old documents

Understanding basic technology such as FAFSA, Being stressed about not totally understanding what is going on, being afraid of messing something up with money.

Understanding what my scholarships were, how much they were worth, and how much I needed to pay after all my scholarships.

I don't always understand some of the wording of things, Numbers intimidate me, I have no desire to go through it cause it's all Greek to me.

filling out the long FAFSA form

Not knowing how much I actually owed the school as there were scholarships that were being applied to my bill even after I was expected to pay my bill.

Finding scholarships as a out-of-state student

I don't really have any problems with the Financial Aid department. They do a great job (though it would be great if we could get more scholarships :)).

Price of over-all bill after aid

Waiting for the financial aid to be put in, figuring out the loans, getting it paid

Figuring out FAFSA, getting scholarships in order, figuring out how to pay (cash or card)

1. Responding to emails

The only thing is struggling to pay my school bill (which is not an original experience).

Figuring out which classes to take online and which to take in person during a semester with a lighter credit load.

1. Needed to reach out with questions 2. Paperwork not always clear 3. Offices not always open

I do not have enough money

I just didn't really know what I was doing even though I was doing it right

Army, Length of response (Not financial aid's fault), Finding a time to get in (Again not their fault)

The clear layout of all the charges on my school bill and what they mean each semester.

Knowing the exact amount of money you'll be getting from the aid and finding where the financial aid officers are.

1. Communication 2. Understanding what needs to be done 3. finding the time

sometimes unclear with what to do

There were scholarships I could have used that I was never told about, and scholarships were applied that I was not qualified for.

Some of them would be through email and not of the website. I would have to save the email or not be able to do it right away because of the time it was sent.

Getting a final bill earlier on in the semester to pay in full. I can't think of any more problems.

getting money

n/a

Confusing sometimes on total balance

They lost my scholarship from my church early last year.

I didn't really encounter any

I did not have much of a problem at all. Probably the only hustle was figuring out how many credits I should take that would provide me with the best financial option, and the financial advisor was extremely helpful with this.

I do not have three, but the FAFSA was very confusing. Not because of you, though and you were very helpful.

The three biggest challenges I encountered were the FAFSA process, understanding the difference between subsidized and unsubsidized loans, and learning how to navigate the financial page on Populi.

-Applying overseas -Needing my FAFSA verified -Filling it out on time

fafsa, and that's it.

The college bill is too expensive. My Visionary Scholarship was not applied for several months into the semester. It is hard, at times, to know when my school bill needs to be paid.

No problems encountered, only the wait for the aid to be released.

I was having to learn how to navigate websites, it was hard as a freshmen in college to be thinking about paying school bills, it was hard to decide then whether or not loans would be a good option for me.

FASFA, scholarships

Getting funding, getting more scholarships, and

fafsa, not knowing where the office was, figuring out what I was supposed to pay

Having issues figuring out the right amount, the person was not as enjoyable as other staff to discuss financial matters with,

These did not necessarily have to do with Faith but filling out the FAFSA form was challenging, talking through and understanding what financial aid I could receive, and submitting the correct documents.

there was nothing wrong with the way that FBBC staff led financial aid. The headache was with FAFSA itself and all of their problems

1. It was hard to know how much financial aid was going to cover, so I had no idea what I was actually paying until a few days before I was actually leaving for college, and at that point it was about three grand more than the numbers we had been told.

As a faculty member's daughter, I am not always sure what applies to me and what doesn't.

Fafsa

I think that filling out the FAFSA when you don't even use government aid is a waste of time. I went to a college before Faith and my second year I never had to fill out a FAFSA because I don't use it. It is a little confusing to figure out what your final total for everything each semester is. Finally, I think paying \$450 each semester for a benefit fee is extreme. It should not be \$900 a year to get into athletic games and get a yearbook.

1. The financial service, not Faith's, thought I wasn't a student anymore and started charging me for my loans. 2. I cannot think of any other problems.

waiting to hear back from FAFSA, having to contact my bank to allow me to enter a big sum of money,

My parents make more money which usually means I do not get a lot of financial aid even though I am the one paying for school.

Finding time, remembering how to apply for FAFSA, the process was confusing

1. discovering scholarship applicability 2. Cross state issues 3. complete understanding of the processes

Paying for my school bill Knowing the amount I was supposed to pay before all financial aid was distributed \*A third thing\*

FAFSA was probably the biggest problem. Other than that I have not had many problems.

My problems stemmed from the fact that we were in different time zones so emailing and getting responses was difficult

I wasn't the school's fault, but the long wait to get back government aid information was somewhat frustrating. Other than that, the Financial Aid department was easy to work with. paying the fees

Communicated needs or desires financially for VA funding and Scholarships (both pretty serious amounts of money) with a verbal confirmation they would be met without them being remembered, Lack of clarity on when scholarships are available, finding free time to talk to financial aid

I personally didn't have any issues. They were very clear and straightforward with what we needed to do but also what we didn't have to worry about.

finding the time to go through the process N/a

VocRehab and receiving funds; figuring out what I would need to pay, and Mrs. Ellis leaving this year

1. Completing the fafsa 2. Finding information for it 3. Figuring out how to do the fafsa form from 2023

I haven't really had any problems other than not exactly knowing what I actually have to pay and what I have received from scholarships

Finding scholarships

1. fafsa 2. response

1.) I could only get info on scholarships if I called. 2.) I don't really remember anything else to be honest! 3.)

Mostly just trying to figure out what all I had to pay for and what my options were. I found the staff to be very helpful it was just confusing to me since I had never done it before.

1. knowing for sure what I was going to pay with all of the aid on 2. n/a 3. n/a

None from Faith's end. Just difficulties using my National Guard Benefits

Problems/setbacks with the FAFSA (I think that's just because of the government redo-ing it, though),

non courteous people

timing/ NA/NA

When considering taking a seminary class dual-credit, I couldn't find how or if that would affect my aid.

It was pretty simple and straightforward for me.

FAFSA can be complicated, I filled it out and I think they are trying to get me to fill it out again.

1. Just when there is confusion on both sides when it is not received right away 2. the longer process of filling it all out 3. making sure the right amount is sent

Lack of money, lost my scholarship letter, sometimes a little sour

Because I work for Faith it would mostly just be the process of having to continually sign a form in order for my pay to go straight to my bill.

Dealing with FAFSA, knowing how my student loans roll over to next semester, figuring out loans and payment after I graduate and transfer to a different school. Populi and taxes and scholarship names.

I thought it was a very easy process. I had no issues.

offices aren't always open, information wasn't always super clear

One problem I faced was the time it took for me to find out how much money I needed to owe. A big factor was the FAFSA having all those changes. So the school was waiting on the government. It was still a little in terms of being able to know how much I needed to save.

Not having enough money, remembering where the Financial Aid office is, and remembering to actually go into the financial aid office to go pay my school bill.

Sometimes I did not know the terms, the amount was not clear from the total amount to pay, and the dates the disbursement was being made to ensure everything was getting paid.

I am a little confused on how to apply for scholarships. I would probably get benefit from a clear conversation about loans earlier in my college career.

My card declining, that's the only problem I've had

figuring out how not to go into debt, figuring out how much I actually owned, and dealing with that government funding thing.

working with the VA

1. Figuring out whether or not my GI Bill covered all of my tuition  
2. Figuring out when my scholarships would be applied to my account  
3. Finding how to pay my school bill online  
keeping track of my scholarships, figuring out when all my financial aid has been applied to my bill, I don't have a third one!

I think my biggest challenge was simply getting the money I needed to be able to come here. Beyond that, I don't think I have anything else.

I can't think of any problems I have had. Our financial aid department is great

1. Figuring out what I owed this year.  
2. FAFSA  
3. N/A

FAFSA is always a struggle, but Mrs. Bunjer helps so much.

Being able to pay my student bill. I ended up paying my bill before scholarships were fully dispersed (which is fine). However, when I went in to pay Kathleen Howell did not understand that some of the bill was yet to be covered by scholarship. She was quite persistent to have me pay more of the bill than what was left after scholarship. It simply caused a lot of confusion to try and pay with someone that is not working with the accounts regularly.

Before Faith's website redesign, it was extremely hard to navigate around and find specific links or pages needed.

I haven't really directly interacted a whole lot with financial aid, but for the sake of the question...  
1. delay in receiving scholarship money  
2. a little bit unclear about the different loans  
3. not a ton of scholarships available

Getting the Financial Aid to show in Populi, not having a clear payment plan, and no third one I could think of.

It took a bit to set up  
Finding the time to get it all figured out

1. Filling out the FAFSA. As far as I am aware, the institution & staff at Faith have only made it simple to access. The problems I encountered were the unclear wording on some questions on the FAFSA itself.

2. Complete a college application. It was a challenge to realize I needed to make another account due to a previous one that I had created.

3. Submitting my ACT scores. Initially, I had no idea I could submit my scores directly to the Admissions Office.

I didn't have issues with the financial aid process. The hardest part was getting scholarships.

Confusing. I was asked if a scholarship/gift of \$3,500 or \$3,000 would help me afford school and I was to get back to them by X date. I got back to them before the due date because I really needed that to afford school. I did not hear back to them until after I had to say that I was coming to Faith for my second year. So I thought I would have that scholarship/gift. But they got back to me after I had to commit and was driving to Faith for my second year and they emailed me offered me \$1,500. That was a huge blow. I was offered 3,500 and I said yes because I needed that to afford school. They then waited till after I had to commit to get back to me. I literally got the email while driving to Faith saying that I going to be given \$1,500. I was under the understanding that I was going to receive \$3,500 when I committed to Faith. I feel as I had been baited into coming again, when offered a large amount and the given a small amount. I probably wouldn't have come again for my second year had I known about about the \$1,500. Also there is no scholarships for kids of laymens in the church. It's all for pastors and missionaries.

The staff members are very nice so I don't have a problem or challenges

I wasn't sure how to get more scholarships. :(

the fafsa being put back so late. filling out the fafsa. trying to fix the fafsa.

Filling out FAFSA for the first time, waiting to see how much I owe to start making a payment plan, and nothing else.

I had problems with the actual FAFSA website, but I don't remember having any problems with our Financial Aid process.

understanding the school's bill, knowing which scholarships apply to me

I think the only issue I had was that my FAFSA has always been a little weird since my dad technically owns my grandpa's house. However, the financial aid office was extremely helpful in navigating that. The new FAFSA was also somewhat difficult to figure out, but again, Mrs. Bunjer was extremely helpful.

- Lack of time on my part- Coordinating different scholarships (institutional and external) - Finance-related stress

1. Signing into the fasfa2. Making sure of how many credits go towards financial aid 3. Getting fasfa done when you don't know some information

I hardly have spoken to the financial aid staff, because I am paying cash for college

Fafsa, Completing scholarship application, Paying rest of school bill

My GARBC scholarship only lasting a year but keeping me from a higher amount of recurring financial aid, unclear descriptions of what scholarships I qualified for, not a lot of education on outside scholarships

Miscalculated grant for 1 year program, miscommunication about grant prior to admissions day

time, not able to process things, school work

The government web site. Knowing exactly how much financial aid I will receive. Knowing when to take a loan or not.

Knowing how to apply for scholarships knowing when scholarships would be disbursed Understanding what I need to do and retain to get scholarships

The FAFSA process is long and tedious. No real other problems typically.

The only difficulty is filling out FAFSA and other federally mandated paperwork.

taking the time myself to do it

Not knowing anything about it, or what was available.

It is complicated

I was confused on how to pay my bill in my first years of Faith here. Other than that I don't have any challenge problem.

Setting a concrete payment plan; FAFSA was delayed (not FBBC's fault); Scholarships awarded later

I would say the biggest problem was my freshman year when I was seeking scholarships that I was applicable for because I had never done it before. My sophomore year was much easier to figure out and assess what I had. Otherwise I think that was the only challenge!

My only problem is that financial aid can be confusing, and I feel bad making more work for Mrs. Bunjer, even though and especially because she is so, so gracious and competent.

1) Acquiring information for FAFSA 2) N/A 3) N/A

confusion, big task fear, unique situation fear

Figuring out how changes in my student status, housing status, and program changes impacted my financial aid.

Lack of clarity on exact balance after scholarships.

Not knowing when the scholarships will be applied, understanding exactly how much I will need to pay, and knowing where scholarships are being applied exactly.

Just being online

All the paperwork

My financial aid issues were from outside Faith

My mom helped me with that, so I didn't have problems. When my mom was wasn't able to help, I just went straight into the financial aid office. :)

Filling out the FASFA forms was sometimes complicated, but that is not a result of the FBBC financial aid office. I think overall I had a good experience. Mrs. Bunjer is always willing to help walk me through my next steps and help me know what next to do.

FAFSA, FAFSA, FAFSA, other than that it was easy!

My biggest problem was with FAFSA. It was difficult to navigate because I wasn't 100% sure what I was doing and nether were my parents.

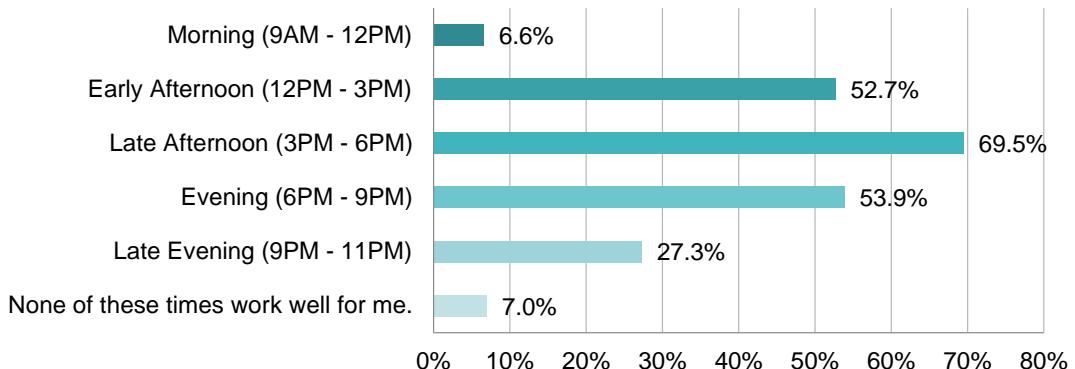
## Writing Center

### What Writing Center times would (generally) work best for you?

Morning (9AM - 12PM)	17
Early Afternoon (12PM - 3PM)	135
Late Afternoon (3PM - 6PM)	178
Evening (6PM - 9PM)	138
Late Evening (9PM - 11PM)	70
None of these times work well for me.	18

\*multiple answers allowed

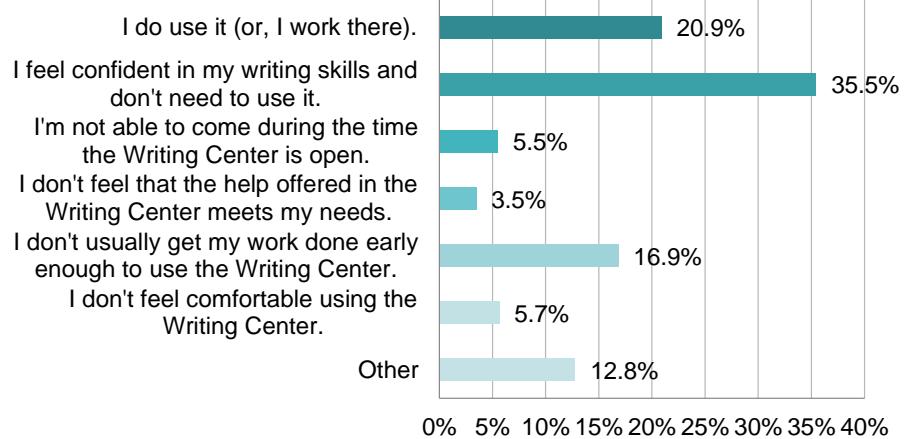
### What Writing Center times would (generally) work best for you?



### If you have never used the Writing Center, why not?

I do use it (or, I work there).	72
I feel confident in my writing skills and don't need to use it.	122
I'm not able to come during the time the Writing Center is open.	19
I don't feel that the help offered in the Writing Center meets my needs.	12
I don't usually get my work done early enough to use the Writing Center.	58
I don't feel comfortable using the Writing Center.	17
Other	44

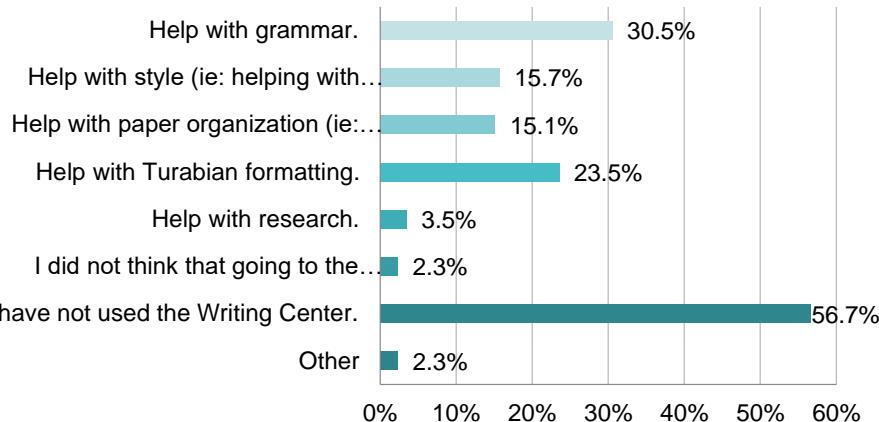
### If you have never used the Writing Center, why not?



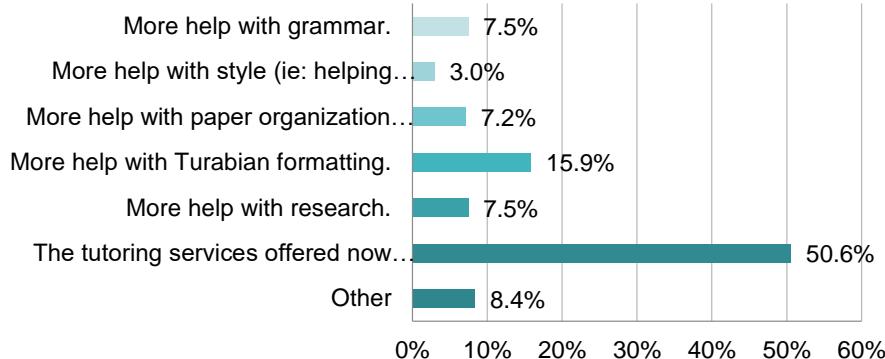
**If you have used the Writing Center, what tutoring services have you found to be the most helpful?**

Help with grammar.	105
Help with style (ie: helping with sentence clarity or paragraph construction).	54
Help with paper organization (ie: outlining or flow).	52
Help with Turabian formatting.	81
Help with research.	12
I did not think that going to the Writing Center was helpful.	8
I have not used the Writing Center.	195
Other	8

\*multiple answers allowed

**If you have used the Writing Center, what tutoring services have you found to be the most helpful?****What tutoring services would you like to see the Writing Center offer more frequently?**

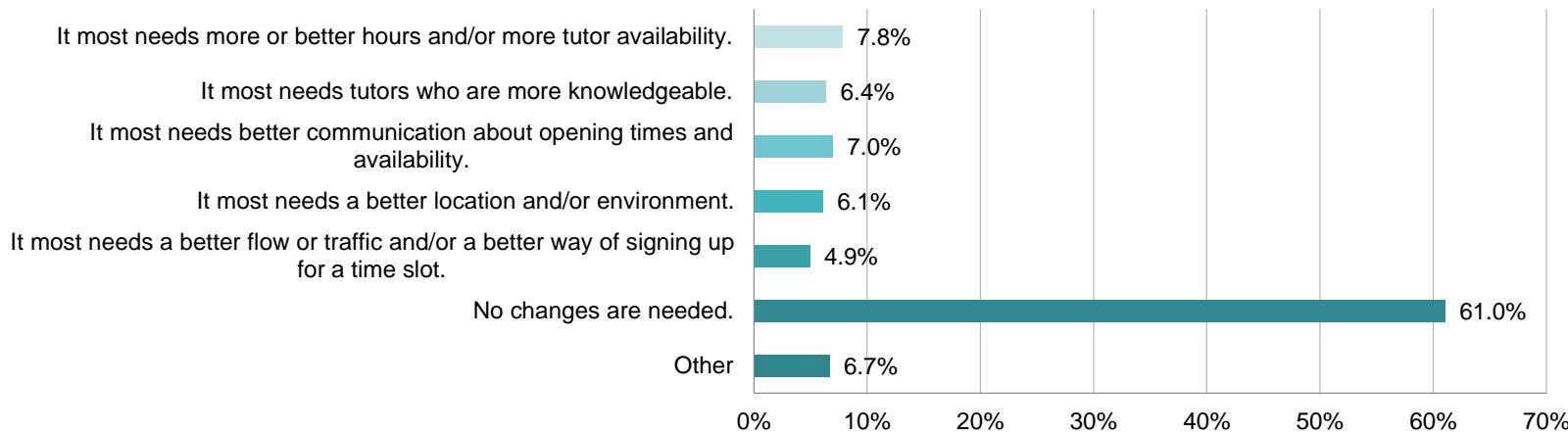
More help with grammar.	25
More help with style (ie: helping with sentence clarity or paragraph construction).	10
More help with paper organization (ie outlining or flow).	24
More help with Turabian formatting.	53
More help with research.	25
The tutoring services offered now are fine. No changes are needed.	169
Other	28

**What tutoring services would you like to see the Writing Center offer more frequently?**

**Which of the following improvements would you most like to see in the Writing Center?**

It most needs more or better hours and/or more tutor availability.	27
It most needs tutors who are more knowledgeable.	22
It most needs better communication about opening times and availability.	24
It most needs a better location and/or environment.	21
It most needs a better flow or traffic and/or a better way of signing up for a time slot.	17
No changes are needed.	210
Other	23

**Which of the following improvements would you most like to see in the Writing Center?**



**If you have any other comments, suggestions, or clarifications regarding the questions related to the Writing Center, please comment below.**

I had taken a paper there last semester and ended up getting docked points on it due to their suggestion on editing. Which is why I will not use their services. I'm still thankful that their services are offered for others who may really need it though.

I probably would have gone more if I felt like I knew what to do if I went. I wasn't sure how the process worked, and I didn't need a ton of help with my paper so I haven't gone.

Maybe be more aware of what certain professors would want for a paper. The worst grade I have ever gotten was on a paper I gave to the write spot. I learned my weaknesses for sure, but big changes that were made to my paper were the exact things I got points taken off for. Though I do go to one guy outside of the write spot that works there and he does phenomenal on correcting my work.

Making the hours and how to utilize the Writing Center more available would be helpful.

It could use clearer instructions on how to do a Zoom meeting and where to find the Zoom link.

Nothing in particular needs to change. Having the option to sign up for a time slot would be really nice, but open availability is really nice so you can just show up. But, that is part of the problem, if I don't have time to wait and someone is there then I will have to leave with no help.

Writer Spot Tutors should have clear communication in the standard formatting for each professor's preferences since they all vary in their expectations. The professors should write out a listing of what they are looking for so the tutors have it written down to consult when helping a student write a paper for that specific professor.

The location is tough, because noise carries SO bad down the library. The write spot is a spot that isn't utilized enough, but it also just doesn't cater towards what I would need. I need the write spot to help me make 100% grade papers, and I need help with what I have and help with suggestions of where I'm wrong. I love the tutors who say "this is a bad argument, get better at making your paper coherent". It needs to be like "theological research" seminary class. It would be beneficial if each write spot tutor took "theological research" from the seminary to be able to prep our students to write better. papers

It is helpful :D

My writing class (Business communications) I was instructed by my professor on syllabus day to not use the writing center. So I have not used it as much this semester as in previous years. I very much appreciate being able to get second eyes on my papers. Simply to double check grammar.

If it was in a location closer to the heart of campus, where people spend a lot of time, I might visit it more.

The students up there make a considerable sacrifice in time. If they were doing this at any other form of comparable institution, would they be paid more? I have not received complaints from any of them, but they are worth it. Also, if quality individuals are well paid then students who desire to tutor there will pursue excellence as well. Quality people deserve quality pay. Quality pay should only be offered to quality people. If someone is not qualified, then they should not be a tutor. If someone desires to be a tutor, then they must desire to be qualified. Overall, the excellence of your staff will increase.

More time in projects

It would be helpful to know who is working when and what help they can provide. Being near Mrs. Cole would be helpful.

Sometimes a specific hour cannot be covered, and I completely understand, but I think it would be helpful if there was something posted up at the WriteSpot when that is the case. Personally, I have sometimes wanted a schedule of workers--not to be creepy--but because sometimes I prefer certain peers for certain corrections. Some know me better and can give more informed style suggestions.

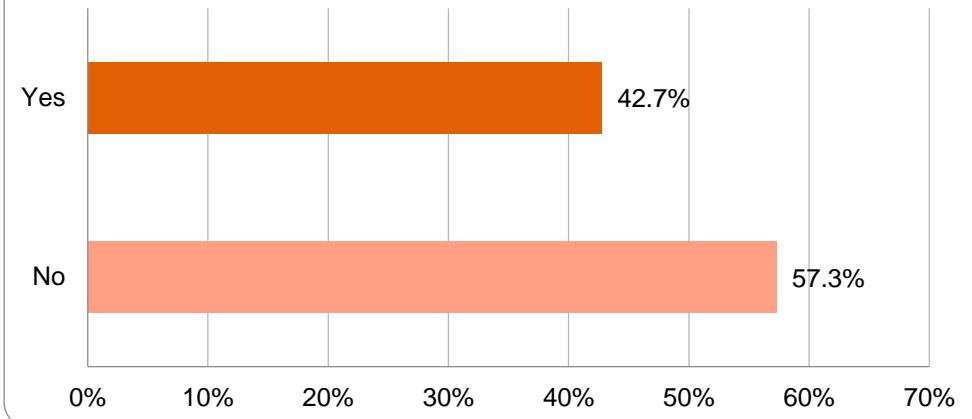
Maybe hire more tutors, possibly even another full-time tutor or overseer for the writing department. I think Mrs. Cole does an amazing job, but I think if she had more help the tutoring potential could be so much greater (and is more needed than students like to admit).

## Study Skills

**Have you ever taken any of the Study Skills help classes offered by Mrs. Cole?**

Yes	147
No	197

Have you ever taken any of the Study Skills help classes offered by Mrs. Cole?



**If not, why not? If yes, what have you found to be most helpful from those sessions?**

it was overall unhelpful

I did not feel a need for extra help! My roommates and my mom have always been my best study partners :)

I have always done well in school and didn't need it

I have not found it necessary

I am confident in my English and study skills.

I just haven't

help with grammar

They slip my mind. Also, I have learned a couple of things through trial and error.

Her planning session was extremely helpful

I don't feel like I need it

I do not need to know how to study because I have been able to properly study for years.

Time management/planning

I found them to be helpful in thinking through scheduling my time.

Don't need them

I already took a study skills class before.

just task organization methods?

I haven't needed them yet.

I've just missed them

Her teaching of how to study best

Packing your backpack the night before has saved me multiple times when I have woken up late

haven't had time

I was able to figure out the best ways to study for exams and quizzes and I've been able to maintain a high GPA because of it.

Practical study skills.

I know what study skills work best for me. I don't need it

I have not had time

Not, I wasn't able to attend. Had stuff going on around that time

did not need them

The time management tips and reading comprehension skills

I've felt I have not needed them thus far.

I feel confident enough in my study skills to not warrant attending one of those sessions.

I have not felt the need to.

I just feel like I don't need the help

The speed reading

I am confident enough in my study skills that when I actually take time to study, I excel.

I just have not needed to

I felt decent about my study style based off of my high school experience.

I have never had the time. As well as, I felt prepared coming into college already. Since, my last college offered something like that as well.

I haven't thought that it was necessary

Never had to worry about studying

the writing out your schedule

I have never had to take a class for studying, my grades are good.

I kind of forget it's a thing.

I have found her goal setting method insightful.

Time Management suggestions

I found those helpful for my Freshman year, I have not taken any since then.

I have never needed it.

Yes, time management

One thing I have always carried with me from that workshop is when Mrs. Cole said that those who aren't super early are usually people who are getting an extra thing crossed off their list. This has helped me to not be so rushed to get places and realize that I can get another thing done by just taking an extra five minutes.

Nothing really

I learned about it during freshman orientation

Setting up goals before the night

Haven't had time

I just didn't think I needed them

I had previous experience with college classes and have not been struggling academically so far.

I didn't have the time to take them or I was just not interested.

I came into college feeling uncertain about time management, but she gave some very helpful time management tips that helped me feel more confident! :)

I have not been aware of them yet.

I didn't feel like I needed to take them

Setting a schedule

Though it could be helpful to attend those sessions, I work at the Write Spot and did not think I had a strong need to attend.

Yes organization

Didn't think I needed to.

I haven't felt the need to.

Not any particular reason.

I have not felt that I need them

I was in her Fundamental English class and it was super helpful! Mrs. Cole is super sweet and was very patient with me.

I have not needed it in my writing

because the times were inconvenient my first year and then because I didn't think I would need them that much.

I feel confident in my study skills and I have concreted them with this being my second year of college.

How important it is to take notes

yes it is very helpful and I still use some of those skills

They were just good skills I needed to be reminded of as I started my classes.

I feel confident in my study skills

Limited Availability

I haven't had that on my plan or heard about it.

I have not taken one because I have not found the need for one. I have developed fairly good study habits on my own.

Just making sure you right down your schedule and use the tips she taught us in the class.

Just found out about it

She helped me see that studying can be very manageable.

I dont think I need it

I have found my way of studying to be effective

I have never thought about taking the class

I learn a lot about grammars and it improve me a lot on my writing skills.

making a personal schedule with all my classes plus all other engagement I have in a given week

They have not been at convenient times with my work schedule.

Honestly I just haven't dragged myself over there yet. I've been doing fine in all of my classes except for one, which I'm really not sure why it's going so poorly, because I've been trying to do a good job. So I might go over there for that class.

I did not have time when they were available.

I feel confident in my study skills, and I work during the hours that the Study Skills help classes are offered.

The verse memory suggestions

I just have not

time management help

I do not need to

Haven't had the time.

I found the note taking tips very helpful

The reason for me not taking them would be because I do not want to add anything else to my schedule.

Just taking good notes.

Because I do not believe it is necessary for me to take them

i didn't know about it

Its nice to be refreshed on how to get homework done

I believe during orientation, but other than that, my professors were very proficient on directions and helping me complete my assignments.

The times of the workshops have not worked well for my schedule

I manage my work well so I don't find myself needing the help

I didn't want to take the time to do them.

I went to a session my freshman year and it helped prepare me and know what to expect

I met with her separately because I missed the session and she went through the session with me and how to read

The study ideas she gave

Probably learning how to take notes

Learning how to organize your day with classes and homework.

usually it is because I am busy or forget about them.

I found her study tools the most helpful.

I haven't given myself any time to do so. I think I do well enough without help, so I haven't prioritized it.

It was three years ago so I'm not fresh on what was provided. It was good information, I enjoyed the push to plan out your day.

I am usually pretty on top of getting assignments done because my education is important to me, so I haven't gone to a study skill session yet because I haven't needed to.

No time

I have not needed to/or have gone because of time

I feel as if in high school i learned to develop good habits with that already

don't need to

I did not feel like I needed help.

Didn't feel like I needed them

I forgot about them

Don't currently have time to

Attending them did not fit my schedule

I was not feeling well or I was working.

I have kept a lot of what she taught in the back of my mind throughout the year.

How to be organized

Offered during the times that I work.

Never knew about them and probably would not go

the way she walks through how to fit homework into your day without making it feel daunting and tips and things she gives us that you can do to make things easier for yourself. She really helped me as an incoming freshman with those classes.

I am okay with out it.

Didn't have time.

Study tips for incoming freshman

I would like to, no time this semester.

I don't have a need for them

didn't want to take the time

I have not put it on my radar. Busy with doing other things.

Because I am a first-semester freshman and did not know these classes were available.

Making notecards for memorization purposes.

They hepled me with focus and studying flashcards.

I was homeschooled and have built study habits already. I just didn't find it necessary.

Ive got more important stuff to get done.

The simple tips that Mrs. Cole has offered have proven to be very helpful for me throughout my time at school. Such tips include making a list of 5 goals to accomplish each day and packing your backpack and picking your outfit each night before classes in the morning.

notetaking

Definitely the time management stuff, as well as the note-taking skills.

tips on reading were helpful

I found the study tips to be helpful.

Note-taking tips

It mostly consists of things students probably already understand.

I feel like i am able to manage my schooling ok on my own.

I was busy when it was going on

I will look into it next semester and see what classes i cant take

Calendar organization and time management was the most helpful.

Never got to it.

The options offered on how to do regular tasks in more efficient ways.

I just haven't gotten around to doing so since I haven't really heard of the skills help classes or at least don't recall hearing about them.

She helps carefully going through my papers

There was some miscommunication between me & a team leader at Benson about the required attendance to the Study Skills help classes. I was scheduled to work at the same times as both of the Study Skills help classes. I was lead to believe that they were strongly recommended, & not required to attend. I was able to get the notes from another student who attended, so I didn't entirely miss out.

have not had time

have not heard much about it

the skills needed to prepare

Seeing how time management can be done practically. Make sure to set priorities.

I wanted to, but I was busy when they were offered.

It was helpful to think through how to schedule in homework around other responsibilities.

Timing conflicts

I am confident in my abilities

Can't find the time to take them

Times are offered when I had work at the start of the year, and learned a lot in high school

She encourages scheduling

I'm confident in my studying abilities

Learning to brainstorm ideas before starting a paper

I think they are helpful for freshman, but they are too specific for the freshman classes rather than general study skills for all classes and levels.

An overview of basic study techniques and understanding that not everyone has the same techniques.

helpful in motivation to be organized

Time management

I feel confident in my writing and skills.

planning and study techniques such as the weekly schedule, 5 goals a day, reading with understanding and quickly, and note-taking techniques.

she helped me with my of my assignment how to think through, giving me ideas, help me to research paper, etc.

Didn't fit into my schedule.

She answer my questions

Didn't make time to go to the sessions

I mainly have not because I already have a system/way of studying and completing homework that I like and it works well for me.  
never found the time

Did not need to. I know how I work best and how to manage my schedule.

I transferred in to Faith from another college and already had a good idea of how study and write at the college level.

She is very nice and all of her suggestions are helpful and helped me to get on track when i was beginning

I have not found it necessary.

I haven't had the availability

I feel adequate with my study skills

Because I haven't

I have not had a need to use this resource

I've attended all of them. Honestly, it's been long enough I don't remember what I found most helpful. But I do remember they were very helpful.

I forgot about them

I was able to get through all of my classes just fine

**Are there any topics you would like to see addressed in the Study Skills classes?**

Critical Thinking Skills

How to catch up on late homework

Not really! I think Mrs. Cole does a great job!

How to say no to social things.

Maybe some tips on research would be helpful.

Reading for a class.

For older students, how to write papers that are worthy of seminary level.

More about formatting and writing different formal and informal papers.

No, Mrs. Cole is already quite thorough.

It was very helpful. No issues.

Encouraging students to reach out to professors when they are struggling in a class or with homework. It took me far to long to realize that was an option. Dr. Rathben had to come to me.

How to write papers.

I think the ones offered currently are sufficient.

sleep amount

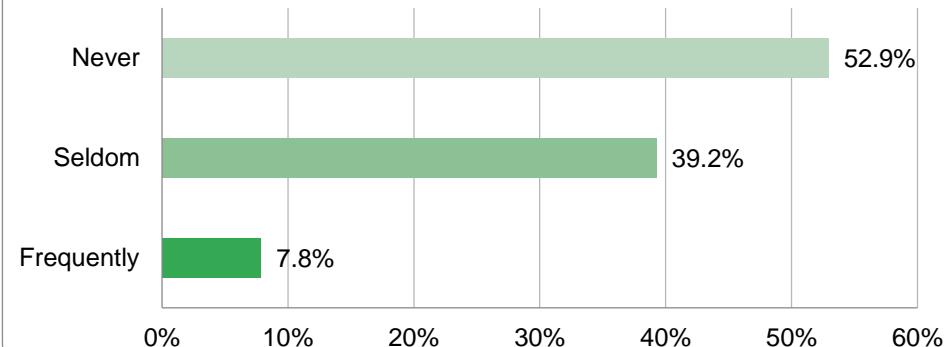
Working more efficiently

## IT and Computers

**How often during the school year have you used the computers that are available in the Library? (computers other than those that host the online catalog)**

Never	182
Seldom	135
Frequently	27

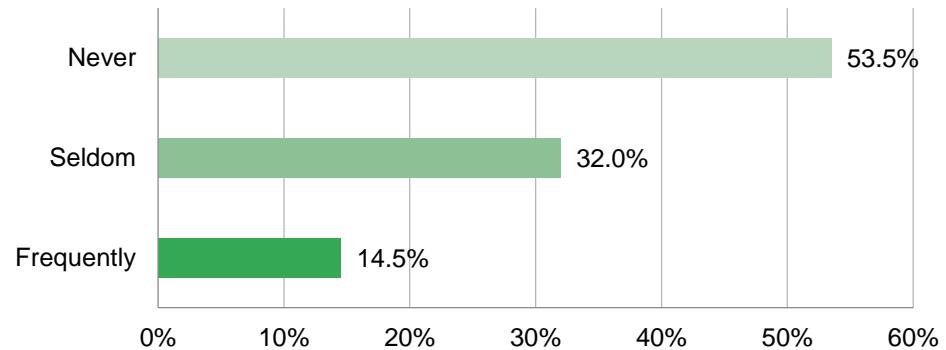
How often during the school year have you used the computers that are available in the Library?



**How often during this school year have you used the computers that are available in the Computer Lab?**

Never	184
Seldom	110
Frequently	50

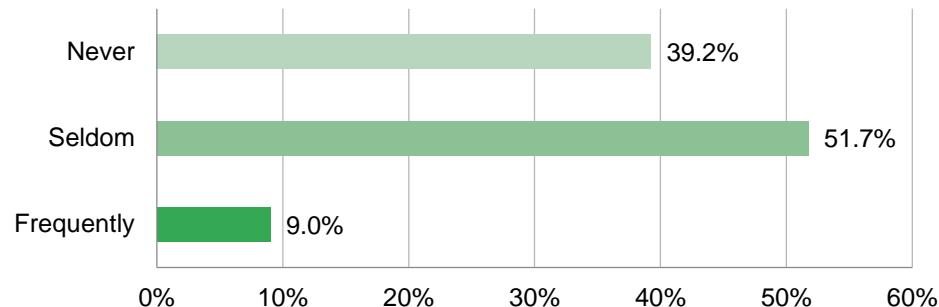
How often during this school year have you used the computers that are available in the Computer Lab?



**How often during this school year have you used the computers that are available in public areas on campus (Gray Hall, Eagle's Nest, Dorms, etc.)?**

Never	135
Seldom	178
Frequently	31

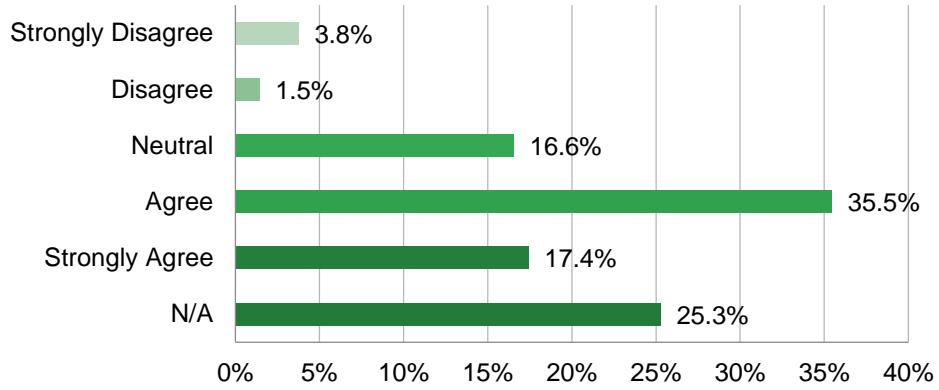
How often during this school year have you used the computers that are available in public areas on campus (Gray Hall, Eagle's Nest, Dorms, etc.)?



**If you have used any of these computers during the school year, please respond to this statement: These computers provide adequately for my educational needs.**

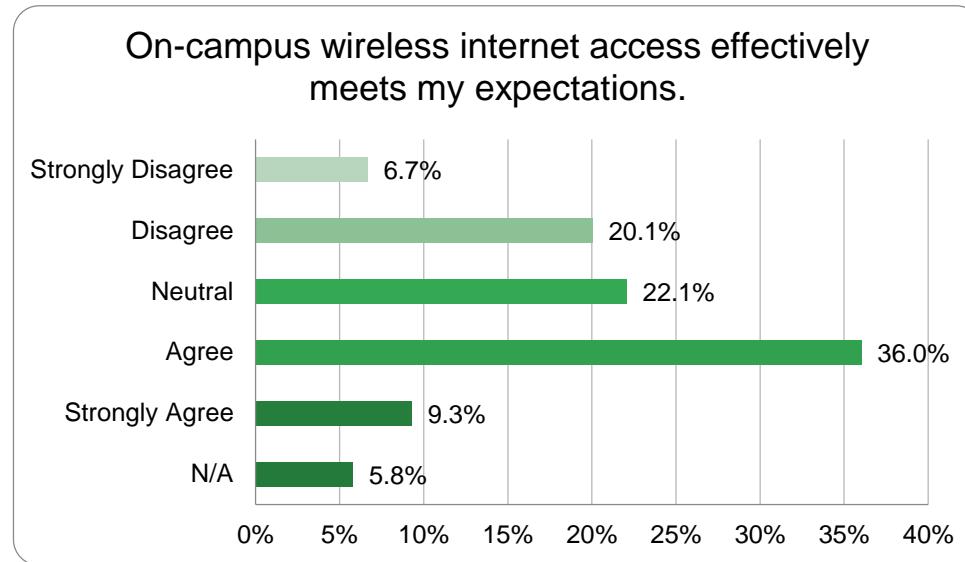
Strongly Disagree	13
Disagree	5
Neutral	57
Agree	122
Strongly Agree	60
N/A	87

These computers provide adequately for my educational needs.



**If you have used the on-campus wireless internet during this school year, please respond to this statement: On-campus wireless internet access effectively meets my expectations.**

Strongly Disagree	23
Disagree	69
Neutral	76
Agree	124
Strongly Agree	32
N/A	20



**Please comment on the computers available on campus and the on-campus wireless internet access:**

the internet works most of the time, but when it doesn't its impossible to get things done for school because everything is online

The internet can be dodge and not work all the time

the printintg in the apartments is somtimes finnicky and the wifi over in the apartments is really bad i often just use cellular but if i want to use wifi i usauly have to sit closest to the modem

the wifi works

The campus wireless internet needs better range across campus

First, it got hacked which makes me feel insecure now. Also, it randomly cuts out most days.

the wifi has been bad since the cyber attack

Internet in the apartments doesn't always work

everything usually works fine

Helpfull

its very slow in gray 101 during the 10am hour

sometimes the wifi is major slow

I don't use the campus computers

sometimes the wifi is so slow

it is very difficult to keep a device signed in to the wireless internet. It disconnects frequently and the process to register a device so that it stays connected is complicated and difficult to find

The wifi is very slow

If possible, the wireless internet could be better

the internet can be very spotty in certain areas of the dorms.

There are days when it works fine, but there are a lot of days when it is very slow.

The internet is very unreliable, especially trying to do anything on my phone.

The wireless internet works sometime and then other times it will take forever for it to load something and I just have to use my phone data

I don't really use the internet all too often because my hotspot is fast.

I often have to re-sign in to the on-campus Wifi even though I have registered my device and downloaded the certificate.

The wireless internet is sometimes very slow and my computer is always disconnecting from it. It is adequate but it could be faster and not as weak.

I don't ever use the computers. I wireless internet does not like to stay connected to my phone or computer, not sure if it is my devices or the internet. If quicker connection could be improved that would be helpful.

WIFI needs to be better!

It works slow

The Wifi will not work with my phone.

I have to sign in a lot to the internet, sometimes multiple times a day even though my phone is registered  
internet on campus is typically great. Very fast and reliable

The Wi-Fi could use a boost and make it a little stronger

The internet doesn't stay connected to small devices but forces you to reconnect frequently throughout the day.

Computers are slow

I am satisfied with the services that Faith provides

the internet just doesn't work

The internet is not very reliable and works better in some areas of the campus but not all.

The wireless network simply has too many people on it and is often slow. I have not been able to get any of the ethernet ports in the rooms to work as an alternative.  
wireless internet often doesn't work for me especially depending on where I'm at on campus, I usually rely on my mobile data, I just have to be careful that I don't run out or I'm screwed lol.

They are good.

I have very bad internet when connecting to my phone and doing school work in my dorm

At times can be hard to access internet at times and it does not work on my phone

FBBC was amazing in getting the wifi backup after that one incident, and I have never really had much of a problem with wifi beyond that.

The internet in my apartment building is not very strong so I find myself connecting and reconnecting and using my data anyway on my phone.

The computer in my apartment building seems to frequently disconnect from the printer which results in having to put in a maintenance request.

The wireless internet access is pretty rough. It depends on the day if it works or not. I usually use my hotspot.

The internet is just slow and has trouble connecting. It may just be my computer though.

Signal strength in apartments is weak.

I have to sign into the wifi pretty much every day randomly. It's just an inconvenience, not a big deal.

Internet cutting out doesn't actually help, it actually sometimes hinders getting homework done

The internet connection is typically of good quality. The computers available meet my needs.

The wifi connection is not very good. It does not like to work on my phone so I use my data most the time.

The internet can be difficult, and at times, without a clear reason, has quit working for me.

The wifi is very janky and very unreliable, my iPad does not have wifi because it'll connect but not work at all, and the wifi seems to not work generally at the most needed moments

I have never used the Campus computers except for printing things out. The wifi is pretty good and what I would expect from a college

The computers in the lab are great! I appreciate having two screens. The internet has always worked well for me and is easy to connect your devices to.

I haven't had a need to use the computers on campus because I have access to my own personal computer. For the most part the internet has been pretty good, but there have been a few times where it's been a bit slow, and my sites don't respond very quickly.

The internet could be better especially in the apartments.

wifi is bad in the apartments

The wifi is very slow in the dorms. As a result, I often use cellular data.

They work well.

The double monitors in the Computer Lab are accessible and very helpful in meeting the needs of my computer courses. The wireless internet in the Computer Labs and in my dorm is more than often stable and reliable.

wifi barely works half the time

Wireless Internet is terrible, My computer takes forever to load and sometimes it goes away then it comes back on my computer.

Internet access sometimes is spotty and doesn't work

It's good

The wifi could be faster. It is very slow when there are a lot of students in one classroom.

The Wi-Fi works well for my computer, but I cannot use it with my iPhone. When I try to use it with my iPhone, it doesn't connect.

My wifi seems to keep kicking me off

Is constantly slow or just does not work.

I get kicked off my hotspot all the time and the school wifi does not work

Pretty standard

The internet is usually kind of spotty in the apartments, but other places on campus are usually fine.

Computer availability is good, internet can be a bit spotty

From my experience, both are adequate to my needs as a student. The Wi-Fi does not work sometimes, and it almost never works for my phone. So I just use cellular on my phone.

computers are good, especially in the Lab. Wifi can be inconsistent, even for the assessment day zoom meeting I was kicked off five times due to poor connection.

I wifi in the dorms is very bad, the connection breaks all the time and even in certain rooms you basically don't get any connection at all.

It is adequate.

I think they are all great, I am not sure if the computer lab is always locked on Sundays, but the computers in the computer lab are really great for sermon prep because of the dual monitors, and I would benefit greatly to be able to use them on the weekends.

My phone refuses to use the WiFi. It says that it is an unsafe network. My laptop is fine though.

The connection always cuts out for me while I'm in the dorm. I'm constantly on data because the Wi-Fi does not work for me.

My internet has never worked well at all on my Ipad that i use for classes so i have to use my data.

The wifi works well on my computer, but I use data on my phone all the time because it works really bad on my phone. However, my data doesn't work well in the dorms, so I can't really get good connection on my phone.

While the crash itself was frustrating and obstructed my educational progress, the internet since then has been improved.

Internet has been a big struggle -- especially in Student Center

I think it is suitable for what we need to accomplish in our homework

The computers on campus have a cursor speed so slow that it makes navigating the computer very difficult. The internet is adequate for academic requirements.

Wifi connection in Gray 101 rarely works. I have had to use my hotspot or own data to access the internet.

They work most of the time

Sometimes the internet could be faster

As an OA major, the computer labs were so helpful, but frequently you would get people who use it as a hangout spot and become pretty rowdy and distracting which made it difficult to do the assignments that we had in there.

The library computers are very slow. The School needs to give IT a larger buget so they can replace them. The Computer lab Computers work well for my needs.

the on campus internet is the worst experience i've ever had in my entire life when it comes to internet. No other location has had this kind of internet. the WPA2 lacks, and the throttling of the internet makes it so that my bandwidth is horrible. I can say confidently that my schooling ability is less because of it.

internet slow.

wifi in the apartments was bad, SO bad (422)

The internet works most of the time on my computer but doesn't work on my phone most of the time.

I don't like that it cuts off at 1am

They work well as far as I know. I've only used them a few times.

Sometimes they are slow.

It shuts off at 1 AM, and usually I don't have time to do a lot of my homework until after that time.

I would like it where I can turn off my phone but still be connected to the internet without having to resign in.

I am asked quite frequently to sign in to the school's wifi. Maybe it is just my computer, but it can be frustrating to keep having to sign in.

On campus internet is fine. Haven't encountered any issues so far.

Internet stops working regularly

The internet in Gray 101 really struggles at times.

It has good internet

The computer lab is kind of where I live because of the OA program. I am very impressed at the speed at which things get fixed.

The library computers take quite a long time to turn on and sometimes I will walk to the computer lab simply because I do not want to mess with the login process (10-15 mins).

The internet is finicky and unreliable

They seem to work well and get the job done!

the on-campus internet has always been very fast and easy to connect to on my computer

The internet needs to last longer than 1am because student occasionally need the internet working at that time to complete assignments.

The computers are not always logged out of the previous user that used it. It makes it difficult to access when I must reboot the computer to sign in myself. Rebooting does not always sign out the last user.

The wireless internet was difficult to establish a connection before & during classes from the large amount of students.

the wifi is slow

The internet is dirt slow, and it is always making me re connect my phone to it even after I register my phone.

the WIFI is terrible I just use my data on my phone. I use the computers to print everything i need cause its easier than printing from my computer.

The WiFi works well for my laptop, but I have had my phone connected to it all year because it makes everything so slow.

The on-campus computers are helpful. The wifi can sometimes be a little slow, but overall, it does a good job keeping up.

The printers are almost always not connected to most of the computers in the computer lab. The eagles nest I can never either sign in or print off of.

works fine

The wifi is often unreliable

I don't see the point in shutting the wifi off at 1 AM. People who want to stay up and game will find a way. The people it hurts are those who need to get homework done.

The internet is occasionally slow (I do not video game on my computer, but I do notice it for Bible Software programs).

The computers are functional in a pinch, but not enjoyable. Not being able to connect wireless headphones is an issue. The wireless internet is spotty and cuts out in high-traffic times (such as scanning in to chapel or music lyrics), or more complex tasks such as video-chats. It turns off randomly, and requires signing in with no ability to save log-in information.

Internet could be hard to connect to at times. I would have to restart my computer completely

the internet sometimes randomly disconnects from my laptop but my laptop is fine. But at least it is easy to reconnect, so it is not really that much of an issue.

The internet does not pair well with personal apple devices.

The computers I try to use on campus tend to be on low power mode. WiFi also tends to be a bit unreliable and spotty.

The internet does not work very well in the girls apartments.

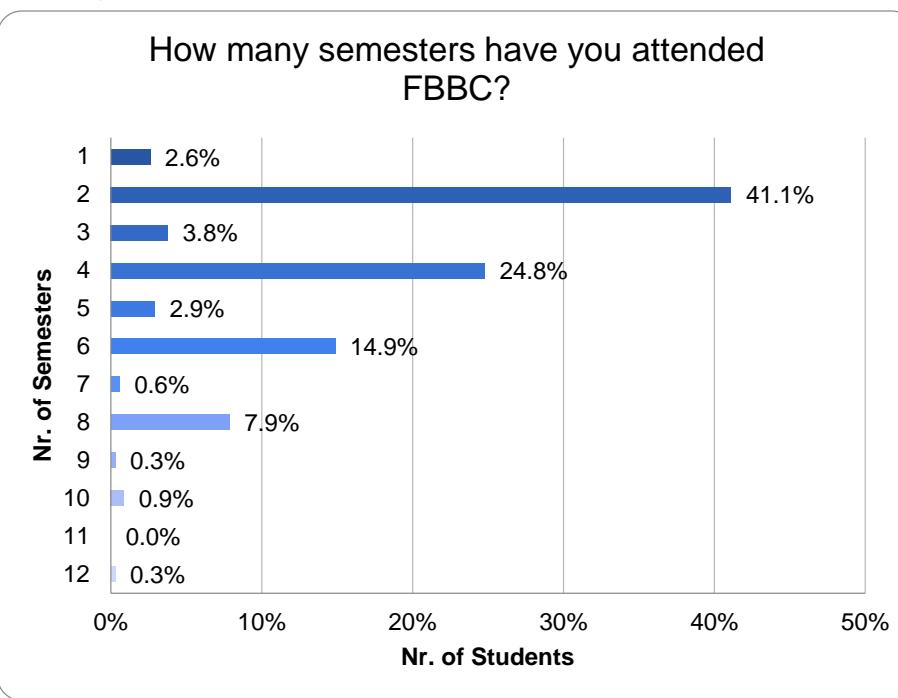
Online

Sometimes the internet can be a little slow, but overall I think it works great.

# Demographics

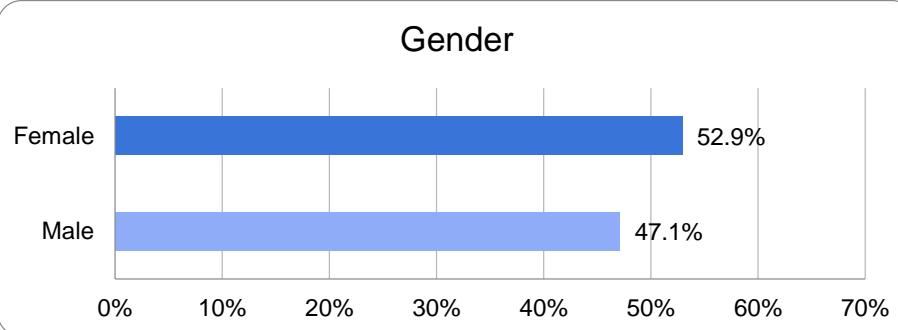
How many semesters have you attended FBBC (Count this semester as one of them)?

Nr. of Semesters	Nr. of Students
1	9
2	141
3	13
4	85
5	10
6	51
7	2
8	27
9	1
10	3
11	0
12	1



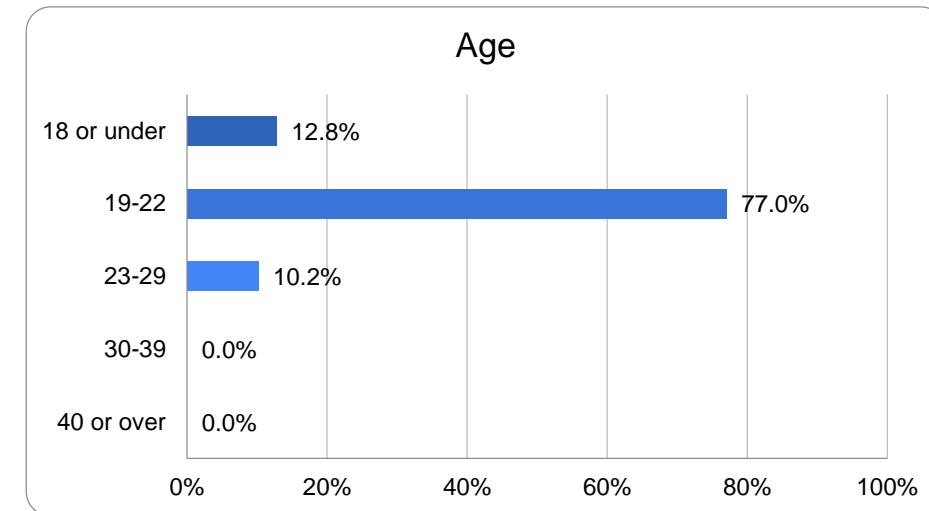
Gender

Female	182
Male	162

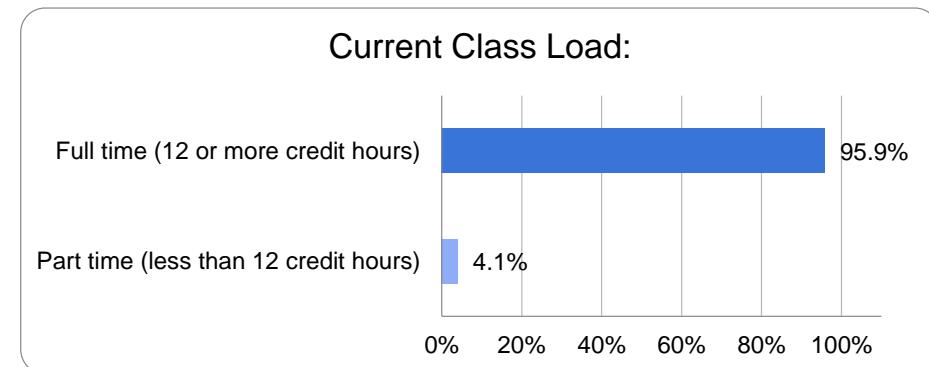


**Age**

18 or under	44
19-22	265
23-29	35
30-39	0
40 or over	0

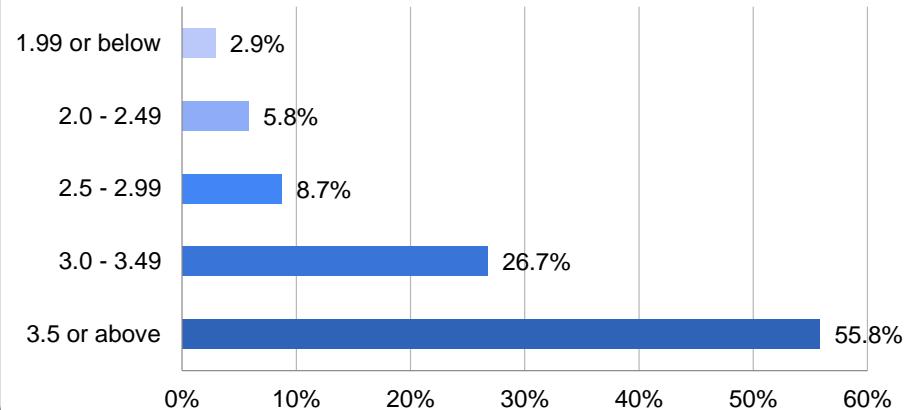
**Current class load:**

Full time (12 or more credit hours)	330
Part time (less than 12 credit hours)	14

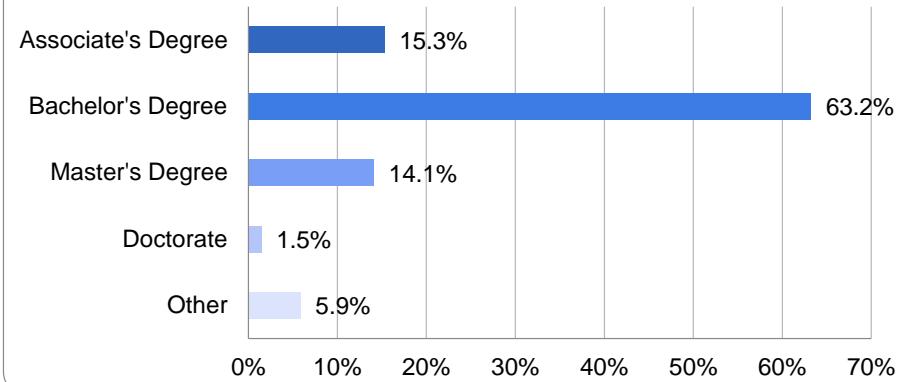


**Current GPA**

1.99 or below	10
2.0 - 2.49	20
2.5 - 2.99	30
3.0 - 3.49	92
3.5 or above	192

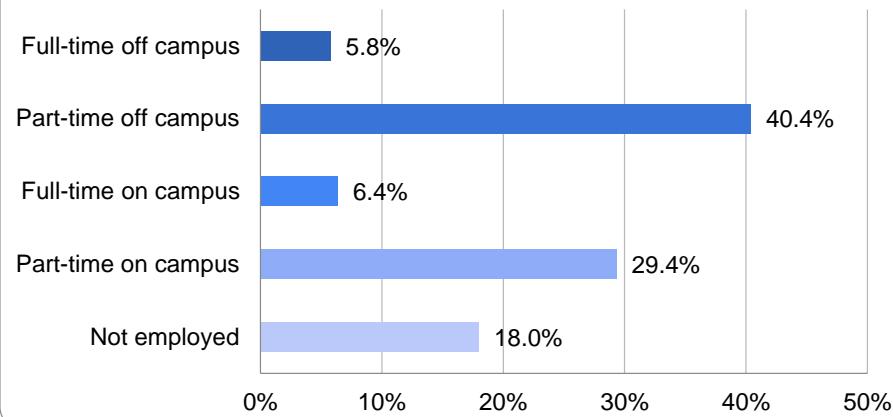
**Current GPA****What is your ultimate educational goal at Faith or beyond?**

Associate's Degree	52
Bachelor's Degree	215
Master's Degree	48
Doctorate	5
Other	20

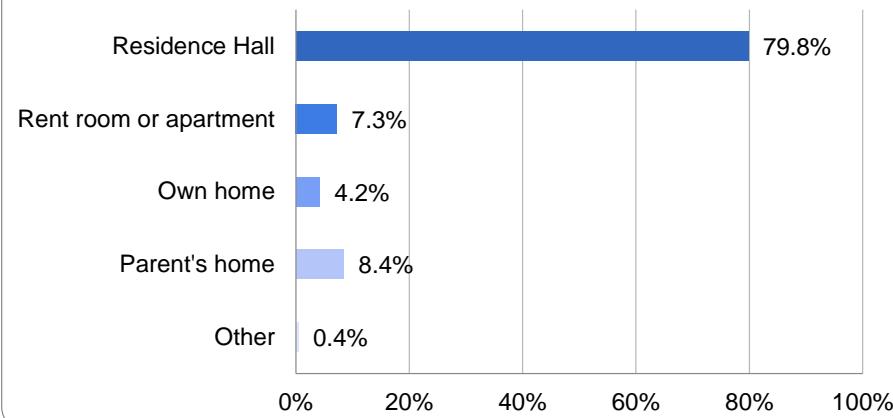
**What is your ultimate educational goal at Faith or beyond?**

**Current Employment Status:**

Full-time off campus	20
Part-time off campus	139
Full-time on campus	22
Part-time on campus	101
Not employed	62

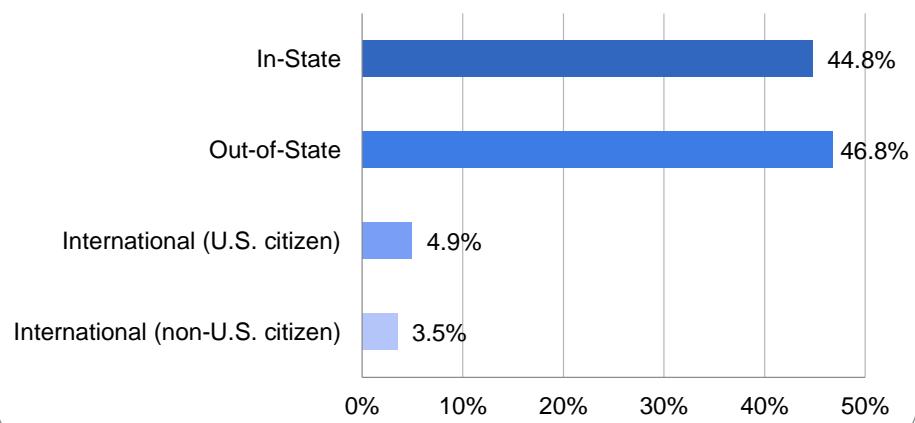
**Current Employment Status:****Current Residence:**

Residence Hall	209
Rent room or apartment	19
Own home	11
Parent's home	22
Other	1

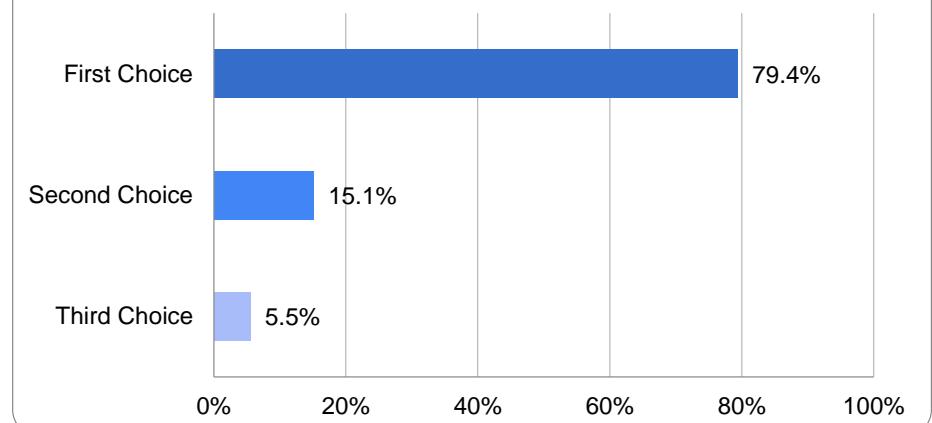
**Current Residence:**

**Residency classification:**

In-State	154
Out-of-State	161
International (U.S. citizen)	17
International (non-U.S. citizen)	12

**Residency classification:****When I entered FBBC, it was my:**

First Choice	273
Second Choice	52
Third Choice	19

**When I entered FBBC, it was my:**

## **Executive Summary**

Assessment Day 2025 took place on April 8, 2025. It was once again administered completely online such as we have been doing since we were forced to do so in 2020.

Until 2021 the FBBC Student Satisfaction Survey (SSI) was administered by means of a Scantron form which the students filled out while sitting in one of the classrooms. To be able to administer the survey in an online format the Administrative Assistant to the Vice President of Academic Affairs took the time to create the survey in Google Forms. She carried over the questions from previous administrations, but she did reorganize the order in which some of the questions were asked. The questions that appeared in the first section of the previous survey form she grouped into categories which makes it easier for data distribution to the various departments after the survey has been given. The students took the survey again this year on their computers while in their dorms or the library.

On Assessment Day 2025 all on-campus students taking more than six credit hours of classes were able to access the link to the FBBC Student Satisfaction Survey through a "class" that was created for them in our LMS, Canvas, specifically for the Assessment Day activities. 344 students filled out the survey. That was a 95% participation rate.

Because we administered the survey through Google Forms it was possible to have only students in their first year of school fill out the questions in the Admissions section. The decision to do this was made in consultation with the Admissions department. Since a number of procedural and personnel changes have been made since previous administrations, the feeling was that limiting the responses to those who had experienced the recent changes would give better and clearer feedback to the Admissions department of how the current procedure is perceived by the students. All other questions were answered by all the students.

Each department addressed in the 2025 FBBC SSI has been sent a copy of the data that pertains to their particular area. Along with the data the link to a survey was sent to encourage each department to take the time to read, digest and evaluate the data given. In the survey they were asked to name at least two positive areas from the data and how to champion that information. They were also asked to find at least two areas of concern that needed improvement and what action steps to take to make those improvements. The results of that work are given in the document named "2025 FBBC Student Satisfaction Survey Data Evaluation".

Another document has been prepared entitled "FBBC Student Satisfaction Survey Results 2017-2025" which shows the comparison data for the last five administrations of the FBBC Student Satisfaction Survey from the years 2017, 2019, 2021, 2023 and 2025. In it the percentages are compared and trends can be seen.

Jeffrey Bunjer  
Director of Institutional Effectiveness